2024 Benefits Open Enrollment

Benefits Open Enrollment is Nov. 6-20, 2023. Here's what you need to know.

Review your benefit options online.

Visit benefits.carle.org to find everything in an easy-tonavigate format.

Most of the information that you will need to make benefits choices during open enrollment is under Health, Dental & Vision; Additional Benefits; and Time Off & Disability. New health and dental plan scenarios have been provided to help you make informed decisions on which plans may best suit your needs. The Retirement, Leave of Absence and Well-Being sections describe important details that are part of your total rewards package.

How do I enroll?

After you've reviewed your choices on the benefits guide website, open enrollment occurs in Lawson, which can be accessed through the Tools & Applications link on CLICK (click.carle.com). Refer to the step-by-step instructions in this packet to walk you through the process.

What benefits require reenrollment?

Most benefits will continue each year without opting in again, but if you want to participate in a Flexible Spending Account (FSA), Dependent Care FSA or Health Savings Account (HSA) in the new year, you must complete the online enrollment process and make your elections. This is true even if you currently participate in these plans.

You'll also need to enroll in any benefits you didn't have in 2023.

What if I have no changes to make for 2024?

We encourage you to log in to the enrollment platform, review your benefits and confirm coverage for next year. All current benefit plans except for Flexible Spending Accounts and Health Savings Accounts will continue if you do nothing.

What if I want to change my current benefits or enroll for the first time?

You must access Employee Self-Service through Lawson during the Open Enrollment Period. After you've completed your changes, it's important to print the confirmation statement for your records. Changes you make during open enrollment will take effect on Jan. 1, 2024, and will continue through the end of next year unless you have an IRS Qualifying Life Event (explained below).

What if I experience a life change next year?

Once you enroll, the choices you make will stay the same through next year. You can't make a change unless you have an IRS Qualifying Life Event, such as a marriage, divorce, birth, adoption, or change in employment for you or your spouse.

If you experience one of these events, you can make a change to your elections by submitting a Benefit Change Form and supporting documentation (such as a marriage or birth certificate, employer statement, etc., to verify your request) within 31 days of the event. If you don't, you'll have to wait until the next Open Enrollment Period to make benefit changes. The change form can be found on My Care Compass at compass.carle.com.

How do I get help?

We're always here for you. Human Resources can walk you through the benefits guide website or answer any questions you have about your 2024 benefits. Contact the MyHR Help Desk at MyHR.HelpDesk@carle.com or call (217) 902-5300.



Next Steps

Before Open Enrollment Begins

- Review our benefits guide at benefits.carle.org, which includes new scenarios for health and dental plans.
- Look at previous medical claims to understand your usage. Adding up claims and costs can help you make a more informed plan choice.
- Consider additional benefits such as EyeMed vision. critical illness or accident insurance to enhance your health insurance choices.
- Consult with members of your household.

During Open Enrollment

- Go online to Lawson and select Open Enrollment. In the Enrollment System, you'll add/modify your dependents, confirm the tobacco-user status for you and each of your covered dependents, and select your benefits for next year.
- Get the help you need by contacting the MyHR Help Desk at MyHR.HelpDesk@carle.com or (217) 902-5300.

Before the End of the Year

- If you have a Flexible Spending Account, December 31, 2023, is the last date to incur current-year expenses.
- Submit eligibility documentation for any family member added to health and/or dental coverage during open enrollment.

Jan. 1, 2024

- Your benefit elections go into effect.
- You'll receive a health and/or dental ID card issued by Health Alliance™ for you and each covered dependent. If you need replacement or additional cards, contact Health Alliance at (800) 322-7451, or online at hally.com.

March 31, 2024

 Last day to submit reimbursement claims for the 2023 Flexible Spending Account.

Benefits Open Enrollment Instructions







Log in to Infor (Lawson Self-Service) using your Carle Health network username and password.



Team members in Greater Peoria may first have to log in to the Carle Gateway to access Lawson.

On the Main Menu page, click the Employee Self-Service link.

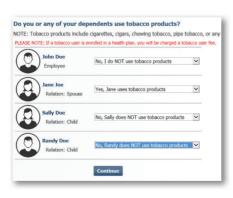
Under My Employee Self-Service Links, click the Open Enrollment link. This will open the benefit enrollment application in a new window. **Get Started**





- Click the Get Started button to begin.
- Review and update your personal information. Click the Continue button when finished.
- Add and/or update your dependents. Click the Continue button when finished.





Choose Choose Medical Flex
Spending Account

No Covera Choose Choose

- Read the Tobacco Use Affidavit and click the I Agree button.
- Respond to the Tobacco Use Affidavit for each of your dependents. Click the Continue button when finished.
- You're now at the main benefit enrollment screen. Take a moment to learn about the benefits offered to you by clicking on any of the "Click here to learn more" links.







Make your selections on each of the benefit plans listed.

PLEASE NOTE: Before you can accept your elections, you must choose to enroll or waive each benefit plan. If you don't want coverage, please enroll in the No Coverage option.

For the plans that allow dependent coverage, select the desired plan

Health Choose Choose 4 Choose

and mark the dependents you desire to cover. The deduction amount displayed will be deducted from your paycheck. Once you've selected the desired coverage, answer the two questions and click the Enroll button.

For the other plans, select the desired plan and enter the annual contribution/coverage amount.



The deduction amount displayed will be deducted from your paycheck. Then click the Enroll button.

After you enroll or waive the benefit, you'll see a corresponding symbol indicating you've successfully made your selection.

IMPORTANT: You must enroll or waive each listed benefit to proceed to the next step.

Thank you, your benefit elections have been confirmed. If you have questions regarding these elections, or would like to make changes, please contact Human Resources at (217) 902-5300 or human.resources@carle.co

Once you've enrolled in all of your benefits and you are satisfied with your selections, click the Accept Elections button.

Now you'll need to confirm your elections. DON'T confirm until you're satisfied with your selections. If satisfied, click the Confirm Elections button.

> NOTE: Once you confirm, you'll need to contact MyHR.HelpDesk@carle.com during the Open Enrollment Period if you have any questions regarding changes. No changes can be made after this period.

Once you've confirmed, you'll receive an email confirmation with a summary of your benefit elections.