Preparing your Pools for the Summer Season

Pool season is right around the corner. It's time to pull out those point-of-sale work stations, dust them off, and fire them up. If you're lucky, everything will work right off the bat, but who has that kind of luck? To avoid being all washed up, we have created a checklist with possible solutions to ensure everything goes swimmingly and save you from diving off the deep end.

Pool Prep Checklist

Check the box next to each item if the answer is "Yes." In the event an answer is "No," consult the linked Knowledge Base entry for solution ideas, or log into the Support portal and start a case.

- Does the computer turn on and boot up?

- Can you connect to the Rectrac database and log in?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/2388/en-us

              https://support.vermontsystems.com/knowledgebase/article/3002/en-us

- Does the touch screen work?

              https://support.vermontsystems.com/knowledgebase/article/1848/en-us

- Do receipts print and cut?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/1707/en-us

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/3229/en-us

- Do drawers pop?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/1831/en-us

              https://support.vermontsystems.com/knowledgebase/article/666/en-us

- Does the credit card pinpad work?

              https://support.vermontsystems.com/search/?logicalNames=&q=pinpad

- Can you process a credit card sale?

              https://support.vermontsystems.com/knowledgebase/article/3009/en-us

- Does the pole display works?

    https://support.vermontsystems.com/knowledgebase/article/2541/en-us

- Does the pass swiper work?

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/2943/en-us

    https://support.vermontsystems.com/search/?logicalNames=&q=pass+scanner

- Can you process a visit?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/825/en-us

    https://support.vermontsystems.com/knowledgebase/article/230/en-us

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/3168/en-us

- Are your pass membership and expiration dates up to date?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/845/en-us

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/3270/en-us

- Are your fees up to date?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/927/en-us

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/KA-01014/en-us

- Have you created any new passes, and do they need to be added to the visit device?

    (10.3)   https://support.vermontsystems.com/knowledgebase/article/1706/en-us

    (3.1)   https://support.vermontsystems.com/knowledgebase/article/3436/en-us

Final Thoughts

If you need any assistance with getting your pool point-of-sale ready, please log in to the Support portal. There you can browse our knowledge base to search for the answers you need or start a Support Case. If you still need help, you can give us a call and we'll get you back in the swim of things.