



[en Español](#)

## Online Transaction Analysis

The Online Transaction Analysis report provides information regarding online transactions and includes the ability to filter for items like recent refunds or transaction date.

[Online Transaction Analysis Report](#)

## OSV Glossary

There is a new OSV Glossary in the Hub Knowledge Base that includes definitions for OSV's digital products. The new glossary displays definitions instantly as you hover over defined words contained within articles.

[View Glossary](#)

## Dismiss Address Changes

In Directory, you can now dismiss address change suggestions with or without making updates to an address, to keep your address information organized and updated.

[Learn More](#)

## Locate And View Directory Activity

Did you know that all the activity in Directory is recorded for each record? Click on the link below to learn how to locate and view activity.

[Locate And View Directory Activity](#)

## Gift Parameters In Online Giving

If you're trying to keep track of a marketing campaign, you can create a parameter on a gift URL so the reporting does the work for you.

[Gift Parameters](#)

---

---

## Need Help?

- Our Tech Support team is available to help you with any of these tips or other questions as they arise.
- Did you know that we have a Knowledge Base built into the OSV Hub? You can access articles, step-by-step instructions, videos, and FAQs.



---

---

## Archived Tip of the Month

Did you miss one of our Tip of the Month emails? Check out our new archive to view previous tips and links!

[Tip of the Month archive](#)