



Spanish Communication

If you would like to access the Spanish version, please click on the link below.

[Click Here](#)

Increase to Credit Card Offset Limit

We have increased the amount that you can request to ask a donor if they would like to increase their donation to offset credit card fees. Previously, the maximum amount you could designate was 3% or \$3.00. We have recently increased the percentage options to 5%. You now can set the amount to be \$1, \$2 or \$3, or you can set the amount to be a percentage of 1%, 2%, 3%, 4% or 5%. The amount is set by your organization and is totally optional for the donor. Please click the link below for more information on the credit card offset feature.

[About Credit Card Offset Processing Costs](#)

Offset Processing Costs

Allow Donor to Offset Credit Card Fees ?

Percent Based or Flat Fee
Percent Based

Percentage to Donate
5%

- 5%
- 4%
- 3%
- 2%
- 1%

Donation Offset:	\$2.50
Total Amount	\$52.50

[Learn More >](#)

CANCEL SAVE

Multiple Managed Accounts and Tracking

The managed account process has been streamlined to also include adding managed gifts. Before adding a new managed account, you now have the ability to search for an existing account to add a gift to that account. This will reduce the possibility of creating duplicate donors in your system. We have also added the ability to track managed gifts, making reconciling managed accounts and gifts easier. Please click the links below to learn more.

[Add Multiple Managed Accounts](#)

[Track Managed Pledges and Gifts](#)

New Sort for Donor List Report

When running the Donor List report, you now have an option to sort the report by last name, the date the donor created their account, their email address, or their envelope number. Please click the link below to see steps on how to run the Donor List report.

[Donor List Report](#)

Second Collections

Do you have your second collections added to Online Giving? We have added images and descriptions for the USCCB collections to our resources, given to us by USCCB and free for you to use. April 15 is the 2022 date for Holy Land (Good Friday). April 24 is the 2022 date for Catholic Home Missions Appeal. Click the link below to download images for any of the USCCB collections.

[USCCB Resources and Images](#)

Accounts Screen Search Changes

We have improved the Accounts Page in Online Giving to provide a better user experience. Additional donor data is returned in search results, and we have provided some additional filter options to help narrow down your results. Please click the link below to see details regarding the new search options.

[Search for Accounts in Online Giving](#)

2 Missing envelope numbers

ADD

Recent Transactions

Name	Email	Fund	Date	Amount	Transaction Status	Confirmation #
Wendy Johnson	wjohnson@osv.com	St Philip Offertory	3/25/2022	\$100.00	Pending	DLOAWRDY2P
Wendy Johnson	wjohnjohn123@osv...	Test 9-3-21	3/24/2022	\$25.00	Settled	G64BEYBUAA
Wendy Johnson	onlinegiving@osv.com	St Philip Offertory	3/24/2022	\$10.00	Settled	DYS7BKFJWR
Brandon Dalrymple	bdalrymple@osv.com	Capital Improvements	3/23/2022	\$10.00	Settled	DTEM4XH88P
Wendy Johnson	wjohnson@osv.com	St Philip Offertory	3/22/2022	-\$100.00	Settled	BMK0I6MCKV

Accounts

ADD GIFTS & ACCOUNTS

Search all accounts

Account Managed Account Guest Account 13 Results

Name	Envelope #	Address	Contact
Nathan Benson	123456789	200 Noll Plaza Huntington, IN 46750	nbenson@osv.com
Brandon Dalrymple		200 Noll Plaza Huntington, IN 46750	bdalrymple@osv.com
Wendy GuestTest	4525	200 Noll Plaza Huntington, IN 46750	Wjohnson123@osv.com
Wendy Johnson	5563	200 Noll Plaza Huntington, IN 46750	(800) 348-2886
Wendy Johnson	11111	200 Noll Plaza Huntington, IN 46750	onlinegiving@osv.com
Wendy Johnson	NA	20 Noll Plaza Huntington, IN 46750	wjohnjohn123@osv.com

Help in the Hub

- Did you know that we have a Knowledge Base built into the OSV Hub? You can access articles, step-by-step instructions, videos, and FAQs.

