# Coordinator Newsletter



## September

### GENERAL ADMINISTRATIVE ITEMS

#### COORDINATOR NEWSLETTERS

 We are now storing a copy of all newsletters in Google Drive for you, <u>Click</u> here!

#### • FALL PROGRAMMING CONFERENCE CALLS

- o National Conference Call video recording
- Town Hall Call with the Founder, Jeff Long Sept 16th, 2020 8:30 9:30PM EST
  - Open forum to discuss HKRS, non Series specific questions may be asked.
  - To OPT-IN, Dial 605-475-4875, enter meeting ID 451253#

#### • HKRS BRANDING GUIDELINES

- Please find the HKRS brand guidelines <u>HERE</u> on how to use the HKRS logo.
- All products (post-2019) that have the old HKRS logo (boy runner) on them are no longer permitted to be used, please donate.
- Refer to the attached <u>Cheat Sheet</u> for a quick tutorial on these brand guidelines.
- Refund/Deferral Response Process and Templated Emails <u>Click here.</u> Please review this folder and reach out to your Program Manager if you have any questions or would like to clairfy how to handle a parent request.

- NEW!! Race Bib Partner Boulder Bibs!
- **NEW!!** Closed Series Facebook Community Groups for all in-person and virtual racing this season! Guidelines and more information coming soon!
- NEW!! Recognitions
  - Volunteer
  - o Graduates (8th graders)
  - o Sponsor

#### Supplies

- Please review tracking information found in your Series dashboard.
- o Medal count from spring 2020 must be entered into Filemaker ASAP.
- Staples portal for flyers

## IN-PERSON RACING

- RunSignup How To Videos
  - Automated emails from system sent for the price increase two days out and incomplete registrations
  - Text alert service for race day reminders How To Video
  - Email Marketing Coordinators are required to use template set up within system for all communications
  - o How to add sponsors on RunSignup Email Marketing

#### COVID related Communications

- Talking points
- o Fall Race Day Guidelines and Video
- If a parent does reach out to a CC letting them know their child has tested positive or was exposed please reach out to your Program Manager.
   HKRS HQ will manage the communication. Thank you!!

#### COORDINATOR DOCUMENTS

- All Coordinators should have access to the Google Drive.
  - Google Drive has been updated with <u>all new videos!</u>
  - Template <u>emails</u> for parents
- Social Media Folder
  - There are two folders (race day and holidays).

- o If there are any images that you would like created please reach out to your Program Manager!
- o Facebook Guidelines
- Instagram Guidelines
  - All Series that have an Instagram are required to update/follow the HKRS branding guidelines.
  - All Series are required to log login information into the Series
     Filemaker dashboard.

#### Race Results Reminders

- o Results are uploaded in order of receipt
- Email excel in required format to results@healthykidsrunningseries.org
  - No full names, first inital and full last name. Points sorted greatest to least.
- Social sharing image when results have been posted

#### Registration Forms

 Walk up reconciliation <u>form</u> must be mailed in with registration forms in order to be processed.

#### Supplies

 VERY IMPORTANT! Trophy shipments will need stickers applied to front of base prior to race day!

## VIRTUAL RACING

#### RunSignup

- Automated emails from system sent incomplete registrations
- Email Marketing Coordinators are required to use template set up within system for all communications.
- How to add sponsors on RunSignup Email
   Marketing

#### • HKRS Virtual Toolkit Drive

- Virtual Logo <u>files</u>.
- HKRS Virtual World Race Folder

#### • Social Media Folder.

- If there are any images that you would like created please reach out to your Program Manager!
- o Facebook Guidelines
- o Instagram Guidelines
  - All Series that have an Instagram are required to update/follow the HKRS branding guidelines.
  - All Series are required to log login information into the Series
     Filemaker dashboard.

#### Supplies

- o Shirts will arrive in time for Week 5 racing
- Trophies will not be handed out for virtual racing
- Conference call with Main Office! How can we help you and what can Coordinators teach each other as we head into the virtual season? Join us on Septmber 21st 8-9PM EST on a video chat!
  - Join with Google Meet
     meet.google.com/oia-gwpm-mik

## SUBMISSIONS ARE OPEN!



Volunteer Coordinator Advisory Board Member Job Description

Apply HERE!