

1. Scan your tip queue for new or updated tips.

	Report ID	Event	Source	Status
New (red dot)	5005-M176	Eating Disorder	Mobile	Open
Updated (yellow dot)	5005-M175	Cyberbullying	Mobile	Open
Read (green check)	5005-H159	Test Report	In-House	Open

2. Click on the tip you would like to view in detail.

3. Read the tip narrative and review any attachments or two-way dialog on the Main tab. Pay attention to any keyword alerts or name match alerts.

The screenshot shows the 'Main Tab' of the tip management interface. At the top, there are tabs for 'Main', 'Dialog', 'Attachments', 'Deliver To', 'Disposition', and 'Notes'. A red-bordered box highlights a 'Name Match Alert' with the text: 'Alert - Possible Match'. Below this, it says 'The following tips contain one or more of the same Suspect Names: 5005-M25 Runaway'. A button below the alert reads 'Load Tips with the Suspect Name 'jesse rojas''. A callout box on the right explains: 'If there is a name match alert, it's a good idea to click to load other tips containing that name. Inspecting tips with matching names can help connect the dots.'

The 'Tip Narrative' section is also visible, containing fields for 'School' (Jefferson High School, Flowers, Texas), 'Narrative' (I think my friend might have ran away from home...), 'Description of Concern/Event' (Concern/Event Types: Runaway), and 'Person Involved' (First Name: Jesse). A callout box points to the narrative text: 'Scroll down to view any attachments or two-way dialog.'

At the bottom, a table shows the selected tip: Report ID 5005-W23, Event Runaway, Source Web, Status Open.

4. Review any in-progress notes on the tip in the Disposition tab. Correspond with other tip managers and/or log any actions you take by typing in the in-progress notes section and clicking 'Submit Notes.'

The screenshot shows the 'Disposition' tab of the tip management interface. The 'Disposition / In-Progress Notes' section is active, showing a list of notes with timestamps. A callout box on the left asks: 'What's been done with this tip so far'. A callout box on the right explains: 'Communicate with other tip managers and log your actions on the tip by typing here.'

The notes listed are:

- Jason Martinez, FPD Officer (2017/01/12 09:49 AM): I accessed his class schedule and am en route to his current class to investigate.
- Jason Martinez, FPD Officer (2017/01/12 09:54 AM): I have located the student and the bottle containing vodka. Student is now in the SRO headquarters.
- Michelle Anderson, School Counselor (2017/01/12 09:55 AM): Student's parents have been contacted, and they are coming up to the school shortly.
- Lisa Drysdale, District Staff (2017/01/12 10:00 AM): Student ID: 773628. Student record attached.

At the bottom, there is a text input field labeled 'Enter In-Progress Notes' and a 'Submit Notes' button.

5. Once investigation/intervention on a tip has reached a reasonable conclusion and all actions have been logged in the Team Communication section, document Actions-Taken and Outcomes in the Disposition tab.

Disposition Tab → **Disposition** | Map | Misc | Query

Team Communication
2016/11/16 09:30 AM
to stop by and talk to
onship. I will follow up
window and click

Actions Taken/Outcome

- Prevention
- Counseling
- Parents Notified
- School Disciplinary Action
- Citation
- Restorative Practices
- Arrest
- Continuing to Monitor Situation
- Not Enough Information
- Unfounded
- Prank / Spam

Check any and all that apply. Try to avoid using the "Other" option to keep data standardized.

There's more to complete. Scroll down.

Open | Eating Disorder

Misc | Query

Assessment

- Suicide Assessment Completed (If applicable)
Suicide Assessment Outcome
- Threat Assessment Completed (If applicable)
Threat Assessment Outcome

Trends

- Bullying Involved

Click here to **SAVE** when you've completed documentation.

Check box and include assessment outcome if applicable.

Scroll down and check any applicable trends.

6. Change the tip's status to either "Awaiting Review" (if you want your MDT's feedback before closing) or "Closed" and click the 'Save Dispo' button one more time.

Report Manager | Andersoft ISD | Settings | Menu

Report ID	P3 ID	Other ID	Case ID	Status	Event Type
5005-W16	976939			Open	Eating Disorder

Main | Dialog | Attachments | Deliver To | **Disposition** | Map | Misc | Query

Click and change status of tip.

SAVE