Merging Donor Accounts

OSV Tech Support has the ability to merge independent donor accounts into one. This will give you the option to combine the giving history and upcoming contributions for donors under different email addresses within your organization. For help with this, contact Technical Support with the donor information at **800-348-2886, option 2** or **onlinegiving@osv.com**.

Second Collections

Do you have your second collections added to Online Giving? Images and descriptions for the USCCB collections are available in the OSV Hub, provided by the USCCB and free for you to use. July 2nd is the 2023 date for Peter's Pence Collection.

View Images

Sacrament Report Update

OSV is excited to offer an enhanced Sacraments Report within Directory. An increased range of reporting options gives you the capability to filter the report by timeframe, sacrament(s), administering clergy, and location. The report now includes a more robust set of

information for each sacrament. You can download the report as a CSV, PDF, or Excel file.

Learn More

Envelope List Report

You now have the ability to run an Envelope List Report that details all the families (and members tracked separately) assigned or not assigned to an envelope list allowing you to sort the results by envelope number or last name. The report can be exported as a PDF, CSV, or Excel file. This report can be accessed from both the Envelope List Detail page and Directory reporting.

Learn More

Enhanced Pledge Import

The import process now offers greater flexibility and convenience by no longer requiring CSV file headers and values to be space- and case-sensitive. Additionally, closed and historical pledges can now be imported into the system. If the contributions match the total amount pledged, the system will automatically mark the pledge as "complete".

Learn More

Need Help?

- OSV Tech Support is available to help you with any of these tips or other questions as they arise.

- Did you know that we have a Knowledge Base built into the OSV Hub? You can access articles,

step-by-step instructions, videos,
and FAQs.

Archived Tip of the Month

Did you miss a Tip of the Month email? Check out the new archive to view previous tips and links!

Tip of the Month archive