



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, contact HealthAlliance.org or call 1-800-322-7451. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-322-7451 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Preferred Provider: \$1,000 Single / \$3,000 Family Non-Preferred Provider: \$2,000 Single / \$6,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. The following services are not subject to <u>deductible</u> : Prescription drugs and the following <u>preferred provider</u> services: office visits (includes outpatient mental health and substance use), <u>preventive care</u> , well-child care, annual physicals and routine eye exams.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the out-of-pocket limit for this plan?	Preferred Provider: \$4,000 Single / \$12,000 Family Non-Preferred Provider: \$25,000 Single / \$75,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Charges over the <u>Maximum Allowable Charge</u> , premiums, <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a network provider?	Yes. See HealthAlliance.org or call 1-800-322-7451 for a list of <u>network providers</u> . If you reside within the following mile radiuses you must be treated by Carle providers to receive the preferred provider benefit. – 35 miles of 61801 (Urbana), 61761 (Normal), 61530 (Eureka), 62450 (Olney), 60942 (Hoopeston), 28374 (Pinehurst), 61614 (Peoria), 61636 (Peoria) or 61554 (Pekin).	This plan uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> , after <u>deductible</u>	In order to receive the preferred provider benefits, <u>preauthorization</u> is required for non-Carle <u>providers</u> if you reside within the following radiuses: - 35 miles of 61801 (Urbana), 61761 (Normal), 61530 (Eureka), 62450 (Olney), 60942 (Hoopeston), 28374 (Pinehurst), 61614 (Peoria), 61636 (Peoria) or 61554 (Pekin).
		Virtual visit: Visits 1-3: No charge Visits 4+: \$20 <u>copayment</u> per visit, <u>deductible</u> does not apply	Not covered	None
	<u>Specialist</u> visit	\$40 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> , after <u>deductible</u>	- Infertility services: Limited to \$25,000 per lifetime. - Chiropractic care: Limited to \$750 per plan year. In order to receive the preferred provider benefits, <u>preauthorization</u> is required for non-Carle <u>providers</u> if you reside within the following radiuses: - 35 miles of 61801 (Urbana), 61761 (Normal), 61530 (Eureka), 62450 (Olney), 60942 (Hoopeston), 28374 (Pinehurst), 61614 (Peoria), 61636 (Peoria) or 61554 (Pekin).
		Infertility services: 50% <u>coinsurance</u> , after <u>deductible</u>	Infertility services: 50% <u>coinsurance</u> , after <u>deductible</u>	
		Chiropractic care: 20% <u>coinsurance</u> , after <u>deductible</u> <u>Preferred provider</u> benefit level applies		
<u>Preventive care/ screening/ immunization</u>	No charge	50% <u>coinsurance</u> , after <u>deductible</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	- Outpatient laboratory services: \$50 <u>copayment</u> per visit, <u>deductible</u> does not apply - Outpatient radiology services: \$100 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> , after <u>deductible</u>	None
	Imaging (CT/PET scans, MRIs)	\$250 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Preauthorization</u> is required.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at HealthAlliance.org	Tier 1 (Preferred generic)	<ul style="list-style-type: none"> - Retail: No charge - Mail order & Retail 90: No charge 	Not covered	<ul style="list-style-type: none"> - Includes retail infertility drugs. - <u>Deductible</u> does not apply. - Mandatory generic substitution for retail and mail order. - Retail: Limited to a 30-day supply - Mail order & Retail 90: Limited to a 90-day supply
	Tier 2 (Non-preferred generic)	<ul style="list-style-type: none"> - Retail: \$10 <u>copayment</u> per prescription - Mail order & Retail 90: \$27.50 <u>copayment</u> per prescription 	Not covered	
	Tier 3 (Preferred brand)	<ul style="list-style-type: none"> - Retail: \$40 <u>copayment</u> per prescription - Mail order & Retail 90: \$110.00 <u>copayment</u> per prescription 	Not covered	
	Tier 4 (Non-preferred brand)	<ul style="list-style-type: none"> - Retail: \$60 <u>copayment</u> per prescription - Mail order & Retail 90: \$165.00 <u>copayment</u> per prescription 	Not covered	<ul style="list-style-type: none"> - <u>Deductible</u> does not apply - Includes specialty infertility drugs. - <u>Preauthorization</u> is required.
	Tier 5 (Preferred specialty)	30% <u>coinsurance</u>	Not covered	
	Tier 6 (Non-preferred specialty)	30% <u>coinsurance</u>	Not covered	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	None
	Physician/surgeon fees	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	None
If you need immediate medical attention	<u>Emergency room care</u>	<ul style="list-style-type: none"> - Visits 1-2: \$200 <u>copayment</u> per visit per covered person, <u>deductible</u>, then 20% <u>coinsurance</u> - Visits 3+: \$500 <u>copayment</u> per visit per covered person, <u>deductible</u>, then 20% <u>coinsurance</u> 	<ul style="list-style-type: none"> - Visits 1-2: \$200 <u>copayment</u> per visit per covered person, <u>preferred provider deductible</u>, then 20% <u>coinsurance</u> - Visits 3+: \$500 <u>copayment</u> per visit per covered person, <u>preferred provider deductible</u>, then 20% <u>coinsurance</u> 	None
	<u>Emergency medical transportation</u>	\$200 <u>copayment</u> per transport, <u>deductible</u> , then 20% <u>coinsurance</u>	\$200 <u>copayment</u> per transport, <u>preferred provider deductible</u> , then 20% <u>coinsurance</u>	<u>Preauthorization</u> is required for non-emergent ambulance.
	<u>Urgent care</u>	20% <u>coinsurance</u> , after <u>deductible</u>	20% <u>coinsurance</u> , after <u>preferred provider deductible</u>	None

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Preauthorization</u> is required.
	Physician/surgeon fees	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	
If you need mental health, behavioral health, or substance abuse services	Outpatient services	- \$20 <u>copayment</u> per office visit, <u>deductible</u> does not apply - All other services: 20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	None
	Inpatient services	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Preauthorization</u> is required.
If you are pregnant	Office visits	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Cost sharing</u> does not apply for <u>preferred provider preventive care</u> services. Depending on the type of services, a <u>copayment</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.) <u>Preauthorization</u> is required.
	Childbirth/delivery professional services	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	
	Childbirth/delivery facility services	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	
If you need help recovering or have other special health needs	<u>Home health care</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	Limited to 100 visits per plan year (<u>preferred</u> and <u>non-preferred provider</u> services combined).
	<u>Rehabilitation services</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	- <u>Preauthorization</u> is required for inpatient services.
	<u>Habilitation services</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	- Inpatient <u>rehabilitation</u> and <u>skilled nursing care</u> : Limited to 120 days per plan year.
	<u>Skilled nursing care</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	- Outpatient <u>rehabilitation</u> services: Limited to 60 visits per plan year (<u>preferred</u> and <u>non-preferred provider</u> services combined) (speech, occupational and physical therapies are combined).
	<u>Durable medical equipment</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Preauthorization</u> is required on select <u>durable medical equipment</u> .
	<u>Hospice services</u>	20% <u>coinsurance</u> , after <u>deductible</u>	50% <u>coinsurance</u> , after <u>deductible</u>	<u>Preauthorization</u> is required.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Preferred Provider (You will pay the least)	Non-Preferred Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	\$40 <u>copayment</u> per visit, <u>deductible</u> does not apply	50% <u>coinsurance</u> , after <u>deductible</u>	None
	Children's glasses	Not covered	Not covered	None
	Children's dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other <u>excluded services</u> .)		
<ul style="list-style-type: none"> Acupuncture Cosmetic surgery 	<ul style="list-style-type: none"> Dental care (Adult) Hearing aids Long-term care 	<ul style="list-style-type: none"> Non-emergency care when traveling outside the U.S. Private-duty nursing Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)		
<ul style="list-style-type: none"> Bariatric surgery (<u>Preauthorization</u> is required) Chiropractic care 	<ul style="list-style-type: none"> Infertility treatment (limited to \$25,000 per lifetime) Routine eye care (Adult) 	<ul style="list-style-type: none"> Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Plan at 1-217-383-3066 or Department of Labor's Employee Benefits Security Administrations at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Health Alliance at 1-800-322-7451 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact U.S. Department of Labor, Employee Benefits Security Administration at 1-866-487-2365 or visit www.dol.gov/ebsa/healthreform or visit <http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/>.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-322-7451.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-322-7451.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-322-7451.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiiijigo holne' 1-800-322-7451.

To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

Total Example Cost	\$12,700
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In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$900
Coinsurance	\$2,000
<i>What isn't covered</i>	
Limits or exclusions	\$60
The total Peg would pay is	\$3,960

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) coinsurance	20%
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

Total Example Cost	\$5,600
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In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$1,100
Coinsurance	\$90
<i>What isn't covered</i>	
Limits or exclusions	\$20
The total Joe would pay is	\$2,210

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,000
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$200
■ Other coinsurance	20%

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

Total Example Cost	\$2,800
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In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$1,000
Copayments	\$700
Coinsurance	\$70
<i>What isn't covered</i>	
Limits or exclusions	\$0
The total Mia would pay is	\$1,770

The plan would be responsible for the other costs of these EXAMPLE covered services.

NOTICE

This notice does not change the terms of your coverage and/or benefits under your employer-sponsored health plan.

Please review the information and keep it with your plan materials.

NO FURTHER ACTION IS REQUIRED ON YOUR PART.

DISCRIMINATION IS AGAINST THE LAW

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- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters.
 - Information written in other languages.

If you need these services, contact Customer Service.

If you believe that Health Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sexual orientation, gender identity or sex, you can file a grievance with: Health Alliance, Customer Service, 3310 Fields South Drive, Champaign, IL 61822 or 411 N. Chelan Ave., Wenatchee, WA 98801; telephone for members in Illinois, Indiana, Iowa and Ohio: (800) 851-3379, TTY:711; members in Washington call: (877) 750-3515, TTY: 711; fax: (217) 902-9705; CustomerService@HealthAlliance.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019, TTY: (800) 537-7697.

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: Si habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. IA, IL, IN, OH: Llame (800) 851-3379, WA Llame: (877) 750-3515 (TTY: 711).

注意: 如果你講中文, 語言協助服務, 免費的, 都可以給你。IA, IL, IN, OH: 呼叫 (800) 851-3379, WA: 呼叫 (877) 750-3515 (TTY: 711)。

UWAGA: Jeśli mówić Polskie, usługi pomocy języka, bezpłatnie, są dostępne dla Ciebie. IA, IL, IN, OH: Zadzwoń (800) 851-3379, WA: Zadzwoń (877) 750-3515 (TTY: 711).

Chú ý: Nếu bạn nói Tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. IA, IL, IN, OH: Gọi (800) 851-3379, WA: Gọi (877) 750-3515 (TTY: 711).

주의: 당신이 한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. (800) 851-3379 IA, IL, IN, OH: 전화 WA: (877) 750-3515 전화 (TTY: 711).

ВНИМАНИЕ: Если вы говорите русский, вставки услуги языковой помощи, бесплатно, доступны для вас. IA, IL, IN, OH: Вызов (800) 851-3379, WA: Вызов (877) 750-3515 (TTY: 711).

Pansin: Kung magsalita ka Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. IA, IL, IN, OH: Tumawag (800) 851-3379, WA: Tumawag (877) 750-3515 (TTY: 711).

انتباه: إذا كنت تتكلم العربية، فإن خدمات المساعدة اللغوية متوفرة لك مجاناً. إيلينوي، إنديانا، أوهايو: اتصل بالرقم (800) 851-3379، ولاية واشنطن: اتصل بالرقم: (877) 750-3515 (إذا كنت تعاني من الصمم أو صعوبة في السمع فاتصل على الرقم 711)

Aufmerksamkeit: Wenn Sie Deutsch sprechen, Sprachassistentendienste sind kostenlos, zur Verfügung. IA, IL, IN, OH: Anruf (800) 851-3379, WA: Anruf (877) 750-3515 (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. IA, IL, IN, OH: Appelez (800) 851-3379, WA: Appelez (877) 750-3515 (TTY: 711).

ધ્યાન: તમે વાત તો ગુજરાતી, ભાષા સહાય સેવાઓ, મફત, તમારા માટે ઉપલબ્ધ છે. IA, IL, IN, OH: કોલ (800) 851-3379, WA: કોલ (877) 750-3515 (TTY: 711).

注意: あなたは、日本語、無料で言語支援サービスを、話す場合は、あなたに利用可能です。(800) 851-3379 IA, IL, IN, OH: コール (877) 750-3515 WA: コール (TTY: 711)。

LET OP: Services Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schpooch. Ruf selli Nummer uff: IA, IL, IN, OH: Call (800) 851-3379 WA: Call (877) 750-3515 (TTY: 711).

УВАГА: Якщо ви говорите український, вставки послуги мовної допомоги, безкоштовно, доступні для вас. IA, IL, IN, OH: Виклик (800) 851-3379, WA: Виклик (877) 750-3515 (TTY: 711).

ATTENZIONE: Se si parla italiano, servizi di assistenza linguistica, a titolo gratuito, sono a vostra disposizione. IA, IL, IN, OH: Chiamare (800) 851-3379, WA: Chiamare (877) 750-3515 (TTY: 711).