

Preparing Your Pools for the Summer Season

Pool season is right around the corner. It's time to pull out those point-of-sale workstations, dust them off, and fire them up. If you're lucky, everything will work right off the bat, but who has that kind of luck? To avoid being all washed up, we have created a checklist with possible solutions to ensure everything goes swimmingly and save you from diving off the deep end.

Check the box next to each item if the answer is "Yes." If an answer is "No," consult the linked Knowledge Base

Pool Prep Checklist

☐ Does the credit card pin pad work?

entry for sol	ution ideas, or log in to the <u>Support portal</u> and start a case.
	Does the computer turn on and boot up?
	 Not currently Windows 11 Certified Are all peripherals certified and purchased through VS?
	Is VIC up to date?
	 3.1.10.17 Should Auto Update Confirm via VIC Icon or Registry Key
	Can you connect to the RecTrac database and log in?
	o https://vermont-systems.helpjuice.com/interface/3002
	Does the touch screen work?
	 https://vermont-systems.helpjuice.com/fasttrac/fasttrac-touch-pos-introduction https://vermont-systems.helpjuice.com/fasttrac/fasttrac-touch-pos-updating-touch-screen-management https://vermont-systems.helpjuice.com/fasttrac/fasttrac-touch-pos-profile-assignments
	Do receipts print and cut?
	o https://vermont-systems.helpjuice.com/hardware/3229
	Do drawers pop?

© 2023 by Vermont Systems 1

https://vermont-systems.helpjuice.com/##search_query=Drawer&category_id=0



0	https://vermont-systems.helpjuice.com/##search_query=Pinpad&category_id=292366
Can	you process a credit card sale?
0	https://vermont-systems.helpjuice.com/credit-cards/3009
Doe	s the pass swiper work?
0	https://vermont-systems.helpjuice.com/technical/2943 https://vermont-systems.helpjuice.com/##search_query=Pass%20Scanner&category_id=0
Can	you process a visit?
0	https://vermont-systems.helpjuice.com/technical/3168
Are	your pass membership and expiration dates up to date?
0	https://vermont-systems.helpjuice.com/pass/3270
Are	your fees up to date?
0	https://vermont-systems.helpjuice.com/##search_query=Fasttrac:%20fee&category_id=0
Hav	e you created any new passes, and do they need to be added to the visit profile?
0	https://vermont-systems.helpjuice.com/pass/3436

If you need any assistance with getting your pool point-of-sale ready, please log in to www.vermontsystems.com and head over to our support section. There, you can browse our knowledge base to search for the answers you

need. If you still need help, give us a call and we'll get you back in the swim of things.

© 2023 by Vermont Systems 2