Q1: Who is eligible?

A: Employees who are A1, A2, A3, or A5 and have been employed for at least 6 months. (*This information can be found under HR policy HR-Tuition Reimbursement on Click*)

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Q2: What classes or programs qualify?

A: Classes toward a degree or certification program that is directly related to your current position or a position you can be promoted to within Carle. All classes must be taken at an accredited school for college credit. Continuing education and vocational credit does NOT qualify.

Q3: Does General Studies qualify?

A: Only if the employee can provide documentation that General Studies is required in order to transfer to a qualifying program at another school (i.e. General Studies at Parkland to transfer to Psychology at Eastern Illinois University).

Q4: Does the tuition reimbursement cover anything besides tuition?

A: Yes, it covers fees necessary to take classes with the exception of late fees, book fees, health insurance/medical fees, parking fees, graduation fees etc. For a detailed list please go to My Care Compass.

Q5: Are certification tests, annual renewal fees, or licensing fees covered?

A: No, employees may check with their department manager to see if this is a budgeted expense that can be paid from the employee's department cost center.

Q6: Are pre-requisites covered?

A: Yes, employees should specify the program/major requiring this pre-req (i.e. Statistics, pre-req for RN program)

Q7: How do I know if my school is accredited?

A: The list of accredited schools can be found at http://www2.ed.gov/admins/finaid/accred/index.html.

Q8: Can a manager or director deny a tuition request?

A: No, managers and directors are required to sign the request to acknowledge that their employee is attending school for the purpose of budgeting education expenses. If a manager or director has questions about whether an employee is eligible or not, they should contact the Human Resources at myhr.helpdesk@carle.com or 217-902-5300.

Q9: When can employees request tuition reimbursement?

A: Employees are to submit their tuition reimbursement request after the classes have been completed and a passing grade has been awarded.

Q10: How long does it take to process tuition requests?

A: Per the policy, it can take up to 4 weeks to process and receive the disbursement.

Q11: Can employees take time off for class or change their work schedule according to their class schedule?

A: Course attendance will normal occur outside regular working hours. Department directors/manager may approve request for attendance during working hours and schedule the employee's hours around the class provided that the operational needs of the department are met.

Q12: What is the process for requesting tuition reimbursement?

A: The employee will fill out the tuition reimbursement request on Lawson Self Service. Click on My Benefits, Other Benefits and then Tuition Reimbursement.

Q13: What are the circumstances that would cause an employee to have to repay the reimbursement that they received?

A: Termination. Employees will be billed for the prorated amount if they did not fulfill their work commitment. A 5% interest fee will be added to the repayment amount as a penalty.

Q15: What are the maximum amounts for reimbursement?

A: Employees (A1, A2, A3) - \$5250 per calendar year for team members pursuing Nursing Degrees (LPN, ADN, BSN, MSN, APN, CRNA) and any Methodist College degrees; Employees (A5) - \$2625 per calendar year for team members pursuing Nursing Degrees (LPN, ADN, BSN, MSN, APN, CRNA) and any Methodist College Degrees.

Employees (A1, A2, A3) - \$4000 per calendar year for team members pursuing any Clinical Degrees (ie. Surgical Technology, Radiology Technologist, Therapy, EMT, Paramedic, Medical Assistant, Respiratory Therapy, etc.); Employees (A5) - \$2000 per year for team members pursuing Clinical Degrees (ie. Surgical Technology, Radiology Technologist, Therapy, EMT, Paramedic, Medical Assistant, Respiratory Therapy, etc.). Employees (A1, A2, A3) - \$2000 per calendar year for team members pursuing other Degrees (Business Related, Information Technology, etc.); Employees (A5) - \$1000 per calendar for team members pursuing other Degrees (Business Related, Information Technology, etc.)

Q16: What is the calendar year time frame?

A: January 1st through December 31st.

Q17: Can employees rollover tuition reimbursement from one calendar year to the next if they do not use the maximum allowed in a certain calendar year?

A: No, employees will be eligible for the maximum amount depending on their employment status/program January 1st.

Q18: What is the work commitment associated with tuition reimbursement and when does it begin?

A: Employees have a 12 month work commitment that starts at the end date of the class or semester each time tuition reimbursement is received.

Q19: If an employee does not meet the requirements of the tuition program and has to repay, how will they be notified and how will they set up a repayment plan?

A: If an employee terminated employment before fulfilling their work commitment, they will be billed at home and can either make a lump sum payment or call the Benefits Office at 217-902-5300, or send an email to myhr.helpdesk@carle.com, to set up a payment plan.

Q20: If an employee is receiving money from an outside source, how much tuition reimbursement can they receive?

A: Reimbursement to a team member receiving financial aid from any other source f or tuition is limited to the difference of the amount allowed under the policy less the amount of other financial aid received. (Example: If someone has a \$3,000 tuition bill but \$5,000 in financial aid, they would not be eligible for Tuition reimbursement. Similarly, if someone had a \$3,000 tuition bill and \$2,000 in financial aid, the team member would only be eligible f or \$1,000).

3. Pell Grants, Map Grants, and Scholarship amounts received will also be deducted from the total tuition reimbursement that is applicable to be paid out.

O21: Is the tuition reimbursement a taxable benefit?

A: IRS only requires reimbursement that exceeds disbursement of \$5,250 in a calendar year to be taxed.

Q22: How do employees obtain their tuition check?

A: Employees will receive their tuition disbursement in the same method as they are receiving their payroll check.

Q23: Does Carle pay the school directly?

A: No, Carle will mail disburse payment directly to the employee.

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