

How To Series

datecode genie®

SMART LABEL SOLUTIONS **AT YOUR COMMAND**

DateCodeGenie® X Series: Printer Replacement

Foodservice
Solutions by **ncco**

05/1/2022

Overview

Step-by-step instructions to replace DateCodeGenie® X Series printer.

Requirements Needed:

- DateCodeGenie® X Series model device
- X Series printer
- Screwdriver 2mm Allen head
- Small cutter/plyers

Parts Needed:

- 2 mm Allen head screw
- Black nylon snap rivets
- Washers (Optional)



Instructions

1. Turn off the master power switch and unplug the power cord from the back of the device.



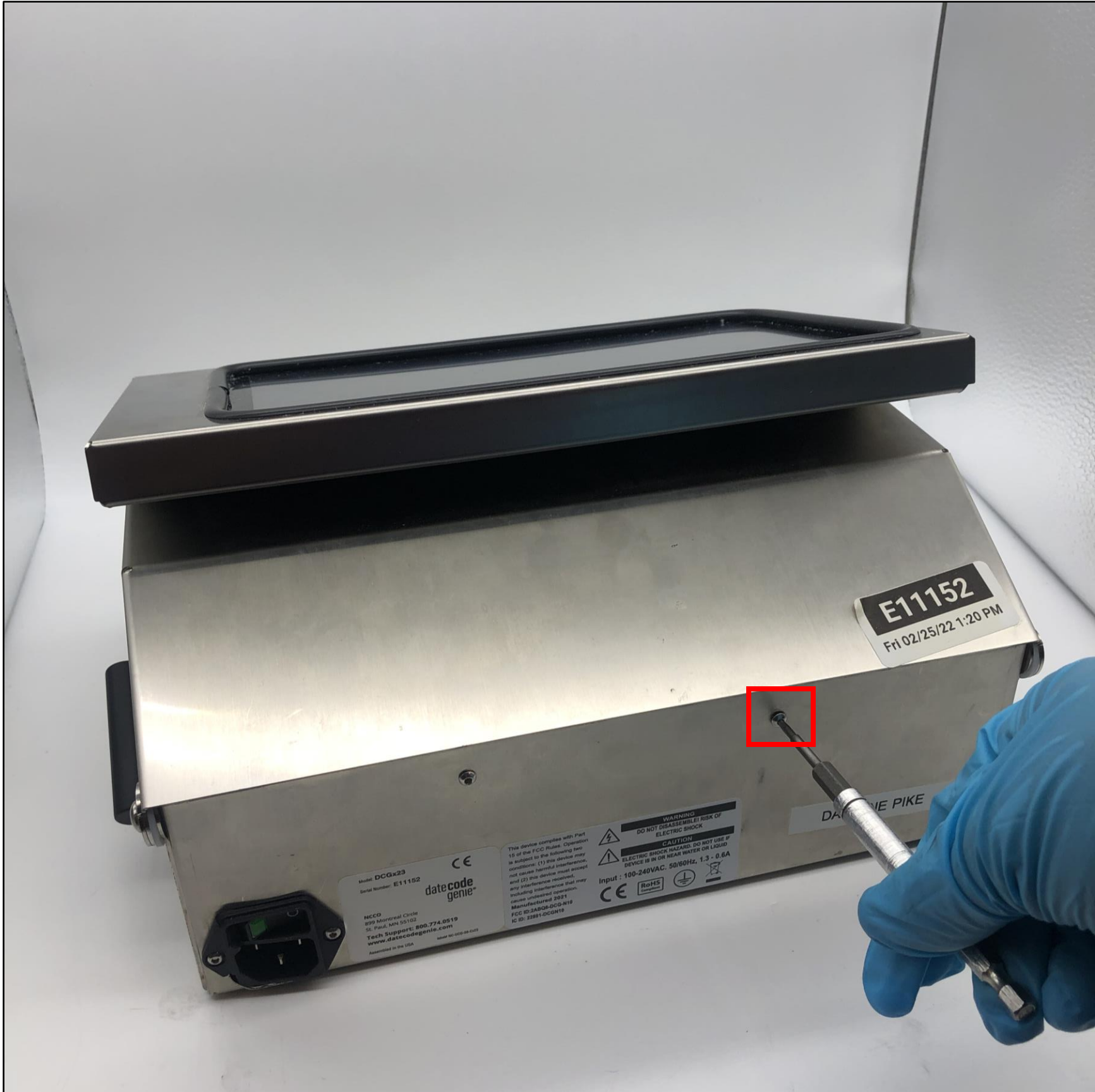
Verify power to device is turned off and disconnected.



2. Locate the two screws on the back of the device. Remove screws and washers with the Allen wrench. Set aside.



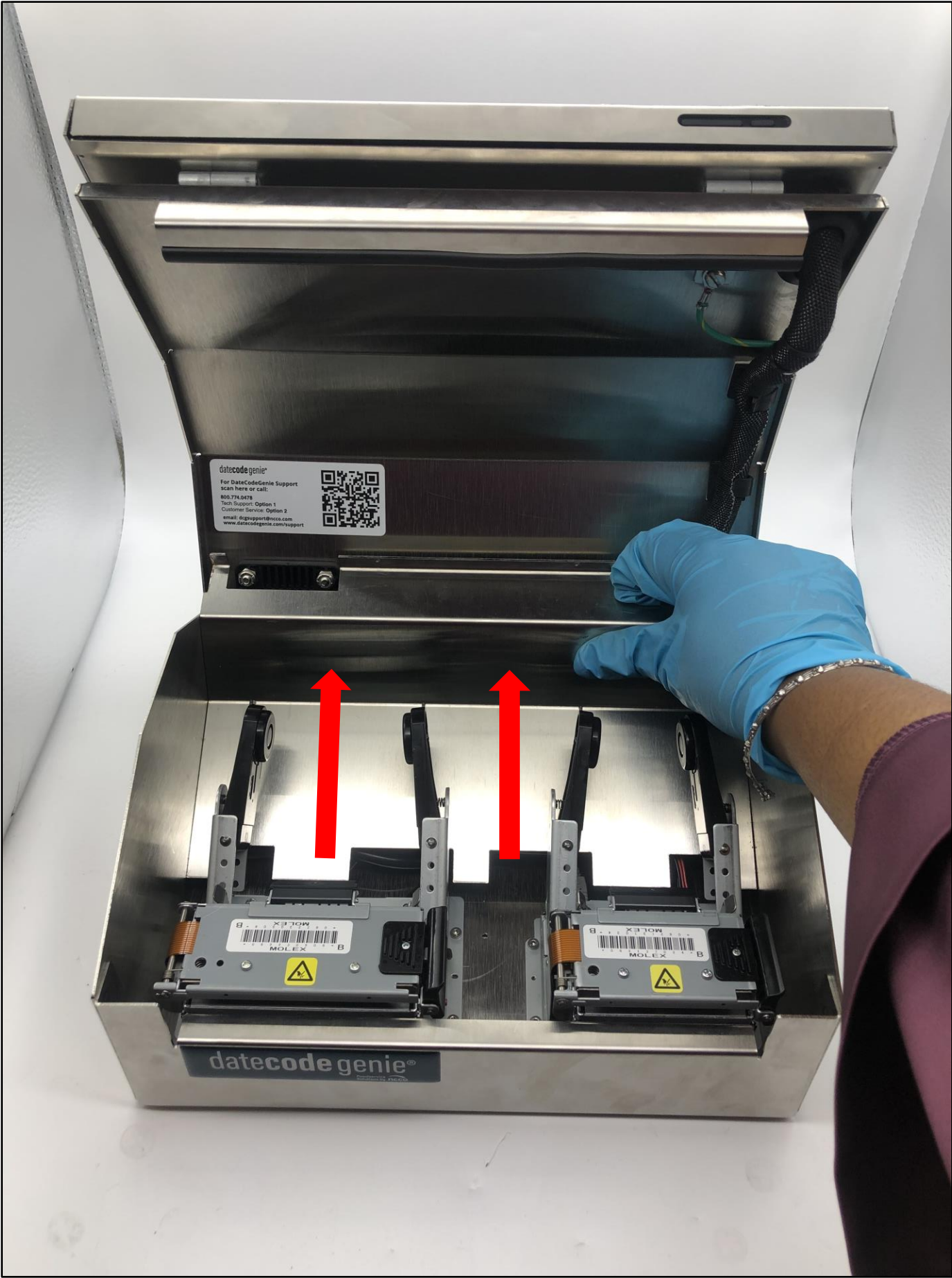
Be careful not to misplace any screws that have been removed.



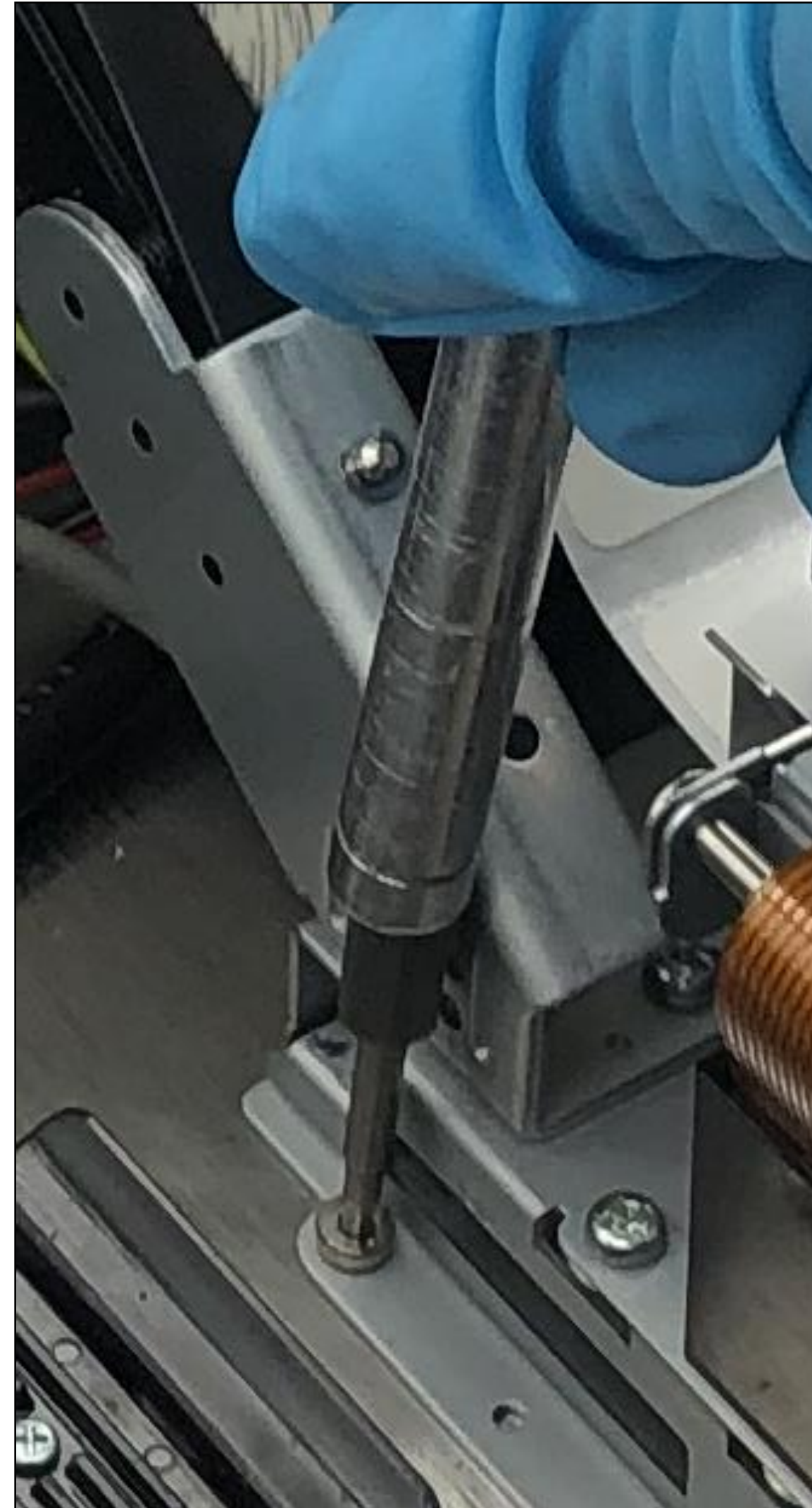
3. Open the device cover. Locate the inner cover between printers. Place your finger on the middle tab and push towards the back of the device. Remove inner cover and set aside.



Edges of stainless steel may be sharp.



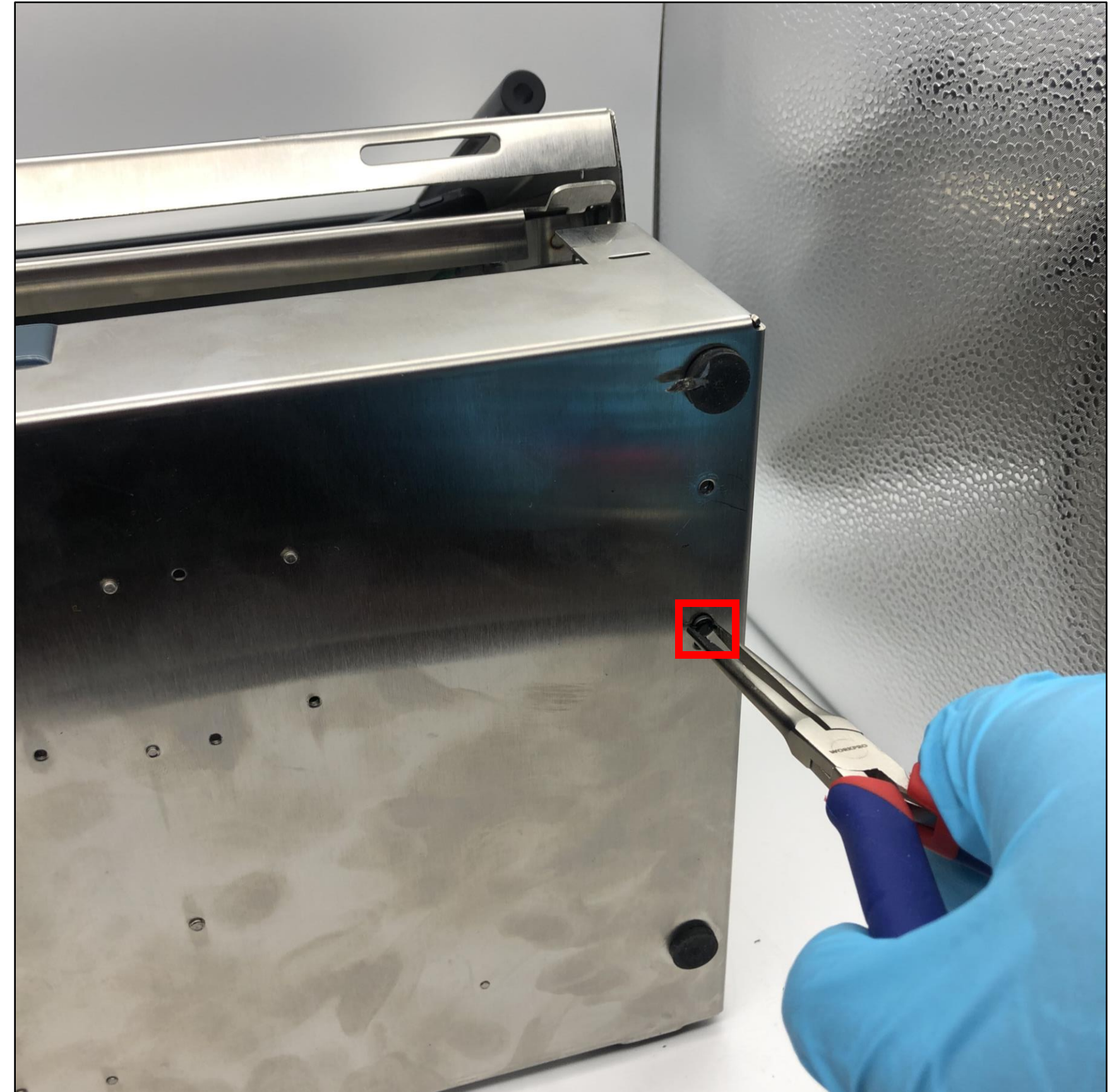
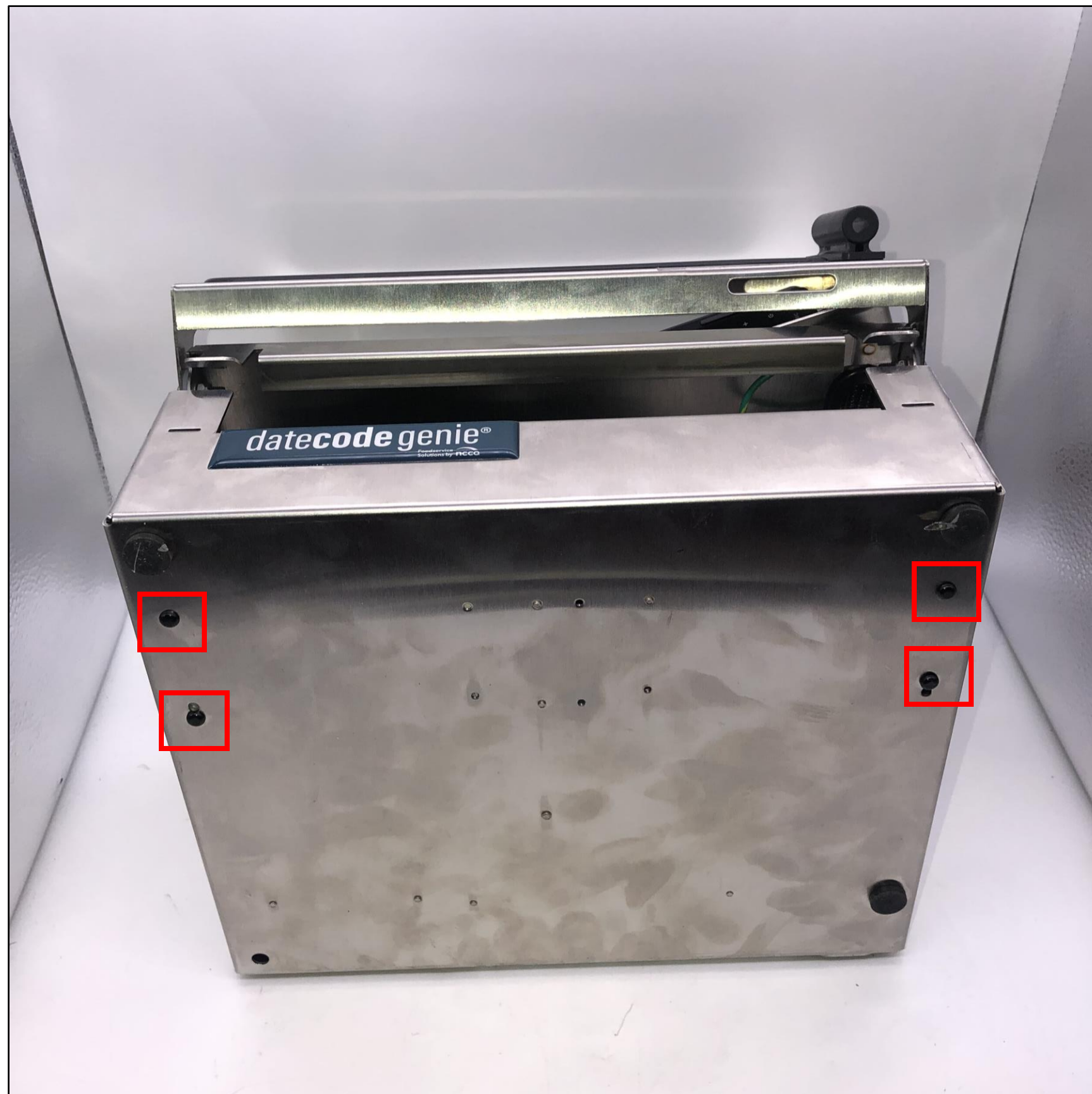
4. Unscrew the first screw with the Allen head to remove. Set aside for the new printer.



5. Pull the black nylon snap rivets on the bottom of the steel housing with the pleyer or small cutters to remove.



Black Nylon Snap rivets are NOT re-usable after removal.



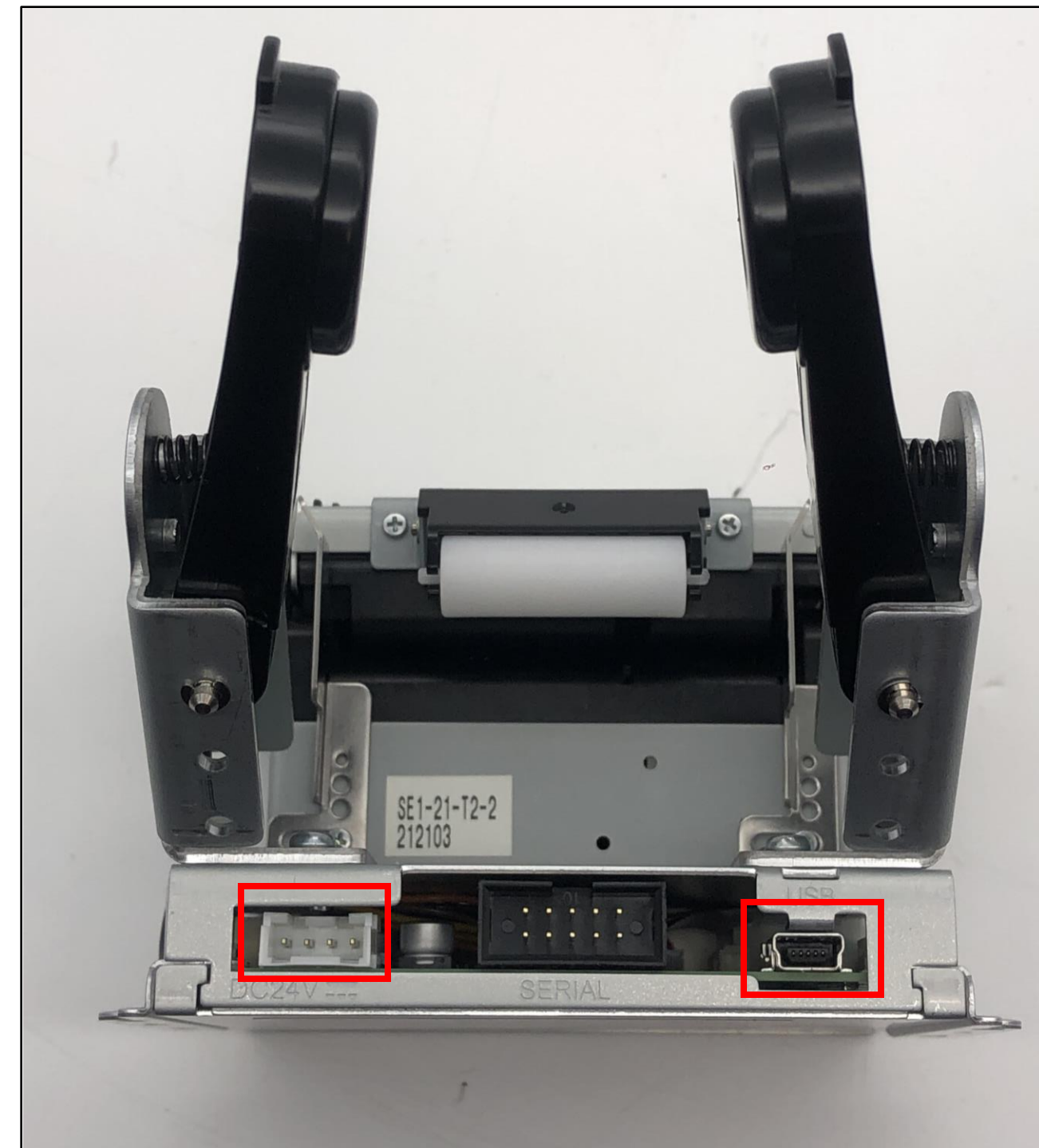
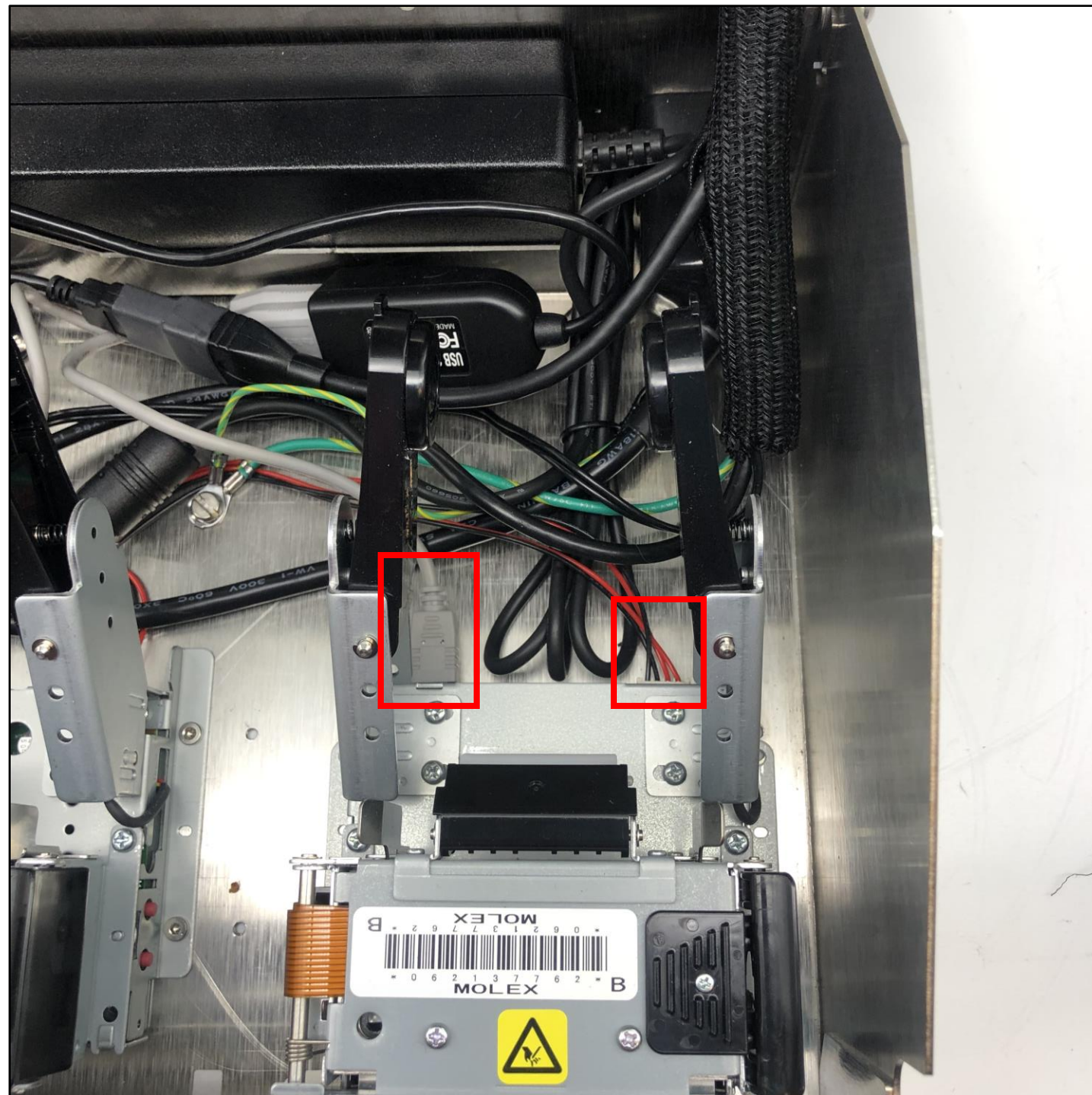
6. Unplug the Micro USB and serial connections on the back of printer and remove printer from the housing. Reconnect new printer to the same connections.



Carefully disconnect both printer ports.



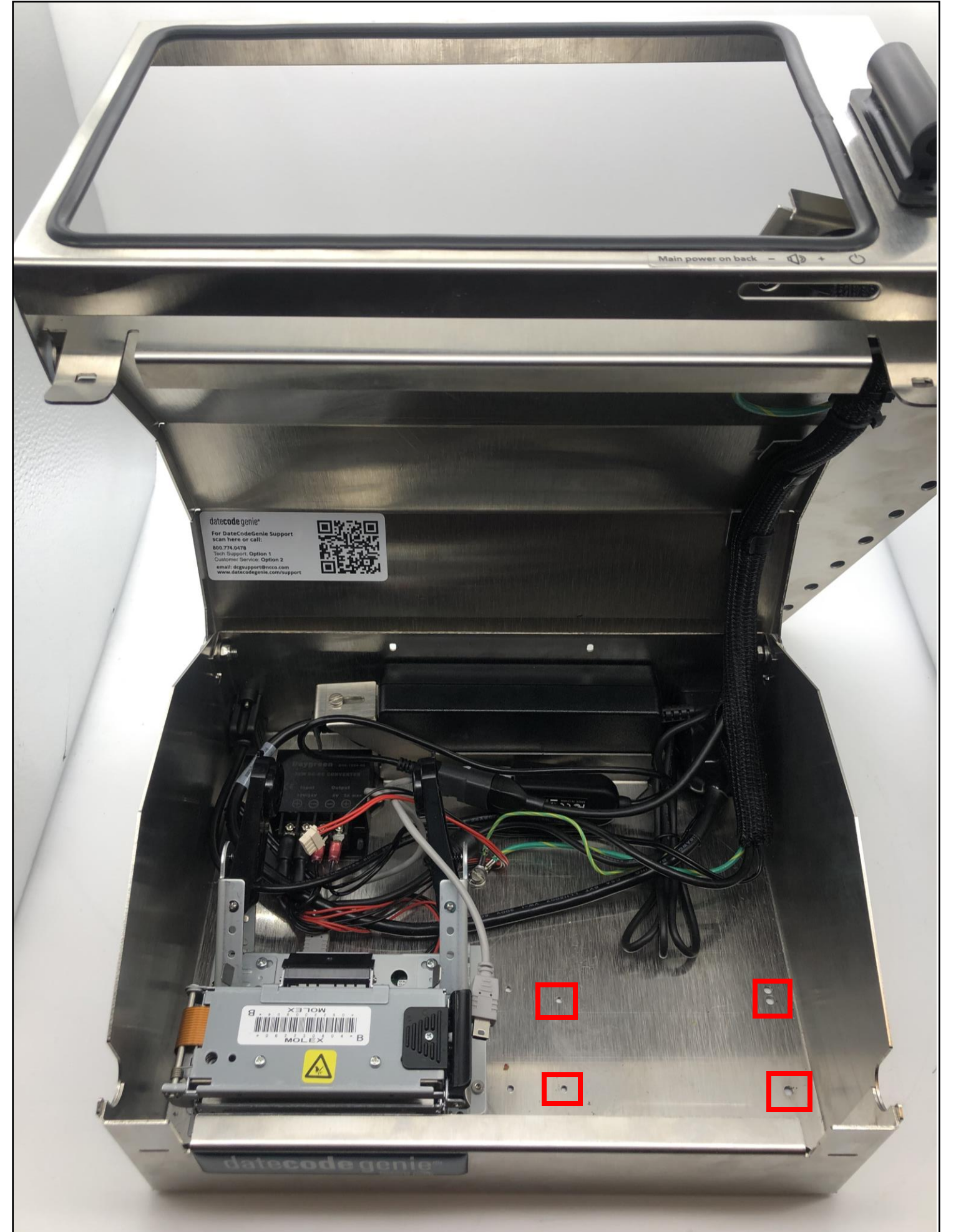
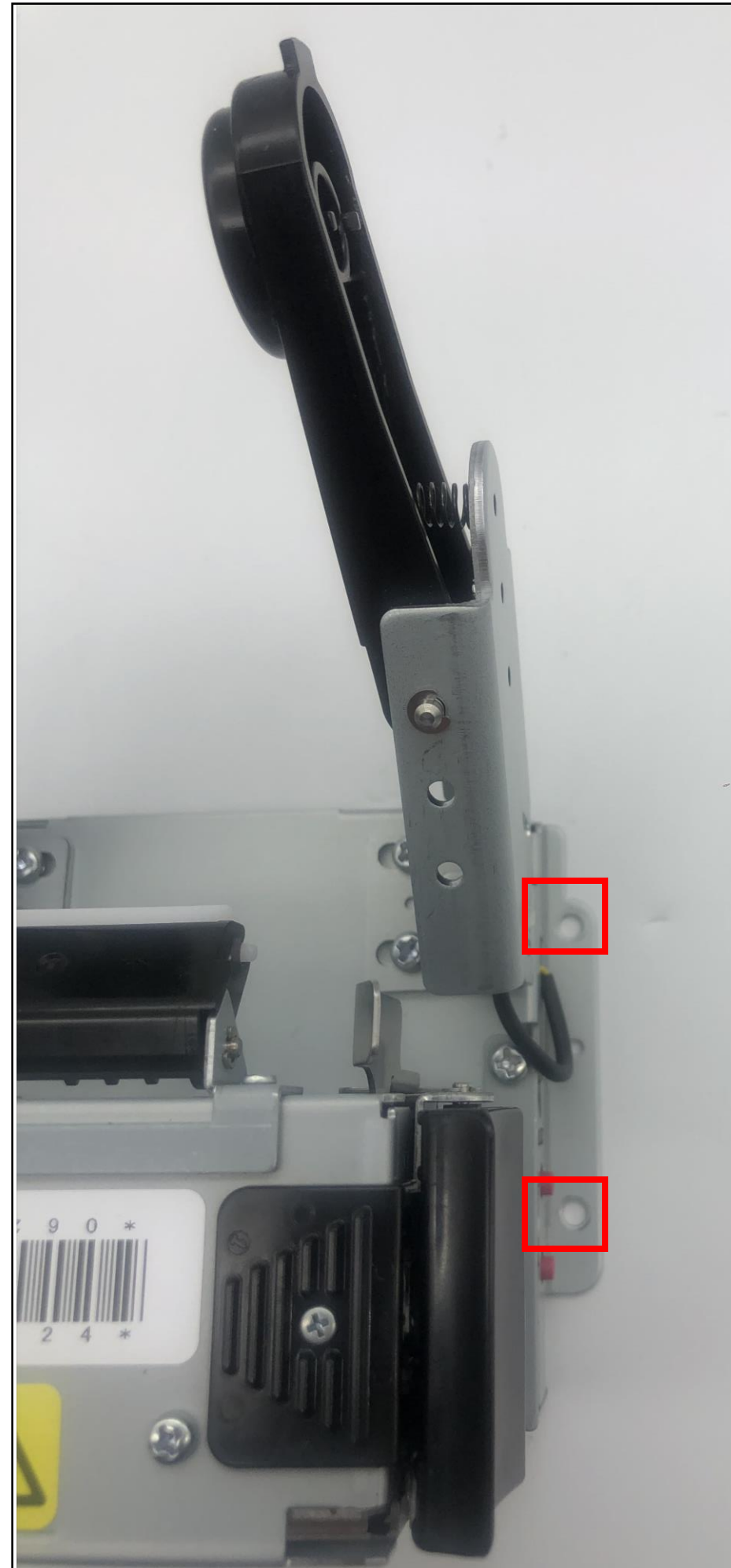
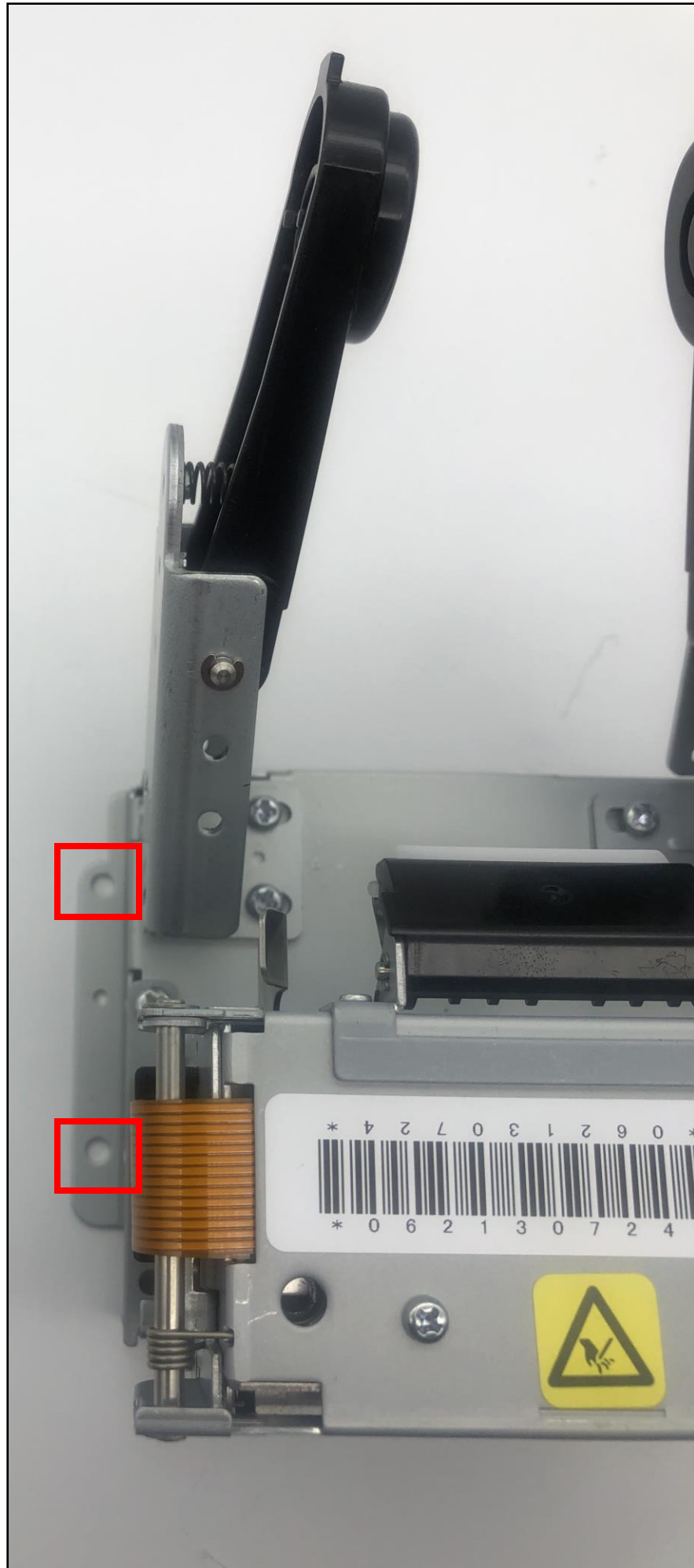
Ensure both connections are plugged in securely. Both connections should fit snug. Print test label.



7. Align the new printer bracket with the holes on the inside bottom of the steel housing.



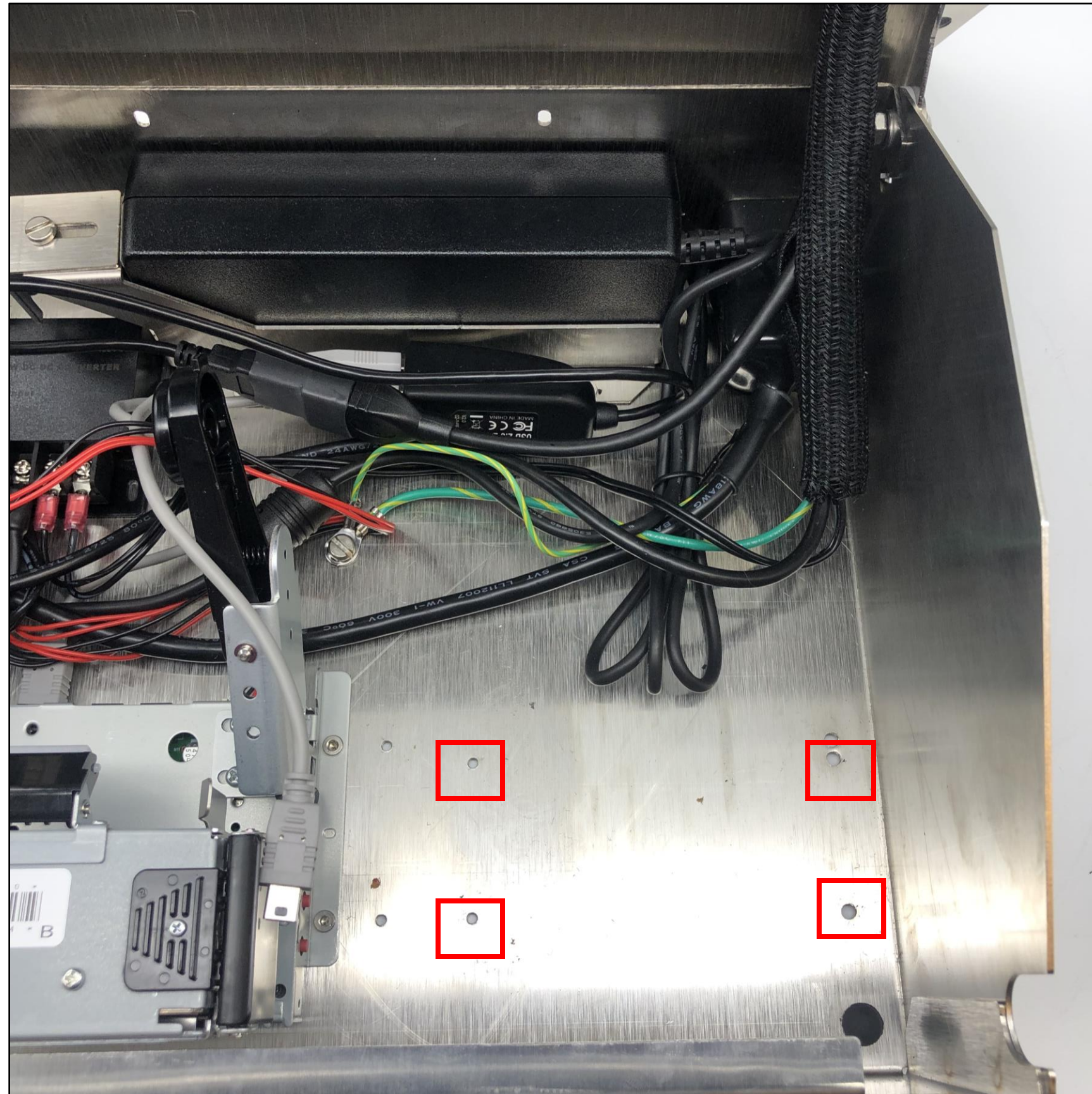
If installing a left-side printer, the positions of the holes will be mirrored.



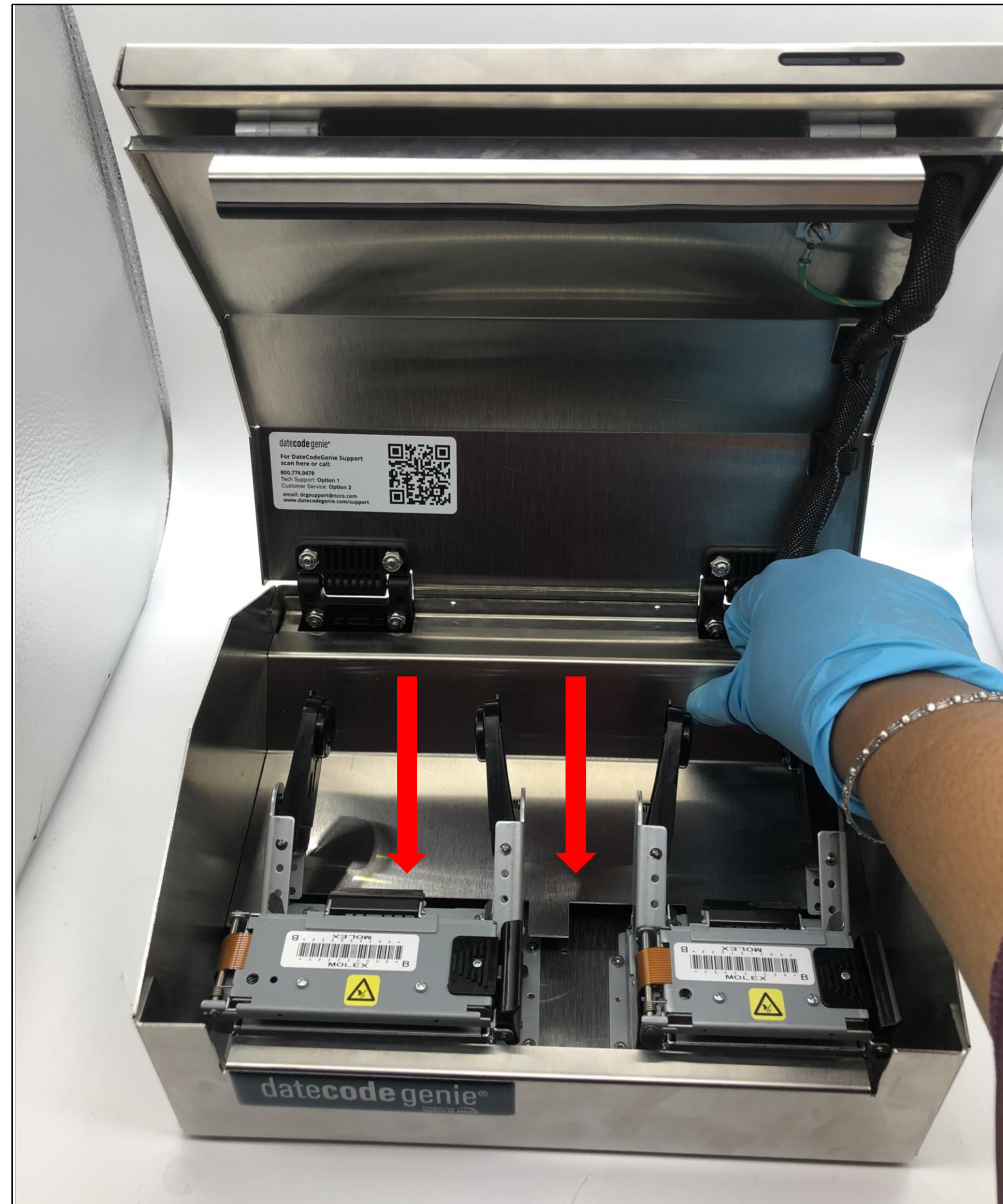
8. Screw the four screws with the Allen head. Insert the three black nylon snap rivets into the printer brackets through the bottom of the steel housing.



If installing a left-side printer, the positions of the holes will be mirrored.



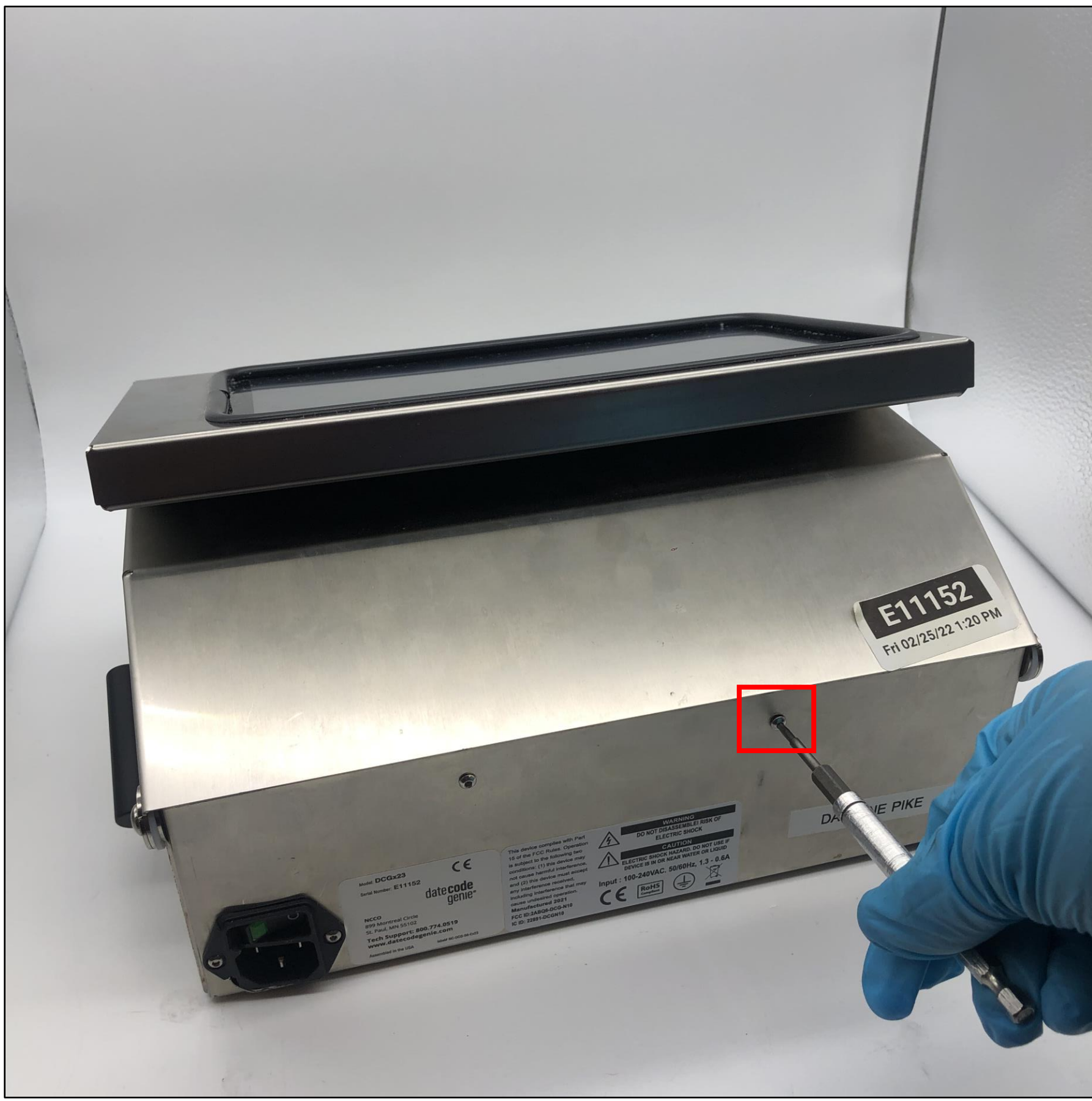
9. Reinstall the inner cover by sliding it under the printer roll guide arms, make sure all wiring is tucked in below the cover.



10. Align the 2 holes on the back of the device and tighten screws with washers using the Allen head. Print test label.



Cable management, especially placement of the USB hub must match the picture.



**Need
Assistance?**

Technical Support

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