



Spanish Communication

If you would like to access the Spanish version, please click on the link below.

[Click Here](#)

Multiple Bank Accounts

We are now able to support multiple bank accounts within the OSV Hub. If you would like to direct all the donations and fees for a particular fund into a different bank account than your primary account, we now have a solution for you. This will require a second merchant account application, but no additional monthly maintenance fee. Please reach out to our technical support team to get that process started for you!

Merging Donor Accounts

Tech Support now has the ability to merge independent donor accounts into one account. This will give you the option to combine the giving history and upcoming contributions for donors under different email addresses for your organization. Call technical support with the donor

information at 800-348-2886 option 2 or send the information via email to onlinegiving@osv.com.

Updated Active Donor Count

The calculation that determines the number of active donors has been updated with our recent system upgrade. This number should more accurately represent your active donors. In some cases, this may be different than what the system indicated in the past. We apologize for any inconvenience this may have caused.

Archived Tip of the Month

Did you miss one of our Tip of the Month emails? Check out our new archive to view previous tips and links!

Tip of the Month Archive

Help in the Hub

- Did you know that we have a Knowledge Base built into the OSV Hub? You can access articles, step-by-step instructions, videos, and FAQs.