

CareApp User Roles and Permissions					
Function	Family	Customer	Team Member	Site Coordinator	Provider Administrator
User Management					
Invite site Team Member & Site Coordinator				x	x
Invite Customer				x	x
Invite Customer Community (family)	* if permitted	* if permitted		x	x
Enable/Disable site users				x	x
Change site user's role				x	x
Manage linked customers				x	x
View & Action access requests				x	x
Invite Provider Administrator					x
Enable/Disable Provider Administrators					x
Customer Profile Management					
Create Customer Profile				x	x
Update Customer Profile				x	x
Set Profile Image		x		x	x
Set Active/Inactive				x	x
Memorialise				x	x
Create List				x	x
Use List				x	x
Request Access			x		
Photo, Note, Video Content					
Create	*if permitted	x	x	x	x
View	shared only	content they created and content shared	their customers only	x	x
Hide				x	x
Share to Family	content they created	content they created		x	x
Share to apps				x	x
Add comment	x	x	x	x	x
Add reaction (heart)	x	x	x	x	x
Wellbeing Checks					
Create	*if permitted	x	x	x	x
View	shared only	checks they created, checks shared	x	x	x

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Video Chat					
Create			for their customers	x	x
Can be invited	x	x	for their customers	x	x
Participate	x	x	x	x	x
Documents and Links					
Create				x	x
Delete				x	x
View	shared with family only	their docs, those shared with customer	their customers only	x	x
Notice					
Create				x	x
Edit				x	x
View	notices for family	notice for customer	notices for staff	x	x
View History				x	x
Question					
Create				x	x
Edit				x	x
View and Answer	questions for family	questions for customer	questions for staff	questions for staff	questions for staff
View Responses				x	x
Feedback					
Create	x	x	x	x	x
View Submissions				x	x
Moderation					
Report Comment	x	x	x	x	x
Delete Comment				x	x
Statistics					
View Customer Statistics				x	x
View Staff Statistics				x	x
View Content Statistics			their customers only	x	x
Direct Messaging					
Create Conversation			x	x	x
Send Message			x	x	x
Change Group Name			x	x	x