



RecChat: Safety, Compliance
and Cost Savings with ePACT
Feb 18, 2021

ePACT 
your emergency network

Quick Intro

Kirsten (she/her)

- Co-Founded ePACT in 2012, with the goal of better connecting, and protecting families, organizations and entire communities
- Prior to ePACT, 15 years as consultant, focussed on how technology could be used to improve lives, working primarily with local government
- *fast skier, slow cyclist, infrequent paddleboarder, eternal optimist, Mom*





Quick Intro

Matt Webb (he/him)

- Director of Partnerships
- 10+ years experience with the Parks & Recreation community - 7
- *Traveller, Puppy Owner, Photographer, and also an eternal optimist!*

Agenda

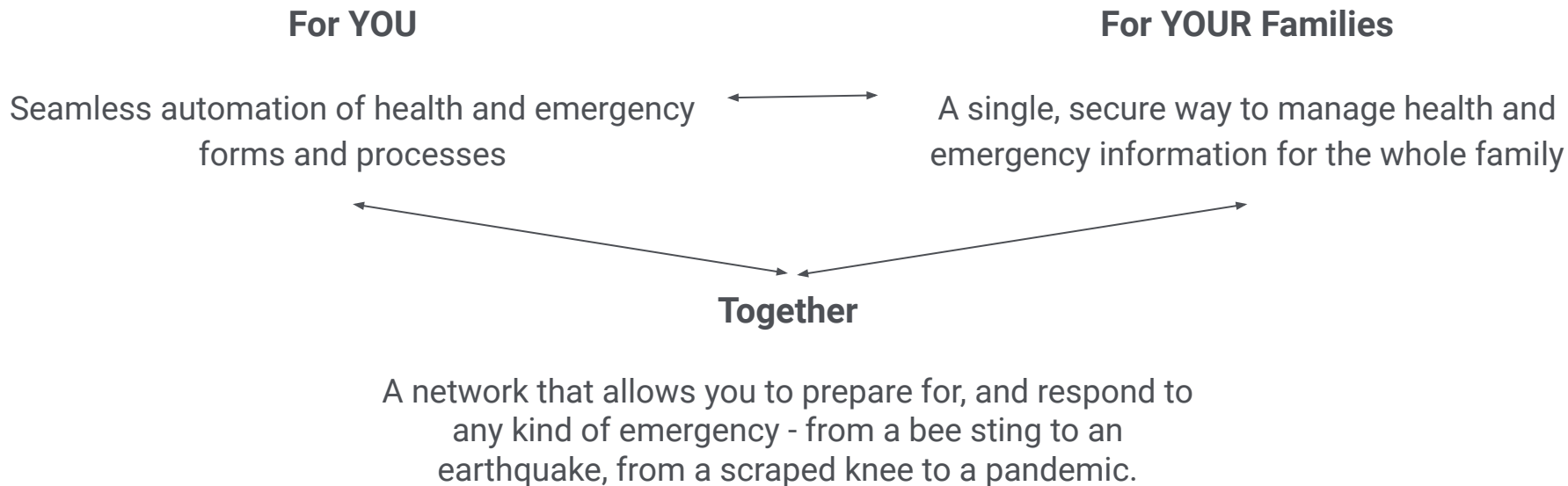
- What's ePACT?
- What we're hearing (Isn't this pandemic OVER YET???)
- What we're doing about it
- ePACT + RecTrac

What is ePACT?



How it started...

ePACT Today



How its going: 2 million individuals, organizations, communities



The root of Recreation =
Create again, Renew

There could not be a more
important year for this.

So how do we make it HAPPEN?

Still hanging on.

How big can
programs be this
summer?

What will the vaccine
mean for us?

What if there is an
outbreak?

What if regulations
change AGAIN?

Uncertainty is causing
the greatest stress



Uncertainty, has lead to -

Chaos

Lack of Trust/Confidence

Fatigue

We just want to get back to focussing on the fun stuff!

POLL QUESTION: What's your biggest challenge for the summer?

Not knowing what we'll be able to run

Managing with reduced budgets and/or staff

Being prepared to scale up or down quickly

Compliance - making sure people stay compliant, and that we can prove it



Moving in the right direction!

- Summer programs (mostly) ON!
- More people back to work
- Programming is getting REALLY creative
- Safety protocols are in place

POLL QUESTION: What capacity do you expect for summer programs?

(Almost)
Back to
normal!

76-100%

50-75%

Less than
50%

We won't run
camps

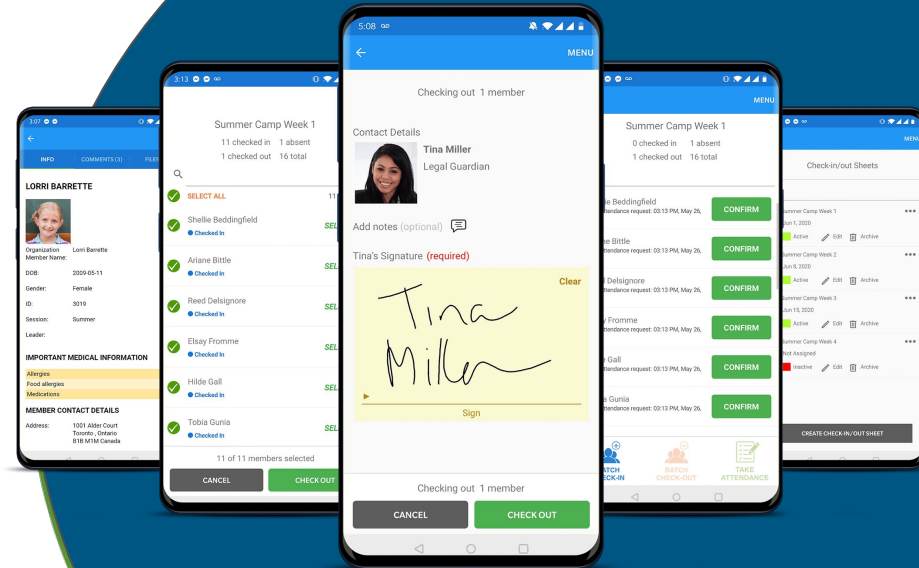
So What's left?

- Scaling Safety
- Compliance + Trust
- Managing Costs

Scaling Safety

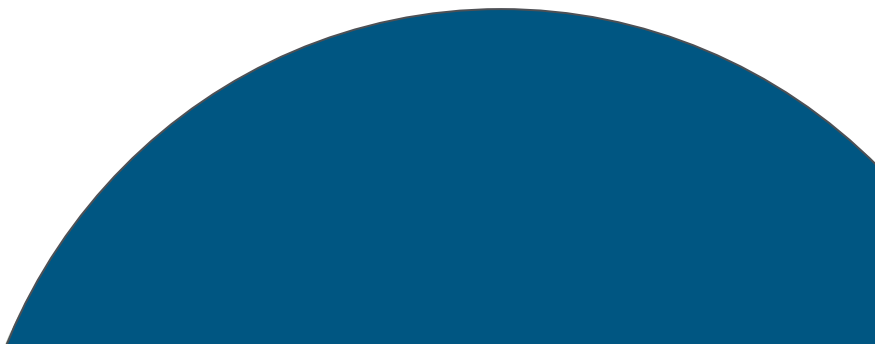
Automated processes let you scale up, without adding resources or risking errors:

- Emergency & health forms
- Check-in sheets
- COVID questionnaires
- Waivers & consents



Scaling Safety

- Automated reporting helps you quickly identify health issues across all participants
- Mass communication tools let you communicate by email, text, voice in one click



All Member Records (76) Groups (18) Disconnected (7) Roll Call (1) Administrators (20)

[+ Add Members](#)

Advanced Search and Filter ▼

Note: New/revised records submitted by your members may take up to one hour to appear in your account.

Search :

Status :

Group Names :

Medical & Dietary :

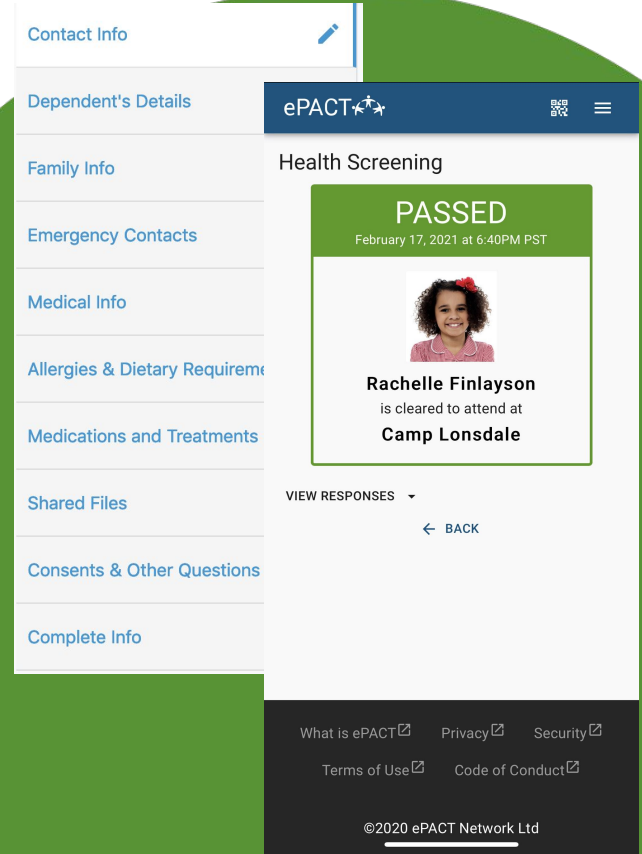
Select Status

× 2019-20 Greater Bergen Y Preschool - Full Day Greater

× Allergies

Compliance - Collect the stuff you need

- Ensure complete information from everyone
- Complete health screening ahead of time



The screenshot displays the ePACT mobile application interface. On the left is a vertical navigation menu with the following items: Contact Info, Dependent's Details, Family Info, Emergency Contacts, Medical Info, Allergies & Dietary Requirements, Medications and Treatments, Shared Files, Consents & Other Questions, and Complete Info. The main content area shows the 'Health Screening' section with a large green banner that reads 'PASSED' and 'February 17, 2021 at 6:40PM PST'. Below this is a photo of a young girl, Rachelle Finlayson, with the text 'Rachelle Finlayson is cleared to attend at Camp Lonsdale'. At the bottom of the screen, there are links for 'What is ePACT', 'Privacy', 'Security', 'Terms of Use', and 'Code of Conduct', along with the copyright notice '©2020 ePACT Network Ltd'.

Compliance - Prove it

- Meet licensed childcare requirements
- HIPAA Compliant storage of Health information
- Meet legal requirements with e-Signatures
- Easy automated archiving, retrieval, deletion

Last Step!

Please enter **your initials** to agree to all waivers below

I permit my child to participate in the full range of activities and authorize the Program Director or his/her appointee, in the event of accident or illness affecting this above named participant to authorize on my behalf all procedures, including admission to hospital and necessary treatment therein, as he/she may deem essential for the care and well-being of the participant. Such action is only to be taken when immediate contact cannot be made with me. It is understood that the city is not responsible for the cost of medical care.*

Initial here

Please enter your name below. *

By entering your name you are supplying a legally binding signature; it confirms that all information provided to City of Capilano - Youth Programs via ePACT is correct to the best of your knowledge, and you confirm each of the waivers, consents and other permissions as provided by you to City of Capilano - Youth Programs using ePACT. It is your responsibility to keep this information up-to-date. .*

Share with City of Capilano - Youth Programs

Compliance - Trust

Back to normal is not just about making people safe, it's about making people feel safe



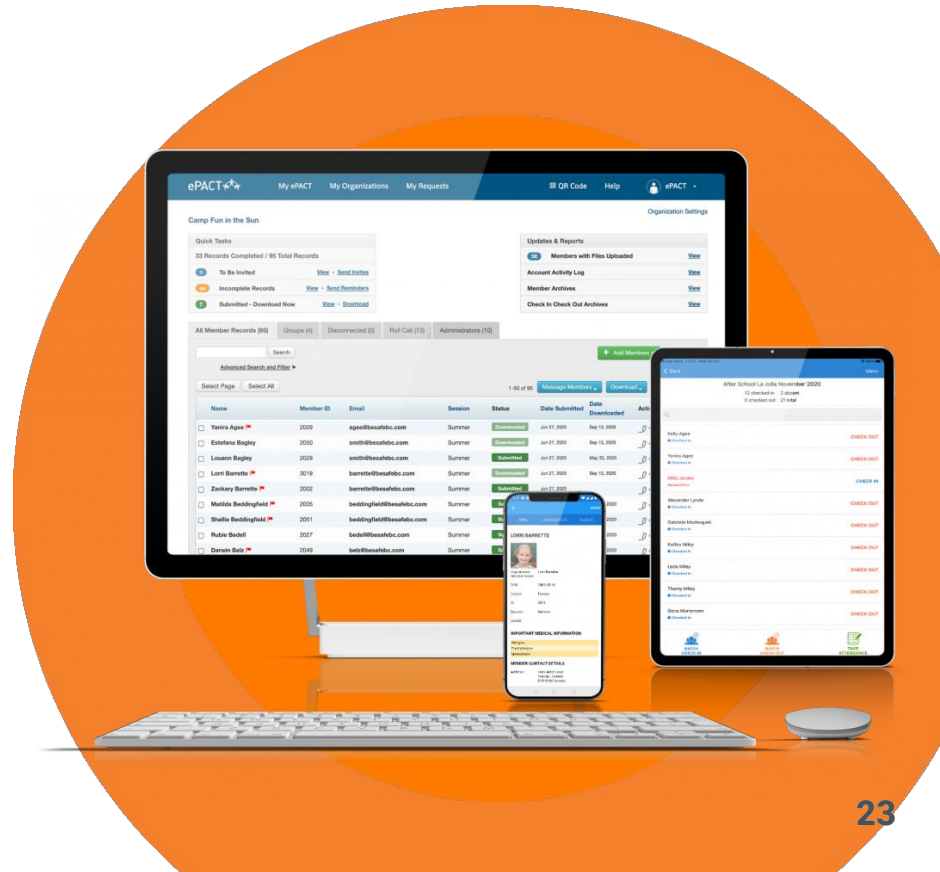
Managing Cost

Even without COVID, safety process automation **saves:**

- 100s of hours of staff time
- Cost of paper, printing, scanning
- Cost of archive storage, shredding
- Cost of risk

And now:

- Even more of the above, plus potential cost of outbreak



Seamless integration

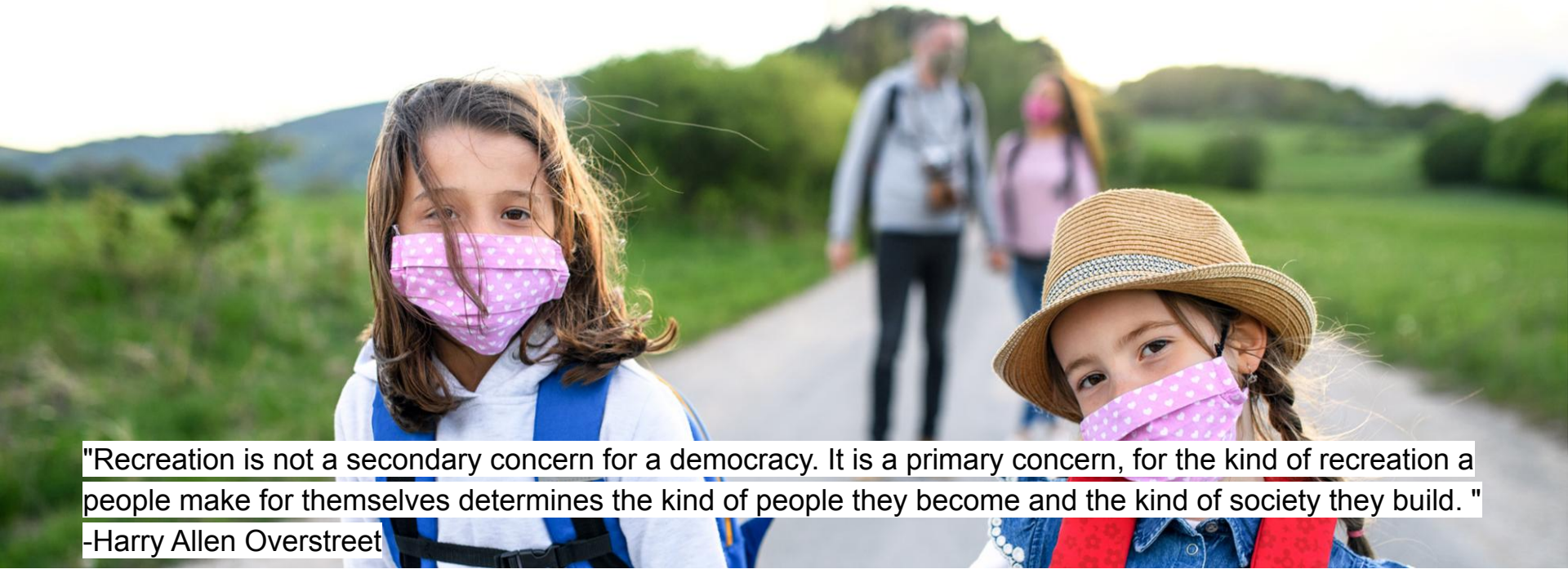
Encrypted roster data passed to your secure ePACT account upon registration, triggering emergency form automation



This was a 110% slam dunk for us. Plus our customers loved the quick, easy, and secure process to give us the information we needed. This was a win-win-win!

Ryan Davis

Superintendent of Administration & Special Projects
City of Kettering, OH



"Recreation is not a secondary concern for a democracy. It is a primary concern, for the kind of recreation a people make for themselves determines the kind of people they become and the kind of society they build. "

-Harry Allen Overstreet

Thank you!