

# OMRON Return Form



Automation  
+ Robotics

OMRON Automation + Robotics  
65 Boston Road, Grafton  
Auckland, 1023  
Phone: 0800 466 766  
[OMRON Automation & Robotics](http://www.omron.co.nz)

1. Fill out this form completely
2. Prepare a copy of the sales invoice(s) for defective good(s)
3. Include copy in return package

Company Name:

Account Number:

Ship To Address:

City:

Requested By:

Email:

Phone:

Fax:

Postcode:

Quantity	Item Number	Description	PO Number	Invoice Number	Serial Number (if applicable)	Reason Code	Credit, Replace or Repair?

Return Reason Codes	Comments / Special Instructions
<p>Record appropriate number in the "Reason Code" column above.</p> <ol style="list-style-type: none"><li>1. Wrong quantity received</li><li>2. Wrong merchandise received</li><li>3. Damaged in shipping</li><li>4. Duplicate order</li><li>5. Product defective</li><li>6. Customer not satisfied</li><li>7. Incorrect item ordered</li><li>8. Incorrect quantity ordered</li><li>9. Other</li></ol>	

If items need to be returned, please ship to the address:

OMRON Automation + Robotics  
Attn: Warranty Claims / Customer Service  
65 Boston Road, Grafton, Auckland, 1023