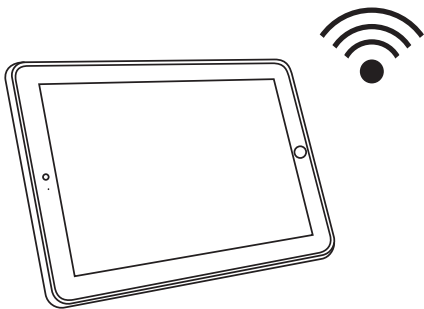


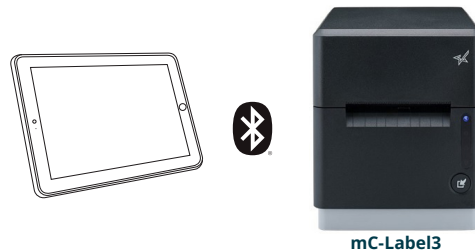
## Requirements

- 10" Tablet with Android OS 9 or Higher or iOS 16.6 or Higher
- Wi-Fi Network
- DateCodeGenie Login Credentials

## Tablet and Printer Setup



1. Turn on tablet and connect to Wi-Fi network.

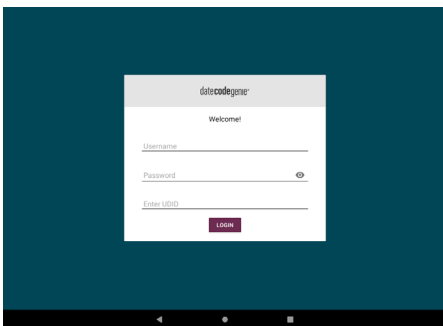


2. Turn on Bluetooth and pair new device using printer name of printer model purchased.

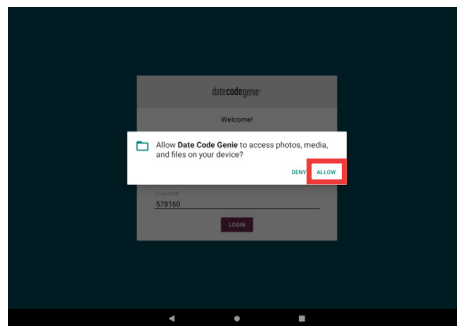


3. Open Google Play Store (for Android tablet users) or Apple Store (for iPad users) to download the DateCodeGenie app on your tablet.

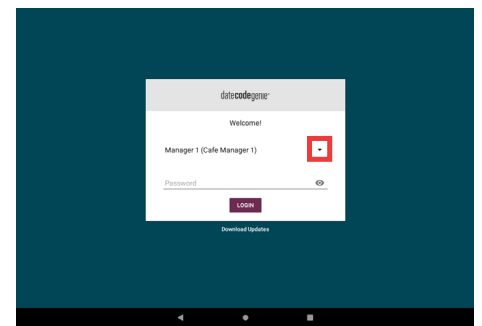
## App Setup



4. Tap DateCodeGenie to launch app. Type in the username, password, and UDID that goes with your subscription.



5. Tap ALLOW for DateCodeGenie to access photos, media, and files on device. Tap CONTINUE, then INSTALL and OPEN when the pop up displays a new app version is available.



6. Tap the ▾ to display username list and tap to select. Type in password, if prompted, and tap LOGIN.

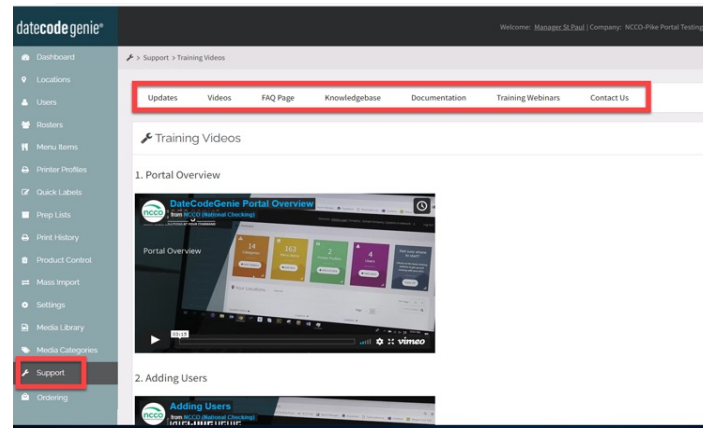
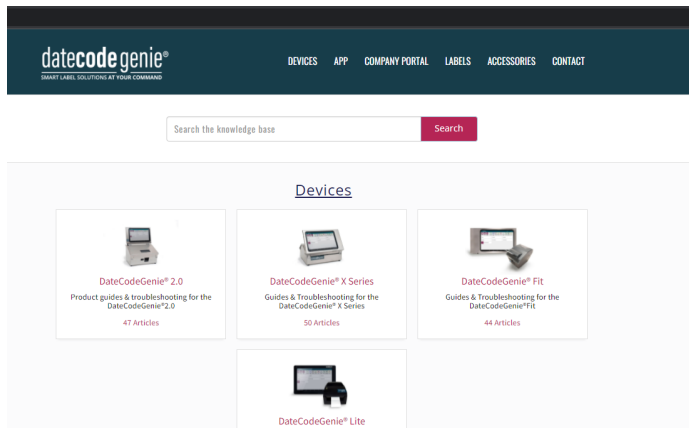
## Training Resources

Have a DateCodeGenie question?  
Find the answer in our knowledge base.

[datecodegenie.com/support](https://datecodegenie.com/support)



Log into your portal at [datecodegenie.com](https://datecodegenie.com) to access all training tools from the Support tab. See videos, knowledge base and more



## Contact & Support

### Americas & Asia

#### Technical Support

800.774.0478  
dcgsupport@ncco.com

#### Customer Service

800.328.6508  
CS@ncco.com

### Europe & UAE

#### Technical Support

00 44 (0)1283 527299 option 4  
supportdgc@ncco.com

#### Customer Service

00 44 (0)1283 527299 option 4  
supportdgc@ncco.com

*X, Lite, scale and scanners only have international contact info*

To learn more about NCCO and view a full list of our products, visit us at [ncco.com](https://ncco.com).

Looking for warranty information on your product? Limited-warranty information for DateCodeGenie products and third-party warranty information for accessories are all available to view and download at: [support.datecodegenie.com/warranty](https://support.datecodegenie.com/warranty)