

RecChat – CampDoc

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General questions and response

Can you schedule the CampDoc Proof Report to run? Any concern with it sending the same sections multiple times?

Yes, you can schedule the proof report to run, however this is typically only needed to verify your programs are configured and synced with CampDoc prior to opening registration.

If someone should say "yes" to any of the COVID questions, would we be notified of that?

CampDoc provides a wide range of reporting tools in the Provider Portal enabling you to see, in real time or through a templated report, patrons who answered pre-screening questions in a specific manner.

Is the prescreening expectations that the patron will fill out the prescreening before they come to camp each day? Or does the staff goes over this information with the family as they arrive to check in each day?

The expectation is that the prescreening would occur before the participant is on site, and screening could be done once they are on-site.

What version of RecTrac do I need? My 3.1 looks different from yours.

The CampDoc Integration is available starting in version 3.1.10.04.00.

Vermont Systems recommends that customers stay up to date with the latest RecTrac version when utilizing third-party integrations. Integrations are frequently enhanced and defects are resolved. Staying up to date with RecTrac will ensure you get the most out of this integration and others like it.

The visual difference in the application is likely the result of your organization utilizing the Classic UI. Starting in 3.1.10.00 Vermont Systems released our Next Gen UI. The Next Gen UI offers a more modern and user-friendly interface for RecTrac. See one of our prior RecChats on the Next Gen UI for more information.