



ONLINE GIVING

Tip of the Month



Spanish Communication

If you would like to access the Spanish version, please click on the link below.

[Click Here](#)

Update Your Giving URL Now

Over the past year, we migrated everyone from our Legacy Online Giving to the OSV Hub giving platform. While we have been automatically redirecting your donors that are still using the old links, this is coming to an end. We will be turning off the server that housed the old system and the redirects will no longer work. Please update your links on your websites. Any link not updated by **May 18th, 2022** will stop working. Please contact technical support for confirmation if you are unsure if your site is linked correctly.

Accounting Exports

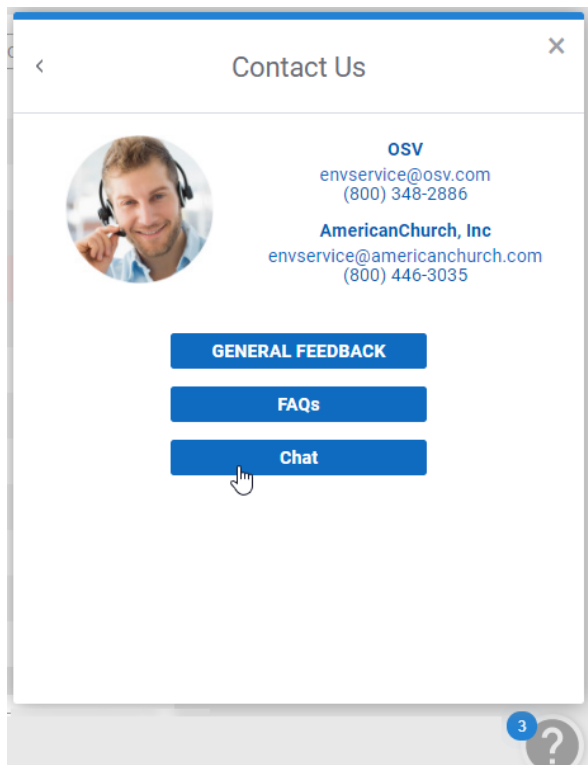
Accounting Exports have now been added to Online Giving Exports! You can export your online giving data to Quickbooks or ParishSoft Accounting for your ledger entries. Running an Accounting Export will not affect your

Contribution Export and the two can be ran independently. Click below to see more info on updating your settings to run the Account Export.

[Account Export Setting](#)

New Chat Feature

We have a new option available for quick answers to your technical support questions. Along with our phone and email support, we now have a Chat feature that is accessible within the OSV Hub. Initiating a Chat will directly connect you to the next available tech support rep and we can provide real time interaction. To access this feature please select the Help Center icon in the bottom right corner and choose Contact Us. You will see Chat as an available button – just click this to begin.



Second Collections

Do you have your second collections added to Online Giving? We have added images and descriptions for the USCCB collections to our resources given to us by USCCB and free for you to use. May 29th is the 2022 date for Catholic Communication Campaign.

[USCCB Resources and Images](#)

Online Giving Resources

If you haven't already, please check out the free materials available to you in Knowledgebase in the OSV Hub. You should have recently received one of our seasonal marketing kits and the printable materials for those are always available online. Click the images below to access pdf's, editable posters, and graphics to share on social media or any platform.



Give Feedback and Suggest Enhancements

To give us your feedback, simply click on the question mark in the lower right-hand corner when in the OSV Hub and click on Suggestions. You can also vote on existing articles if you see a suggestion you like. For example – Did you like the previous row and column format of the Reconciliation

Report? [Vote here](#) to restore it and every vote will raise the priority of this feature. Want to learn more? Click on the link below.

[Feedback Portal](#)

Help in the Hub

- Did you know that we have a Knowledge Base built into the OSV Hub? You can access articles, step-by-step instructions, videos, and FAQs.

