

# How To Series

**datecode genie®**

SMART LABEL SOLUTIONS **AT YOUR COMMAND**

## **DateCodeGenie® Tablet: Factory Reset**

Foodservice  
Solutions by **ncco**

09/23/2024

# Overview

Step-by-step instructions to factory reset DateCodeGenie® tablets (N10 and above) and reinstall DateCodeGenie software.

## Requirements Needed:

- DateCodeGenie® tablet (N10 and above) or any tablets included with DateCodeGenie® devices with integrated printers (2.0, X Series, Fit or Lite)



# Instructions

1. Press the power button and select Shut Down or Power off, or hold the power button until the screen turns off.



2. Press and hold the power and volume down buttons to turn on the tablet again. Release both buttons when the DateCodeGenie logo appears.

datecode genie®

SMART LABEL SOLUTIONS AT YOUR COMMAND

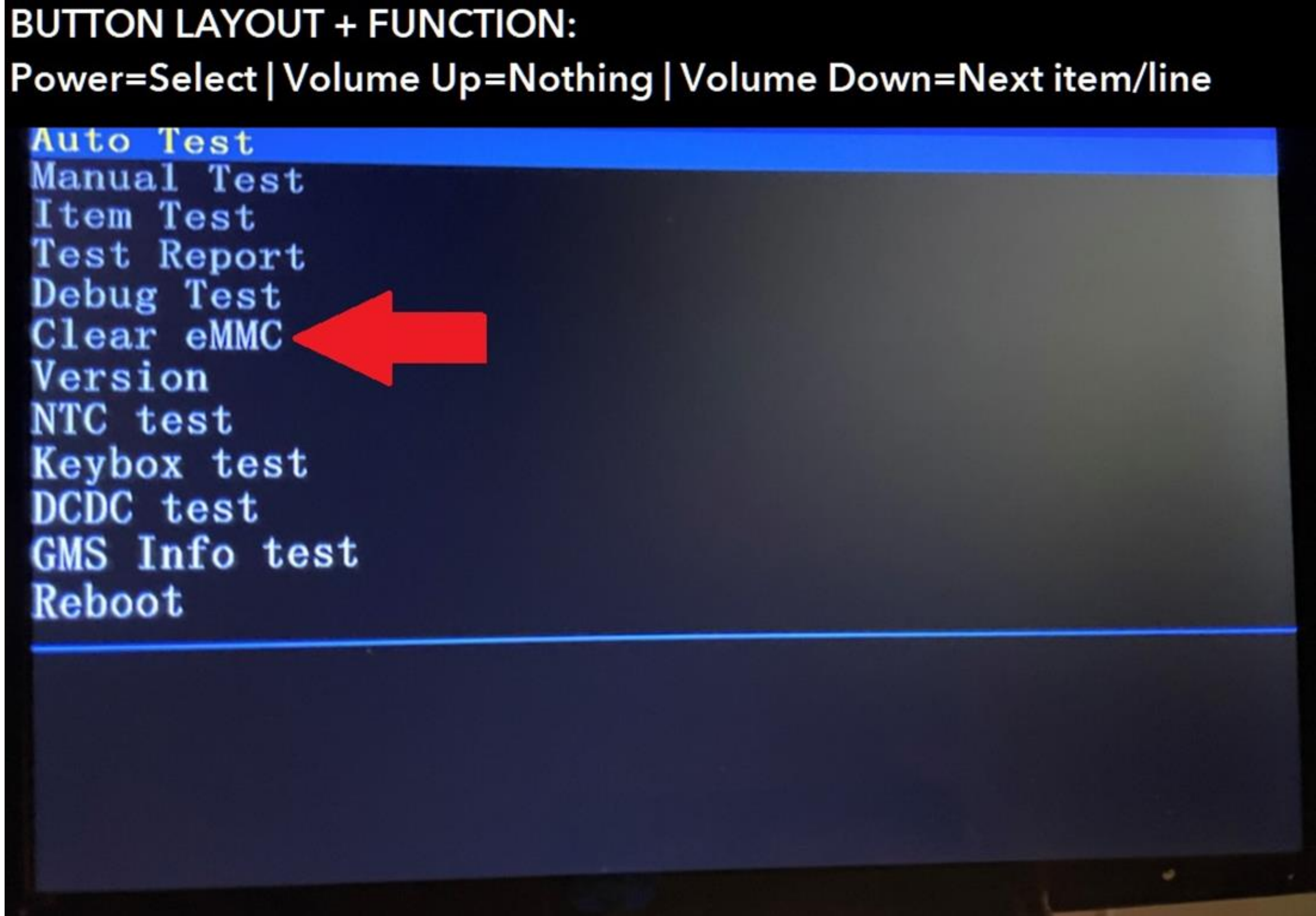
POWERED BY  
android



3. Press the volume down until Clear eMMC is highlighted, then press the power button to select it. This will factory reset your device.

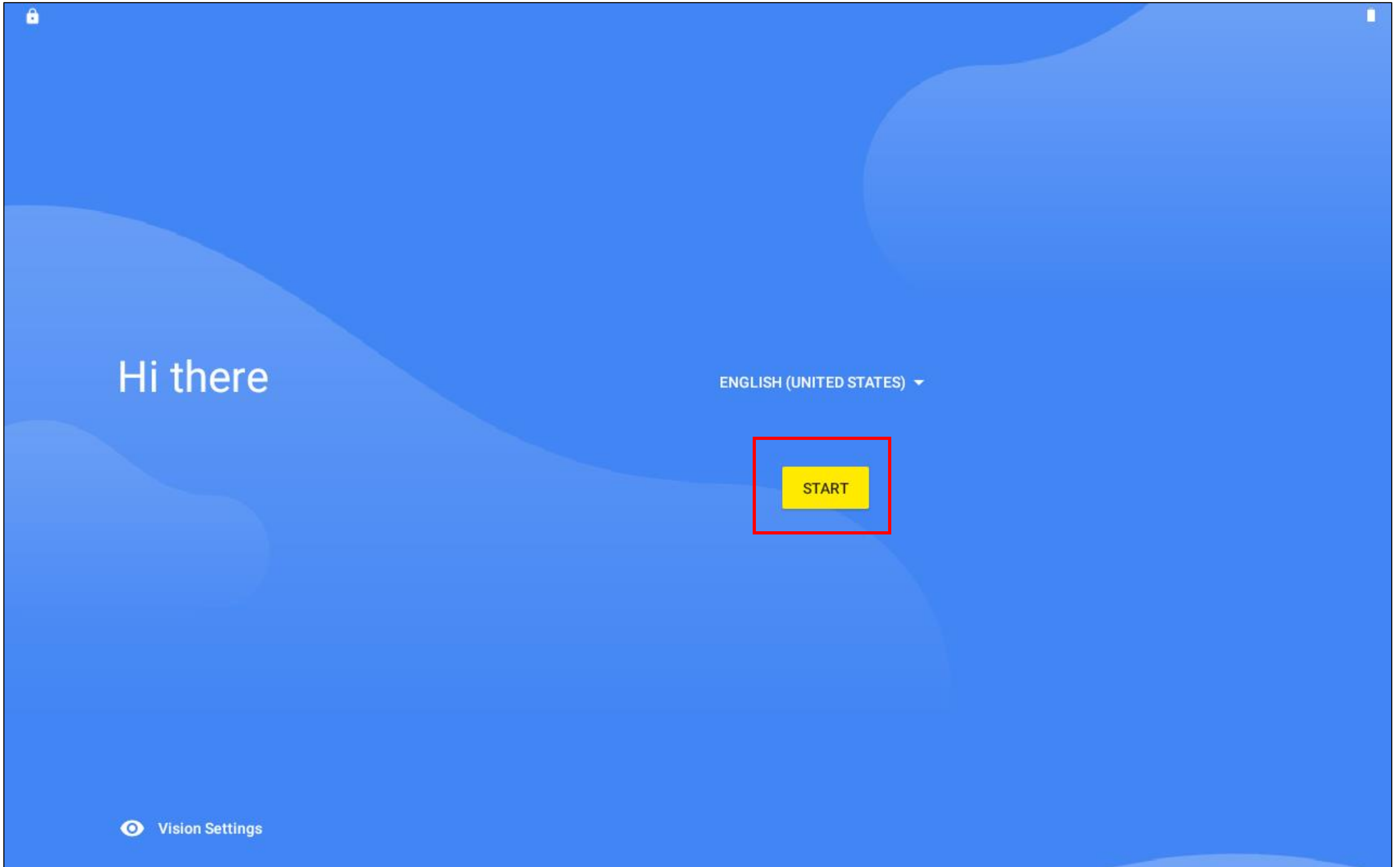
### BUTTON LAYOUT + FUNCTION:

Power=Select | Volume Up=Nothing | Volume Down=Next item/line

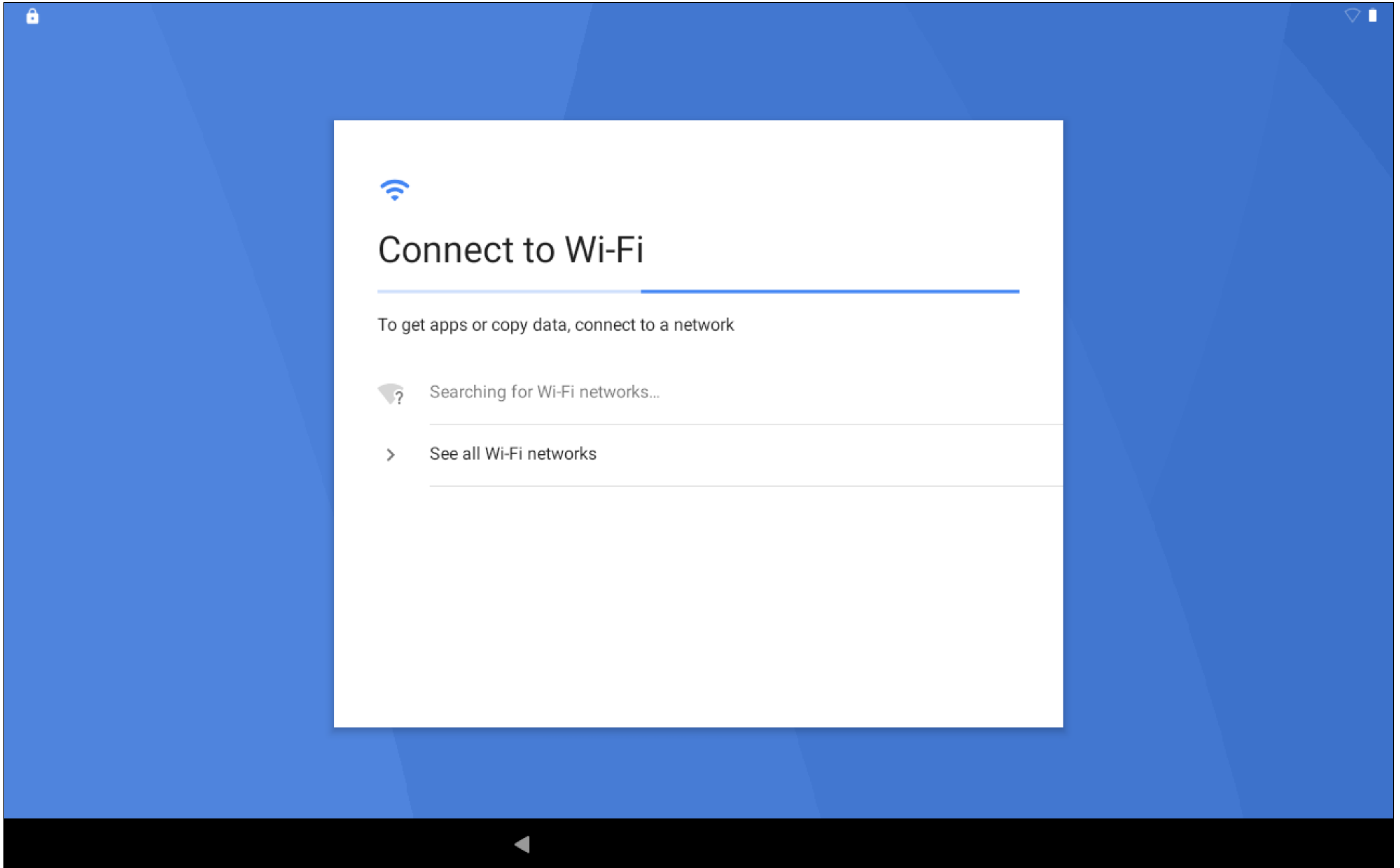


```
Auto Test
Manual Test
Item Test
Test Report
Debug Test
Clear eMMC
Version
NTC test
Keybox test
DCDC test
GMS Info test
Reboot
```

#### 4. Tap Start.



5.

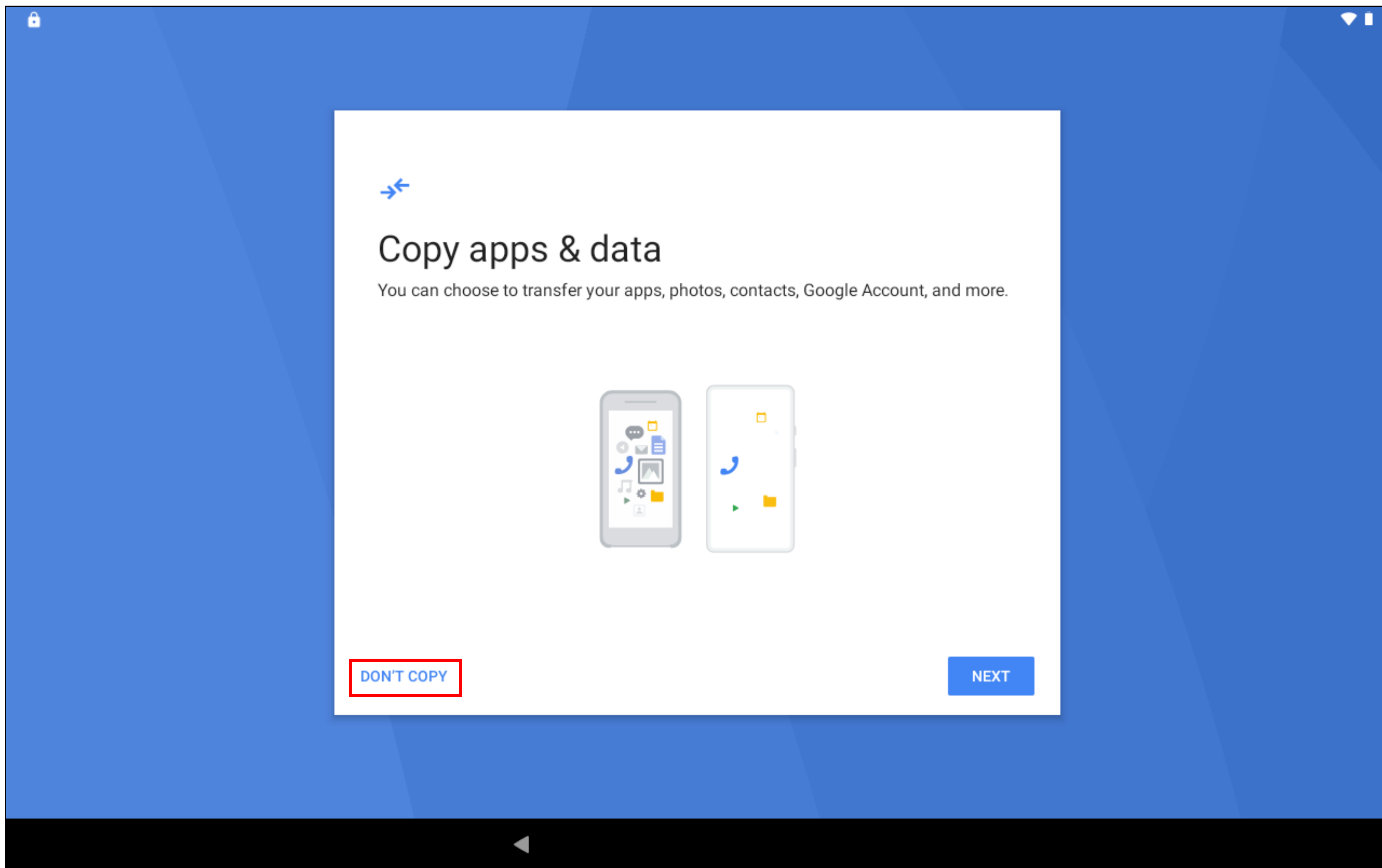


6. Select your intended Wi-Fi, and enter your password, if needed.

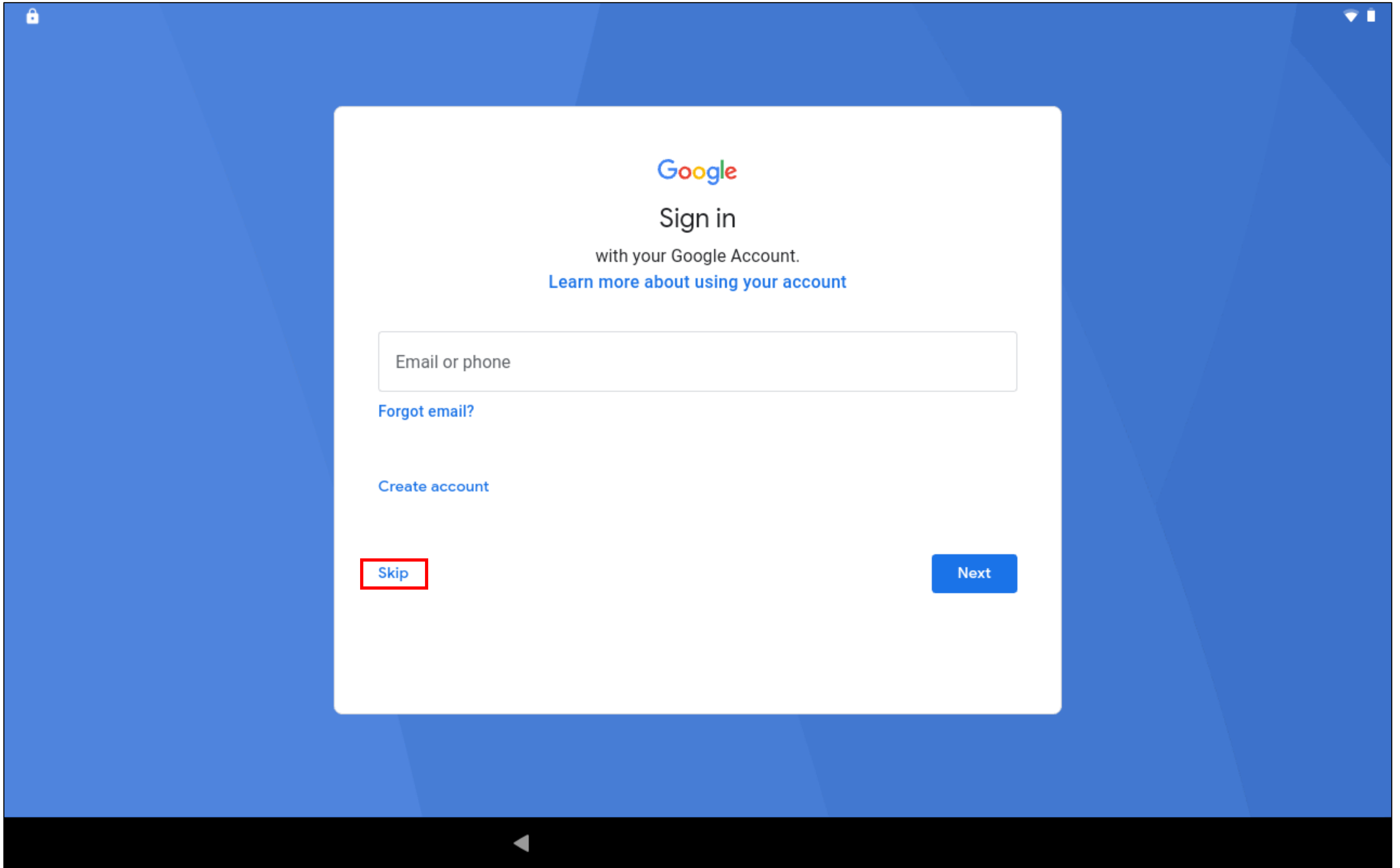




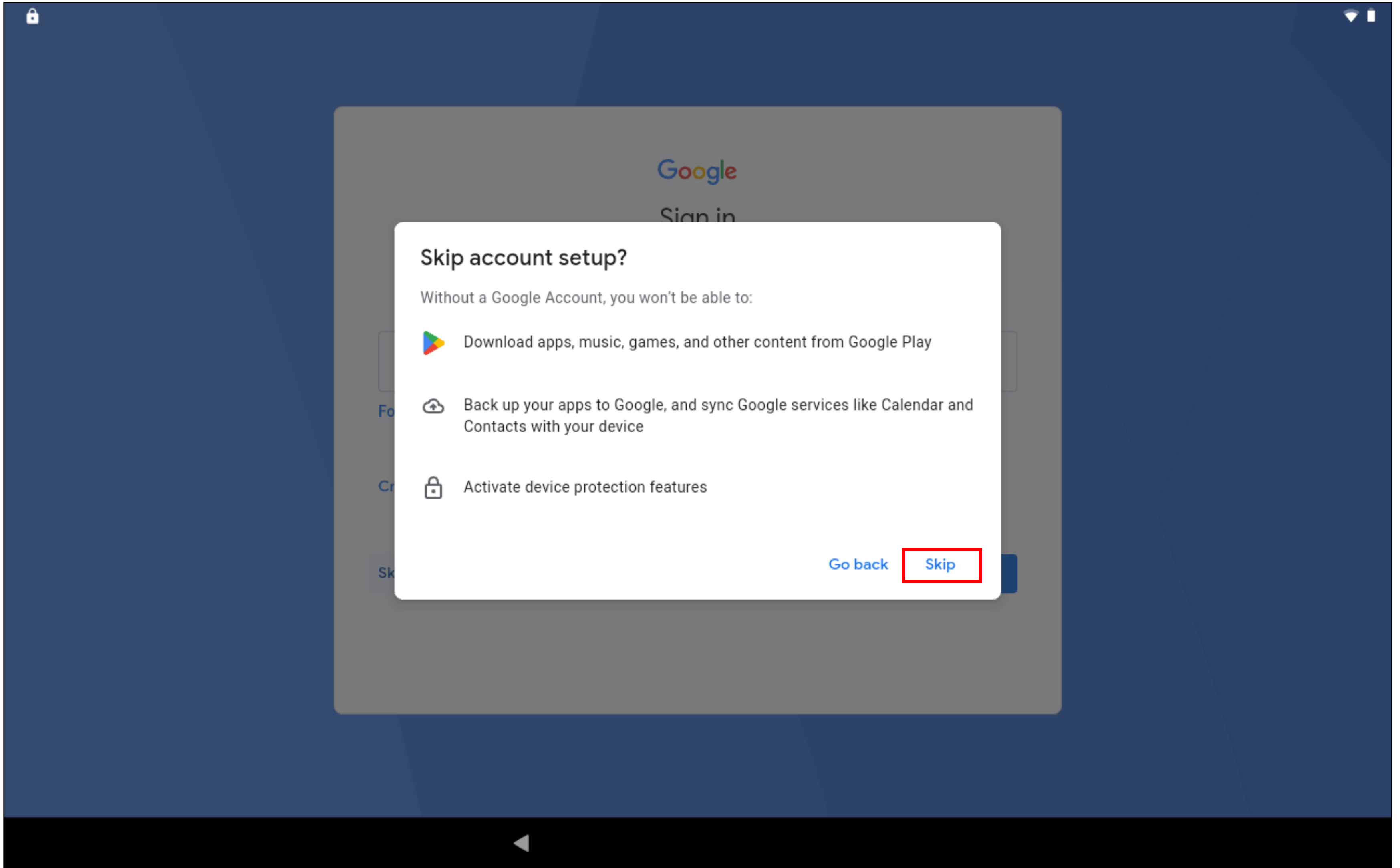
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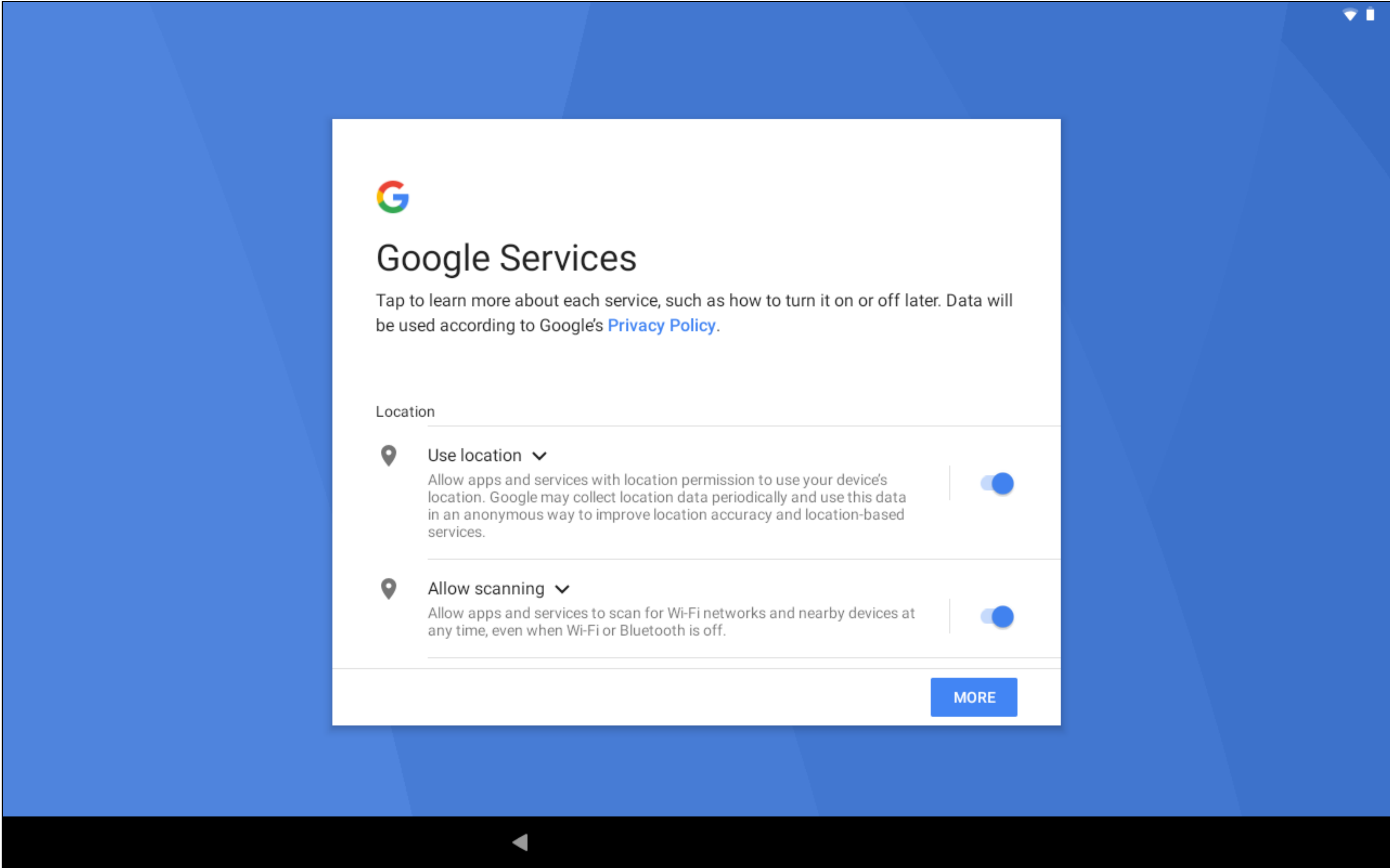


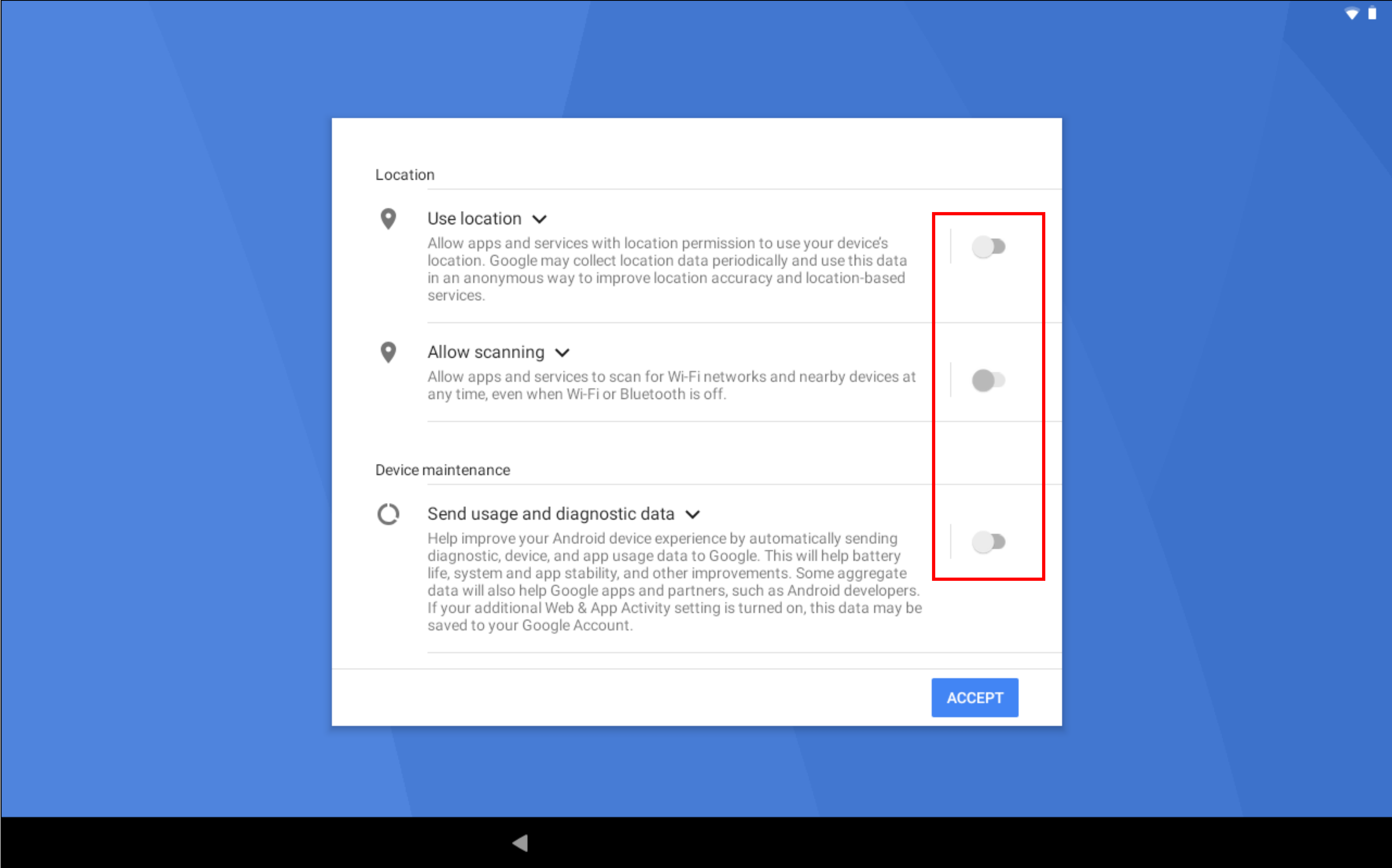
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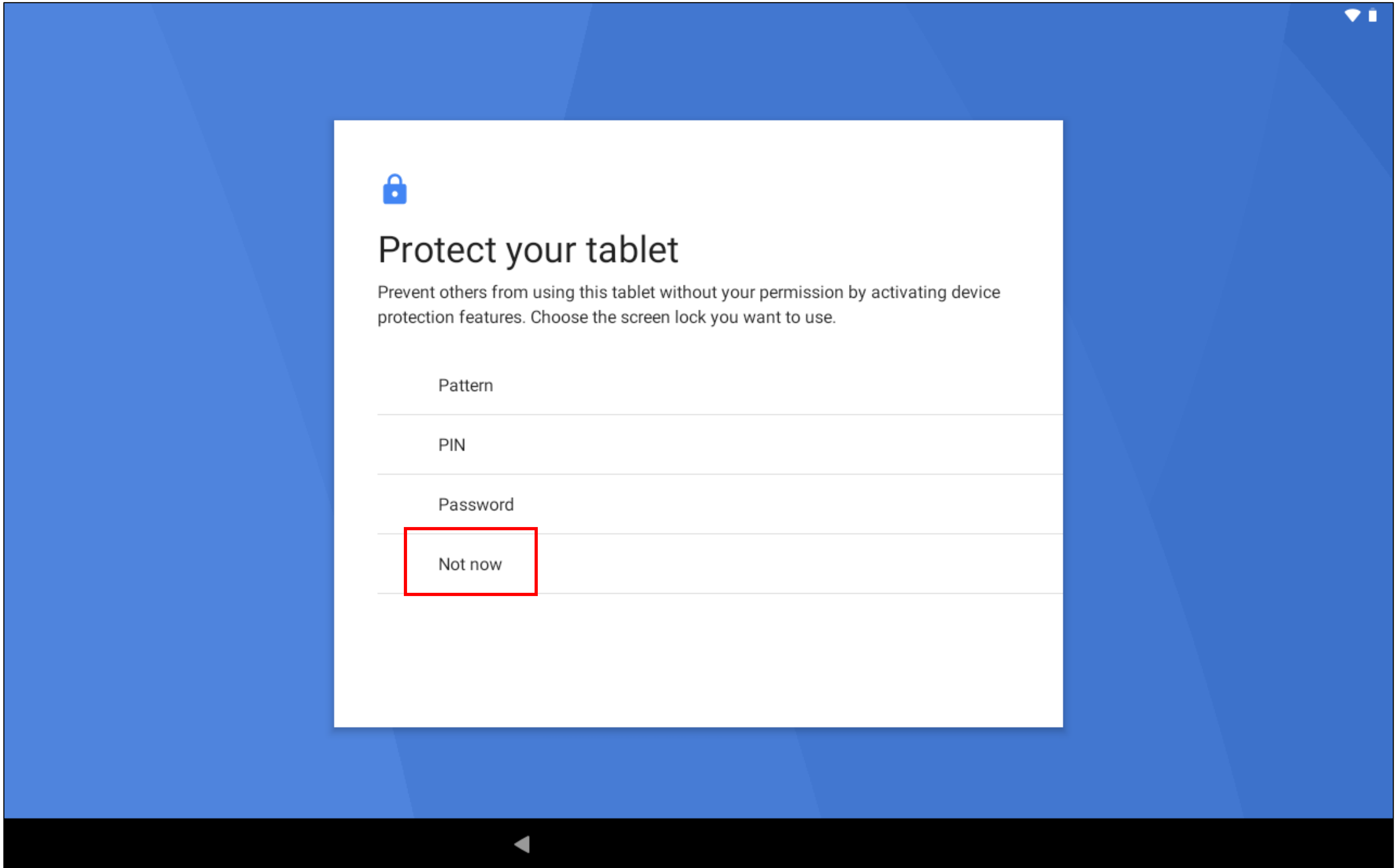
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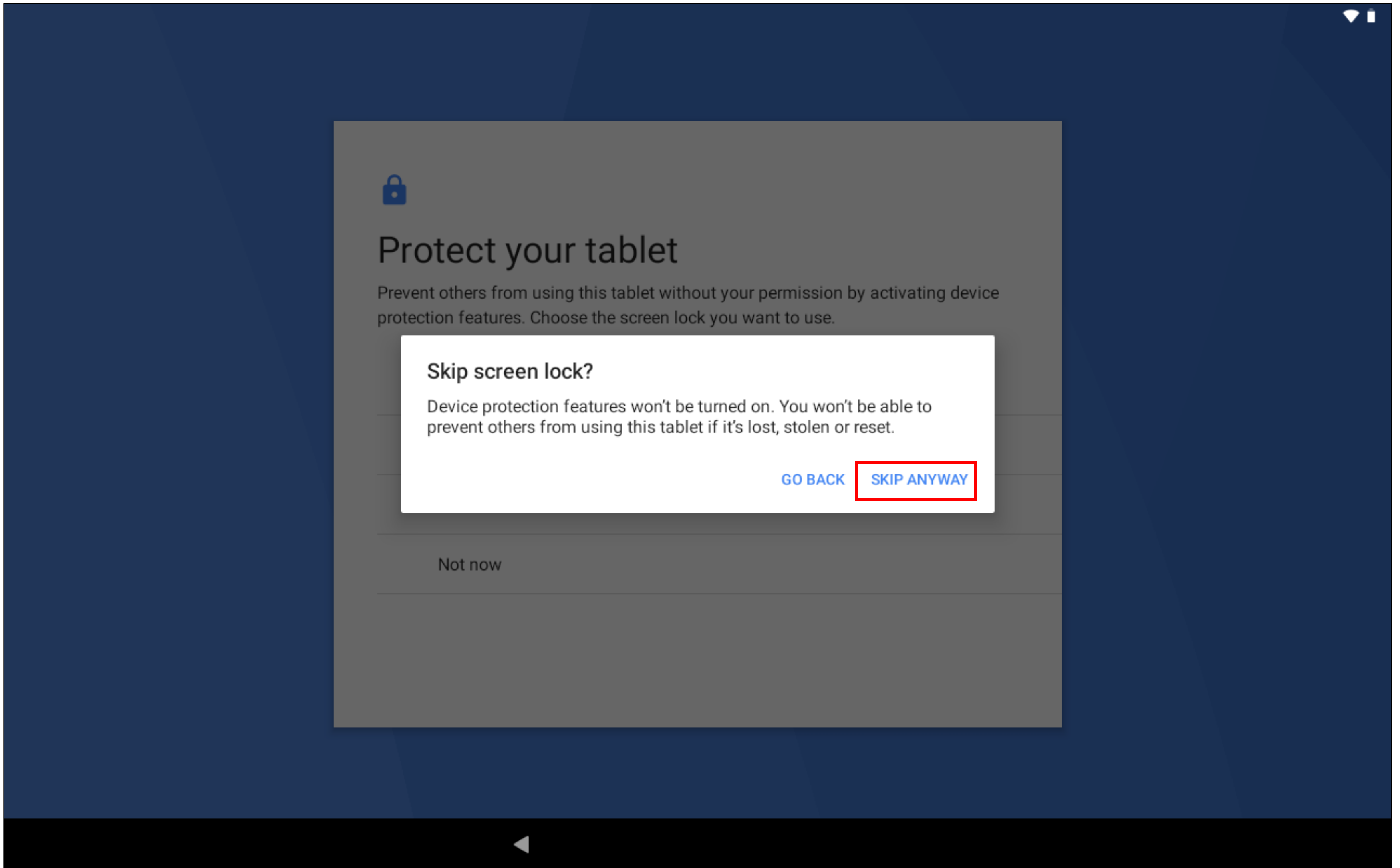




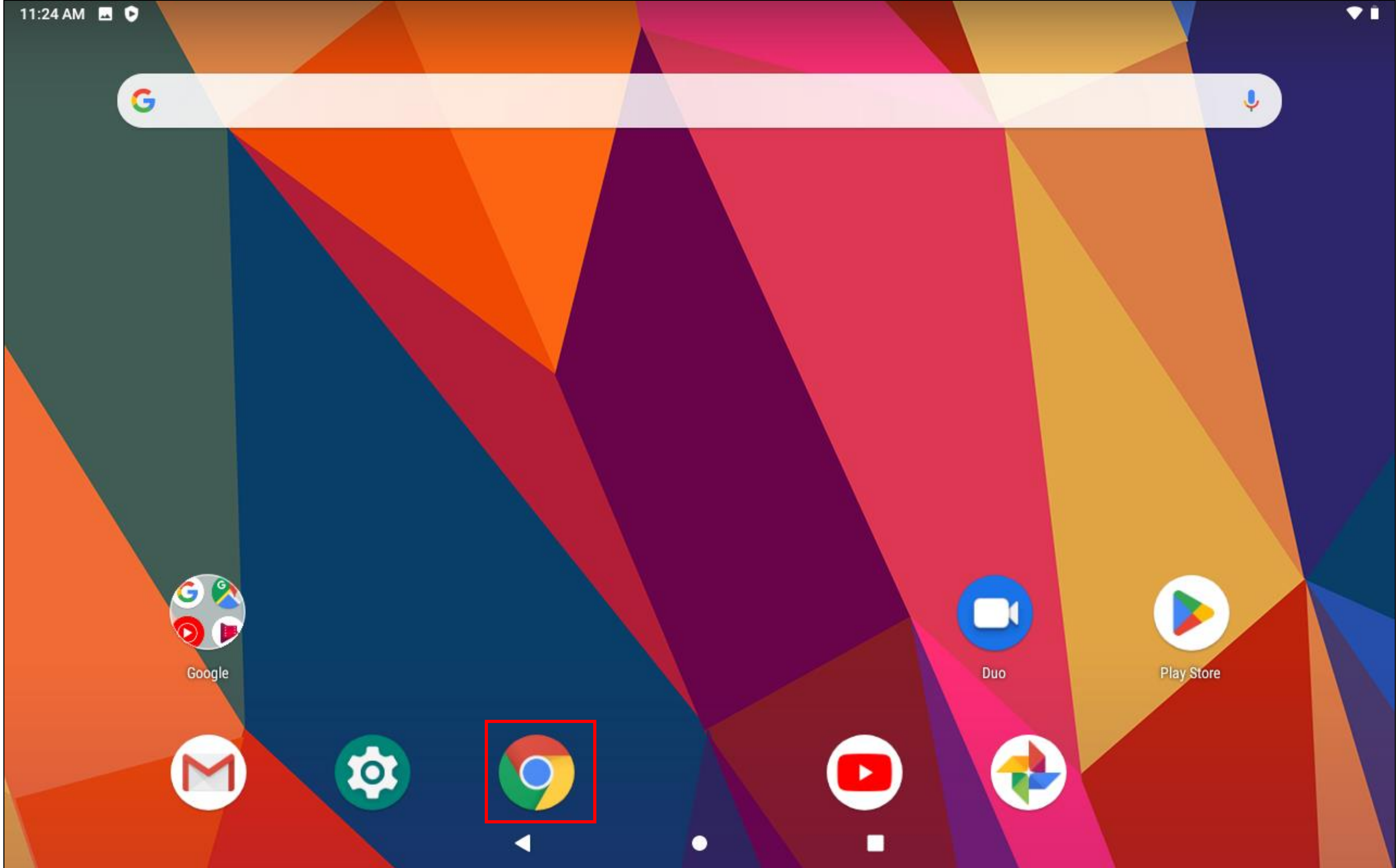
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13.

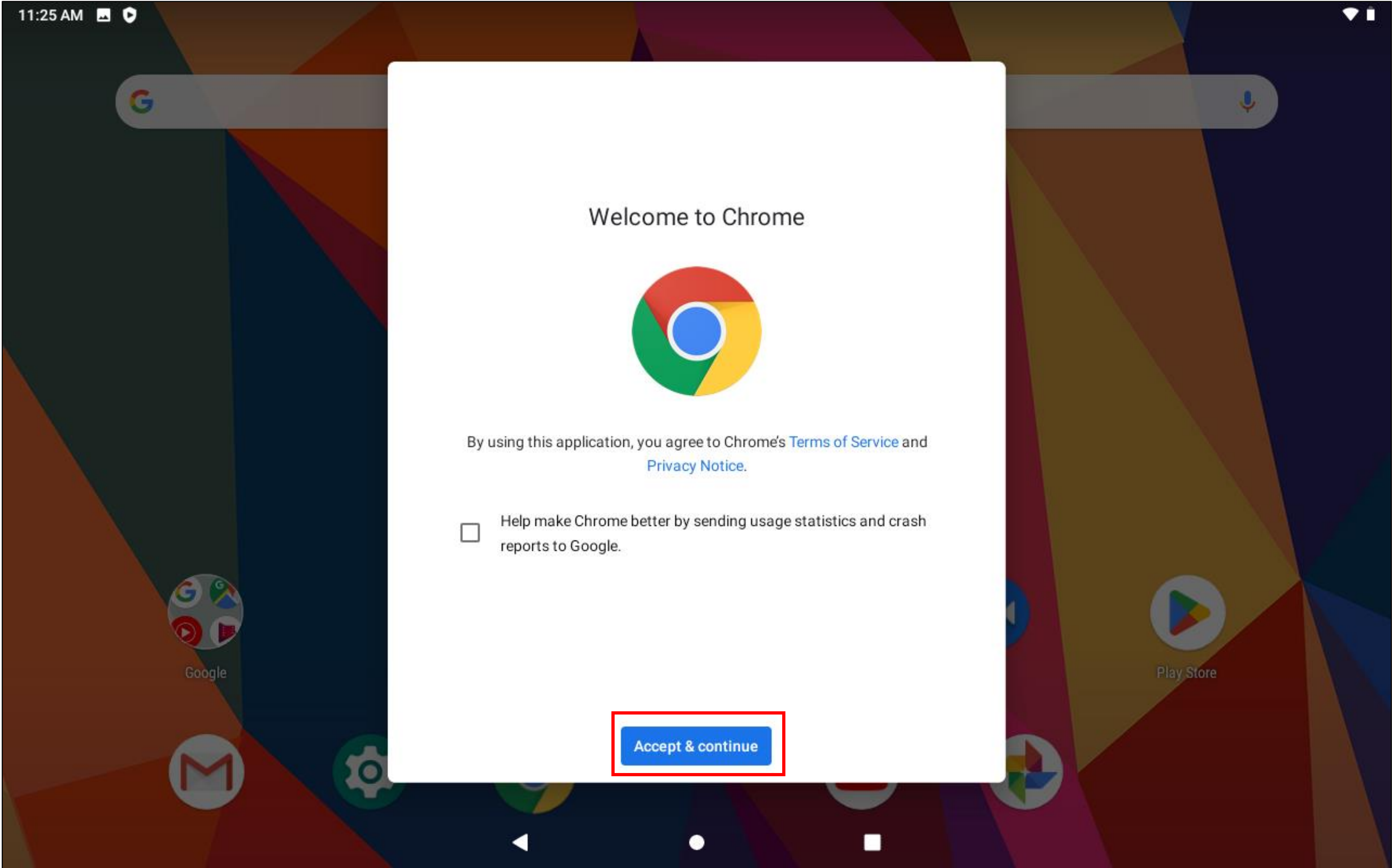


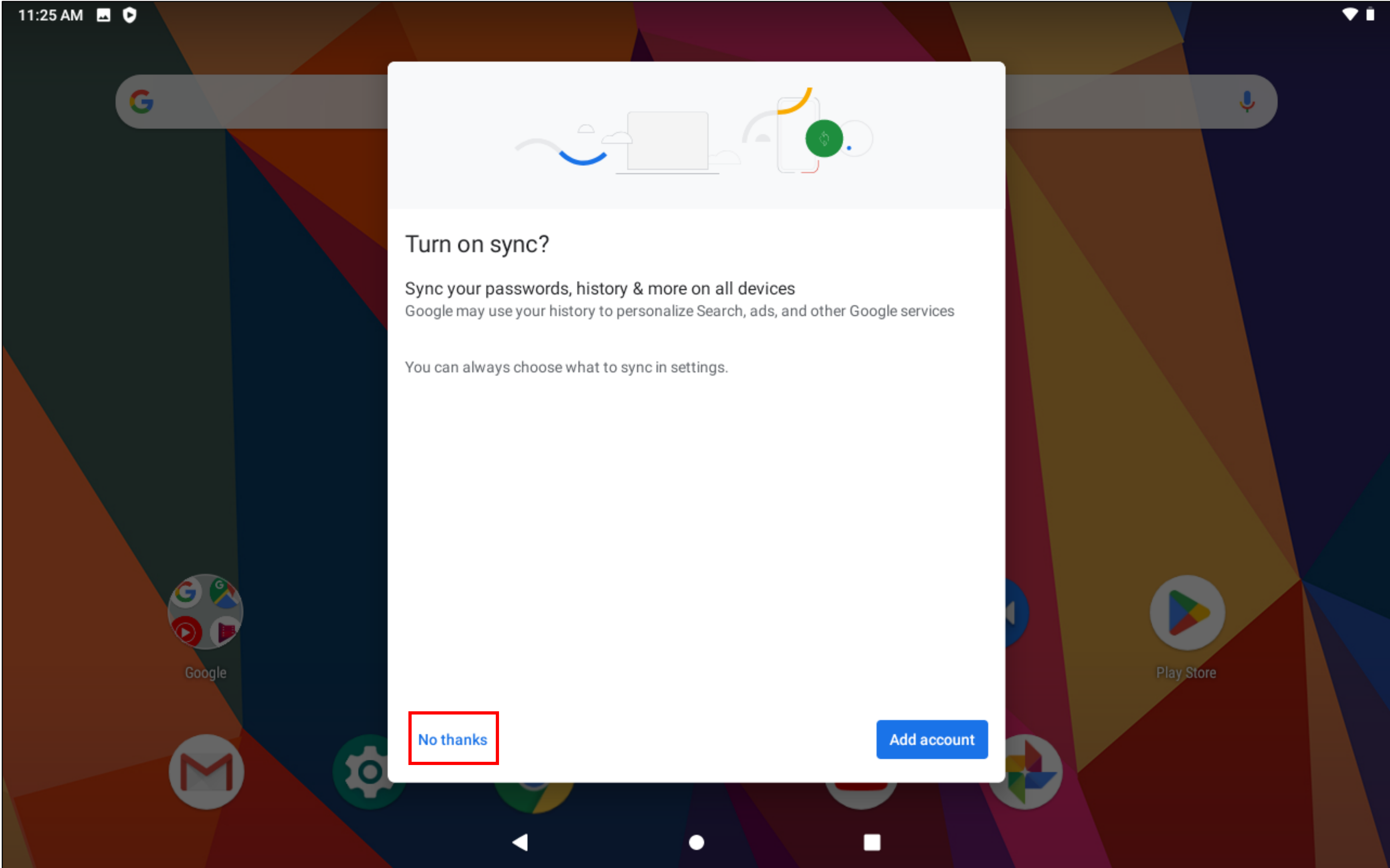
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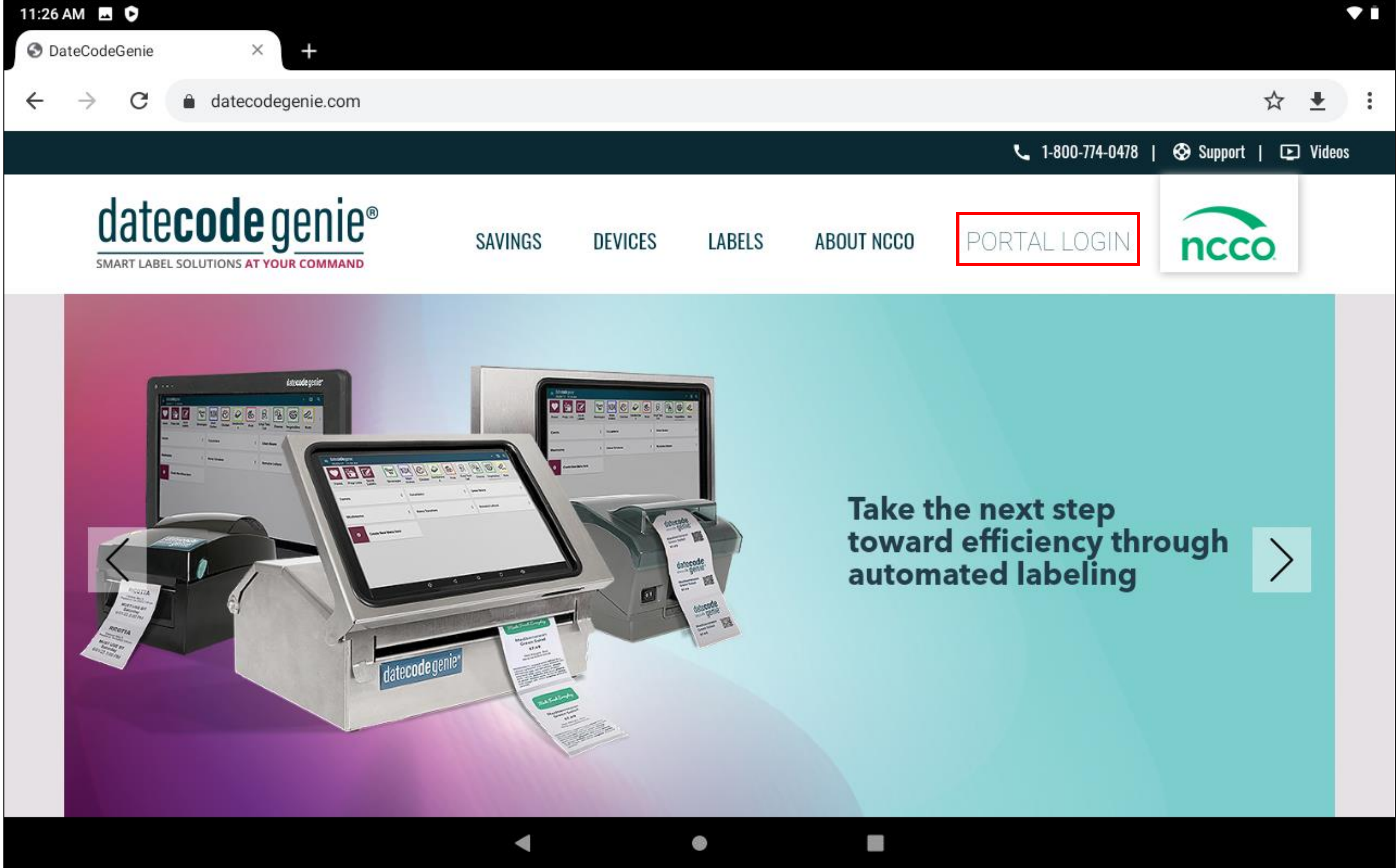


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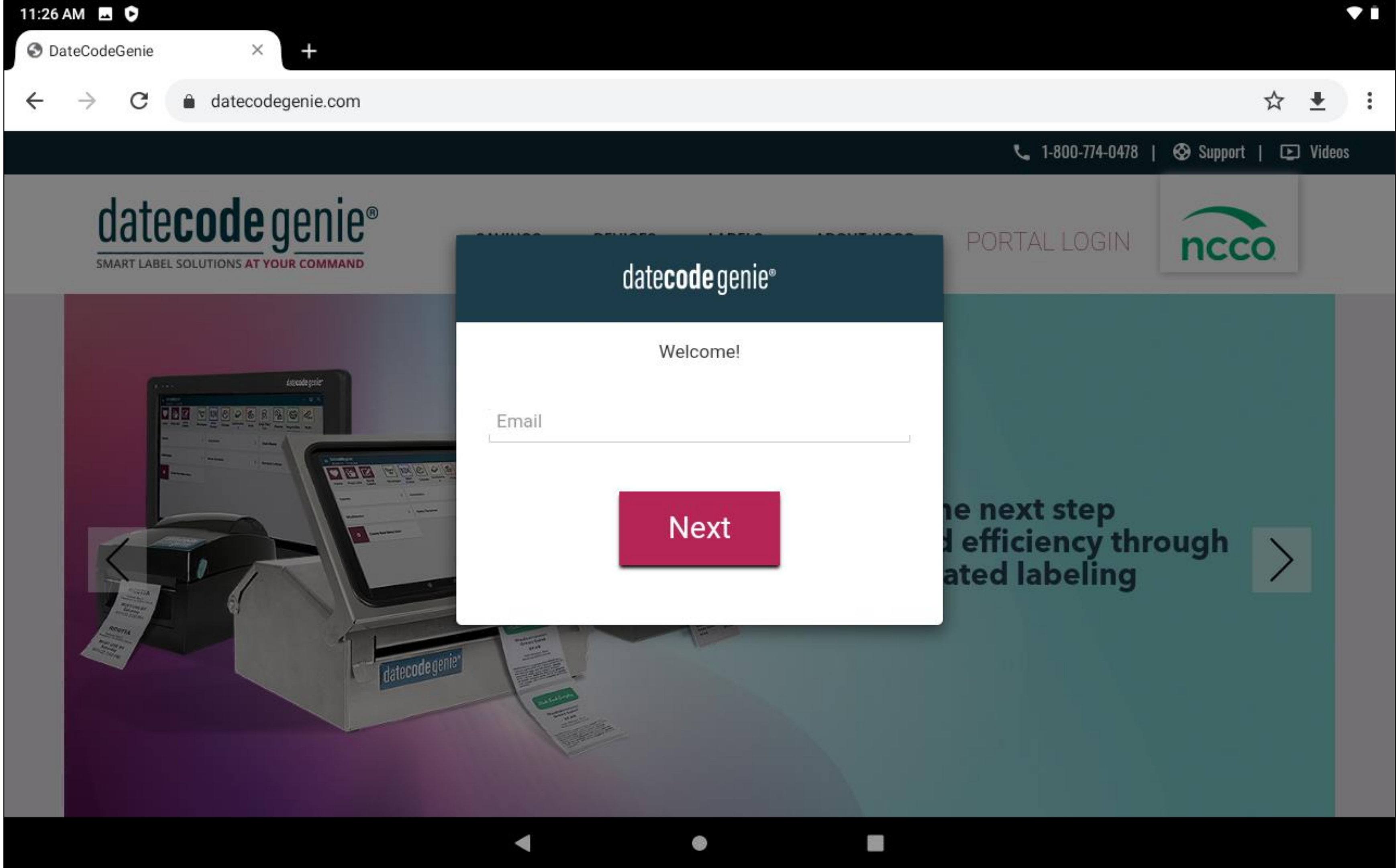




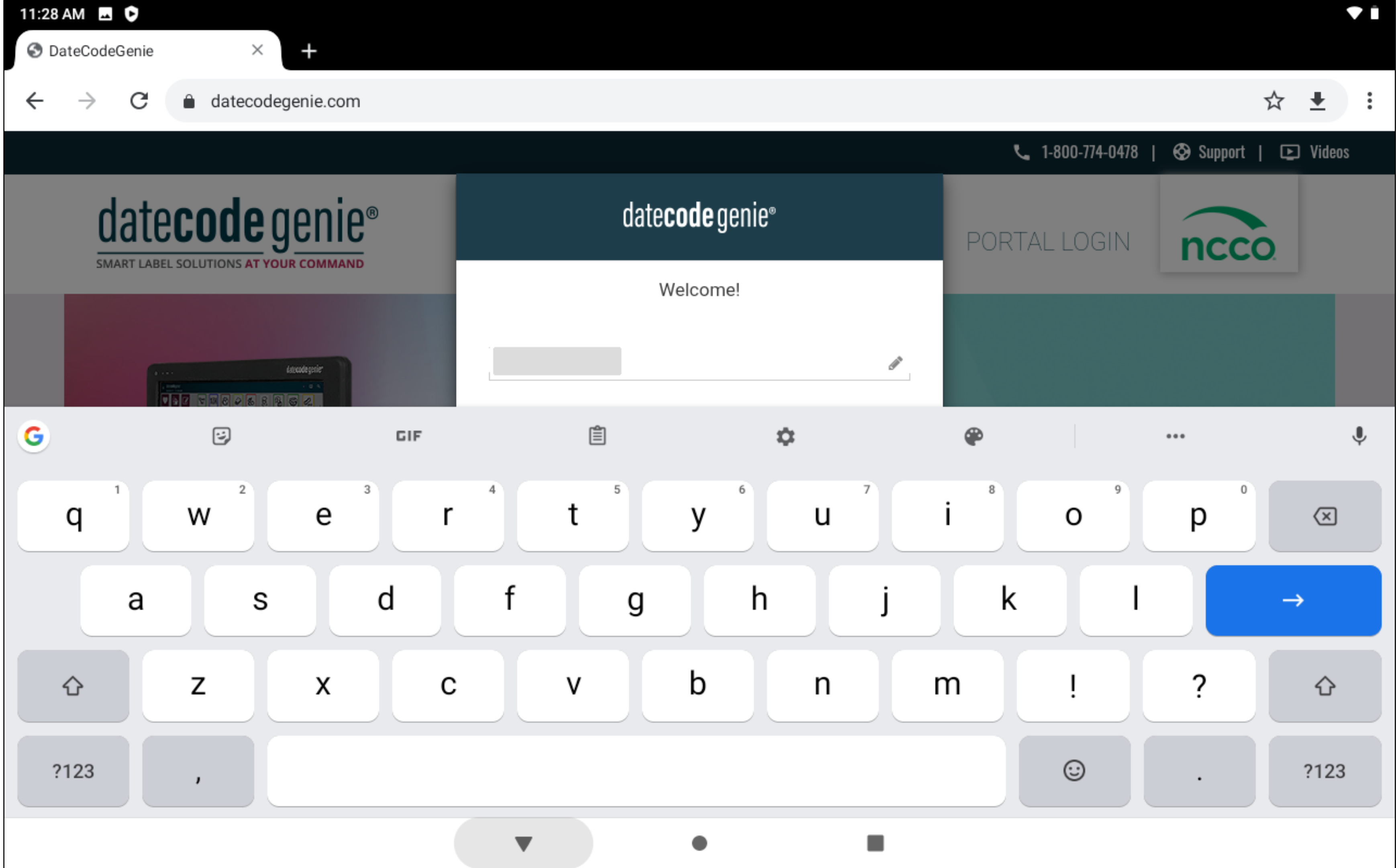
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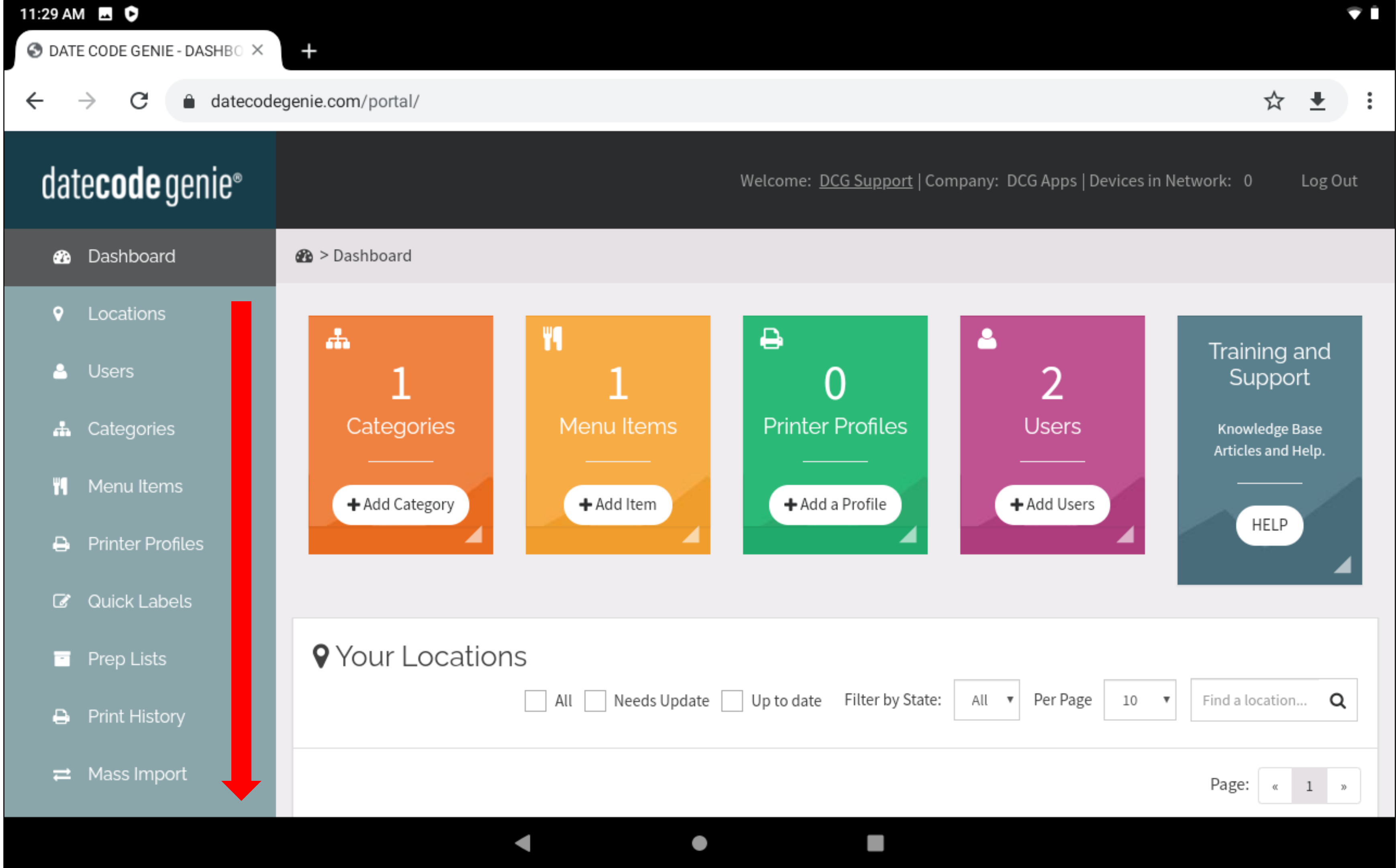
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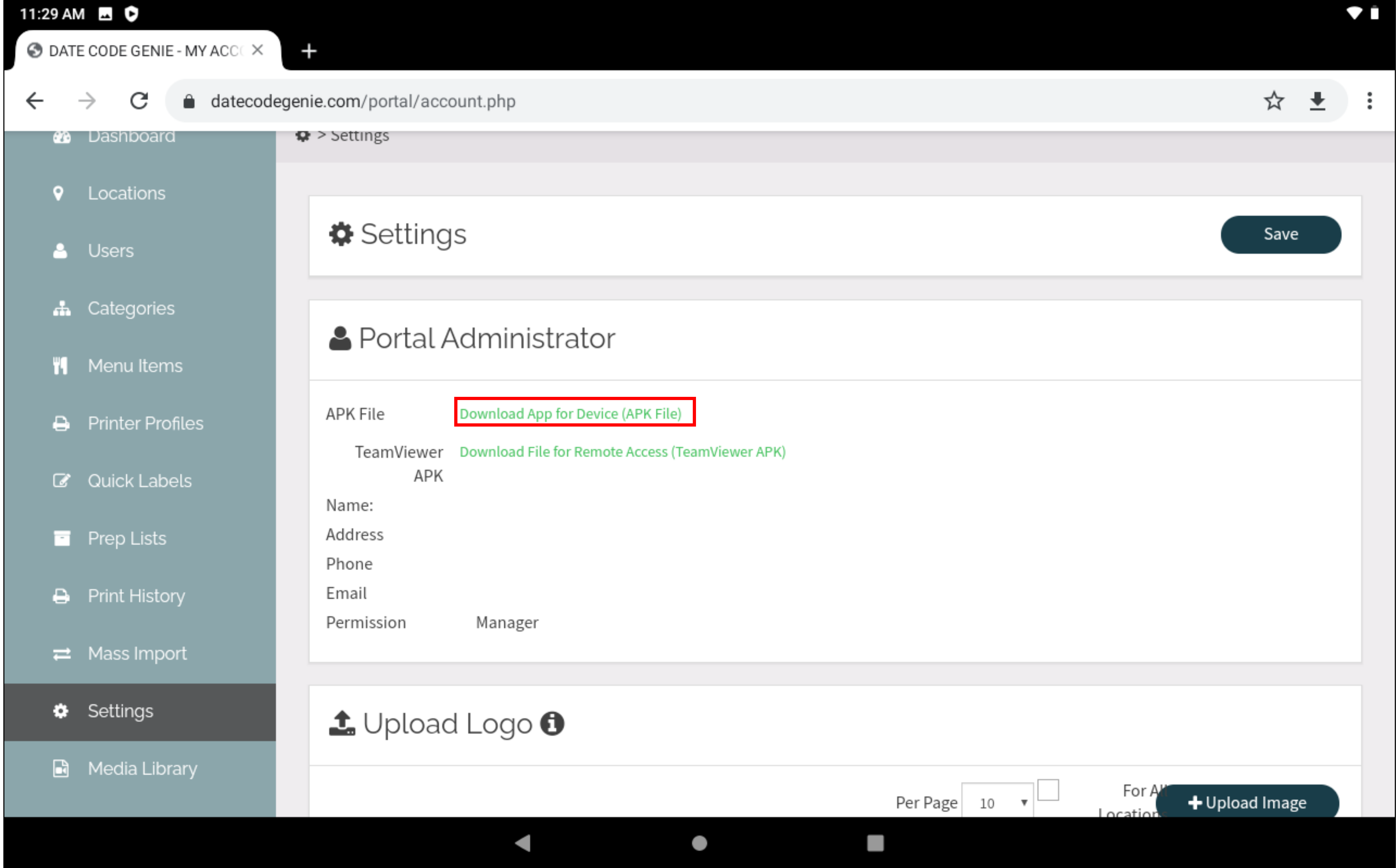
19. You can't reach the password box at the login view without pressing the down arrow at the bottom of the screen to collapse the keyboard.



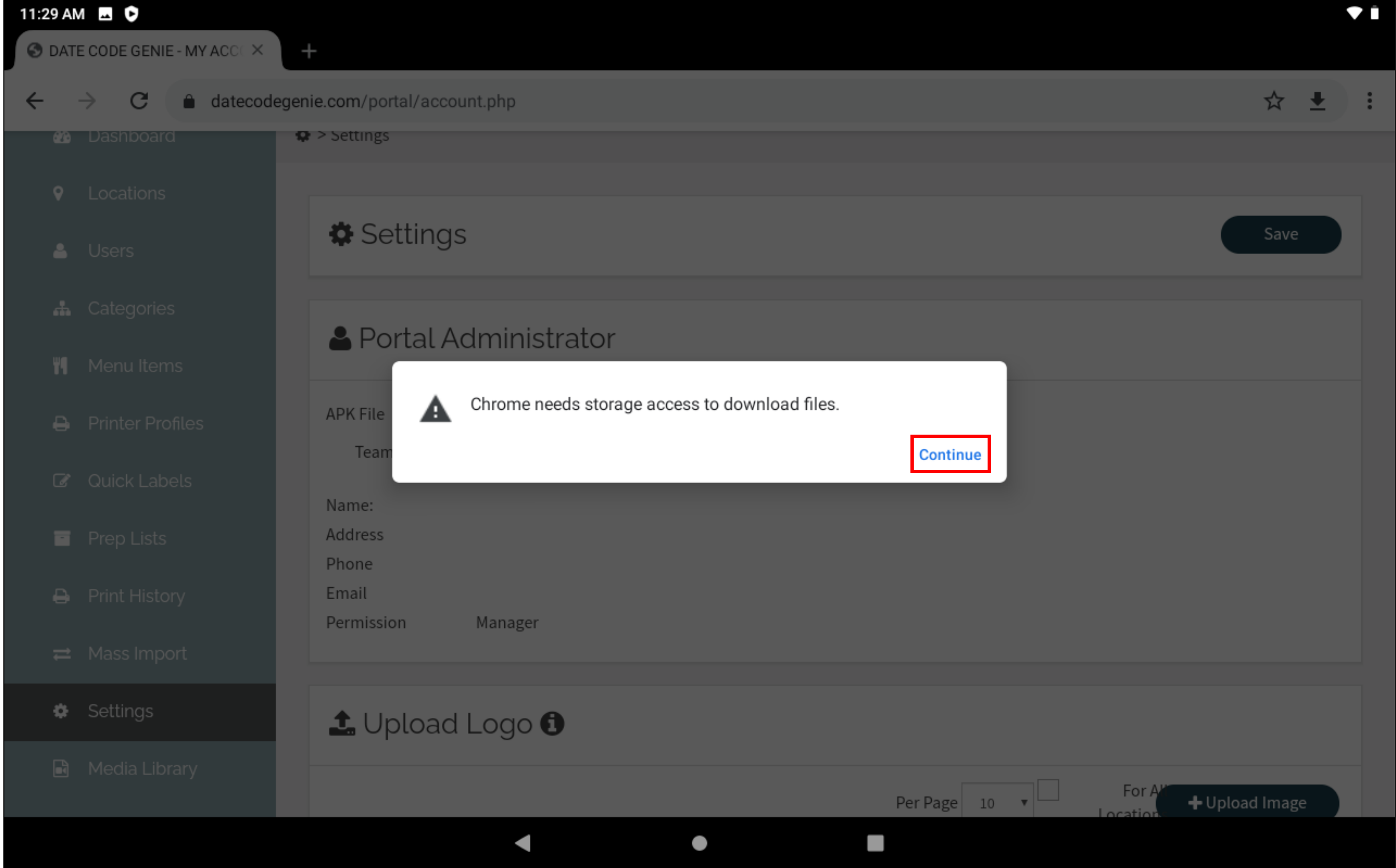
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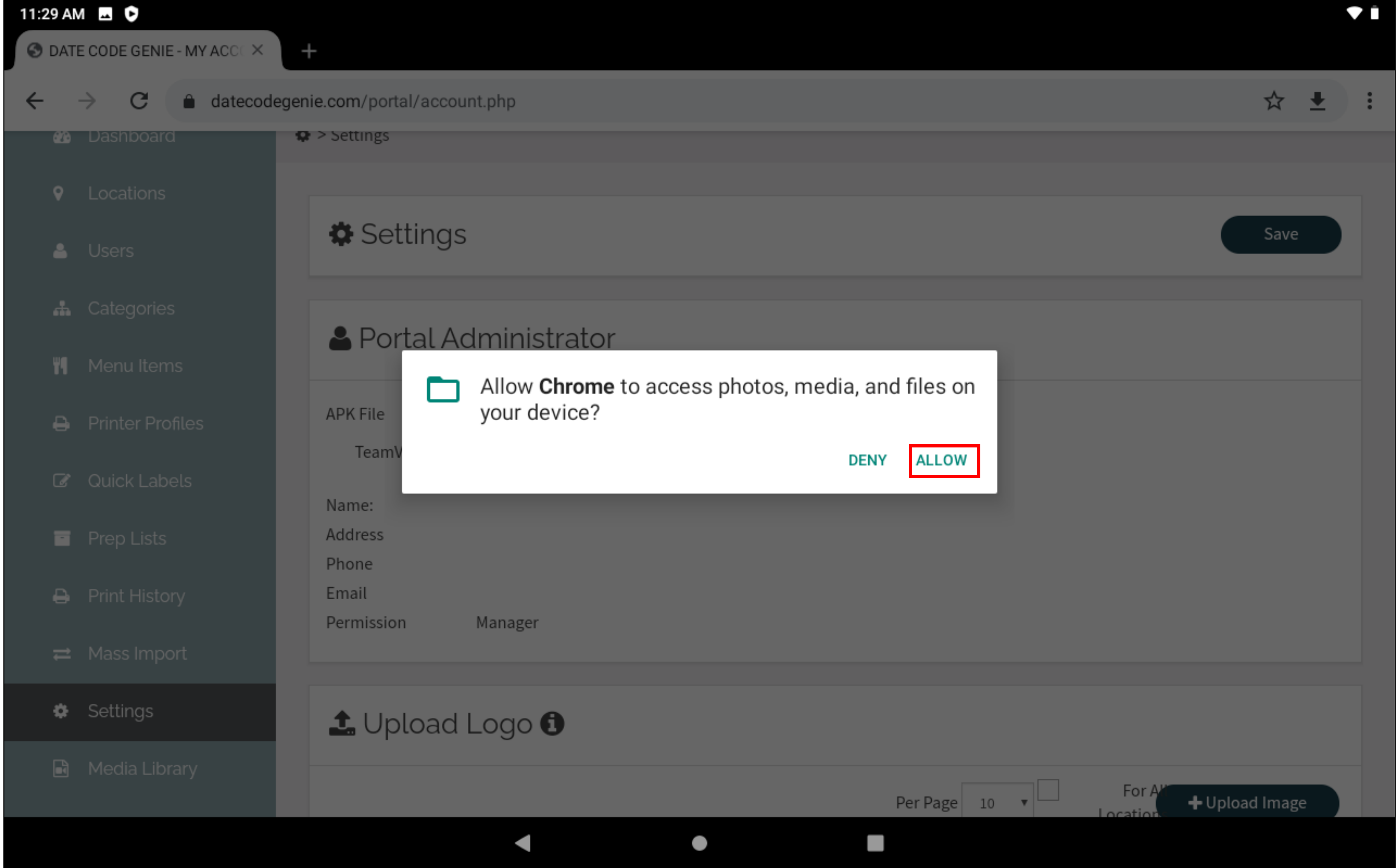


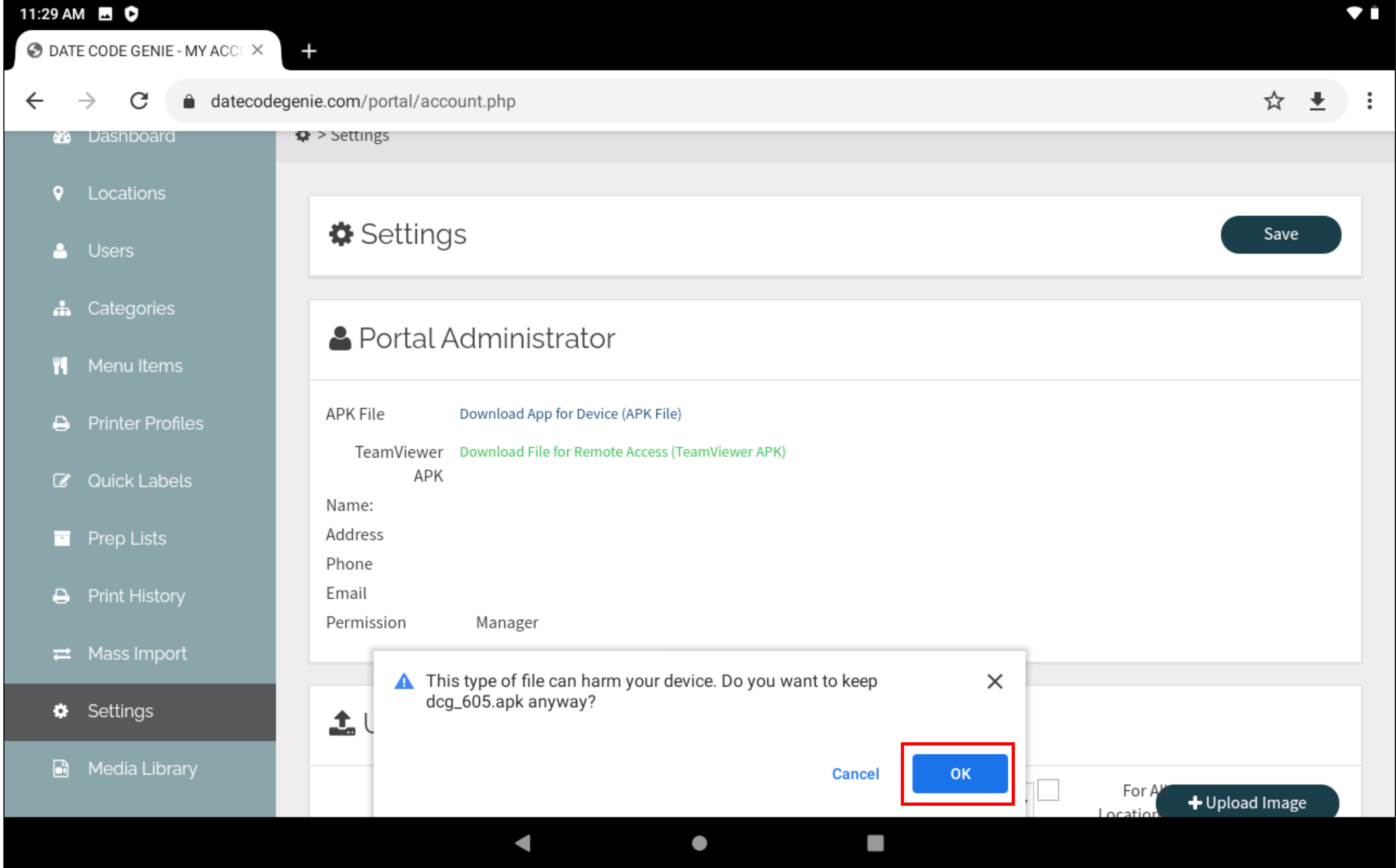
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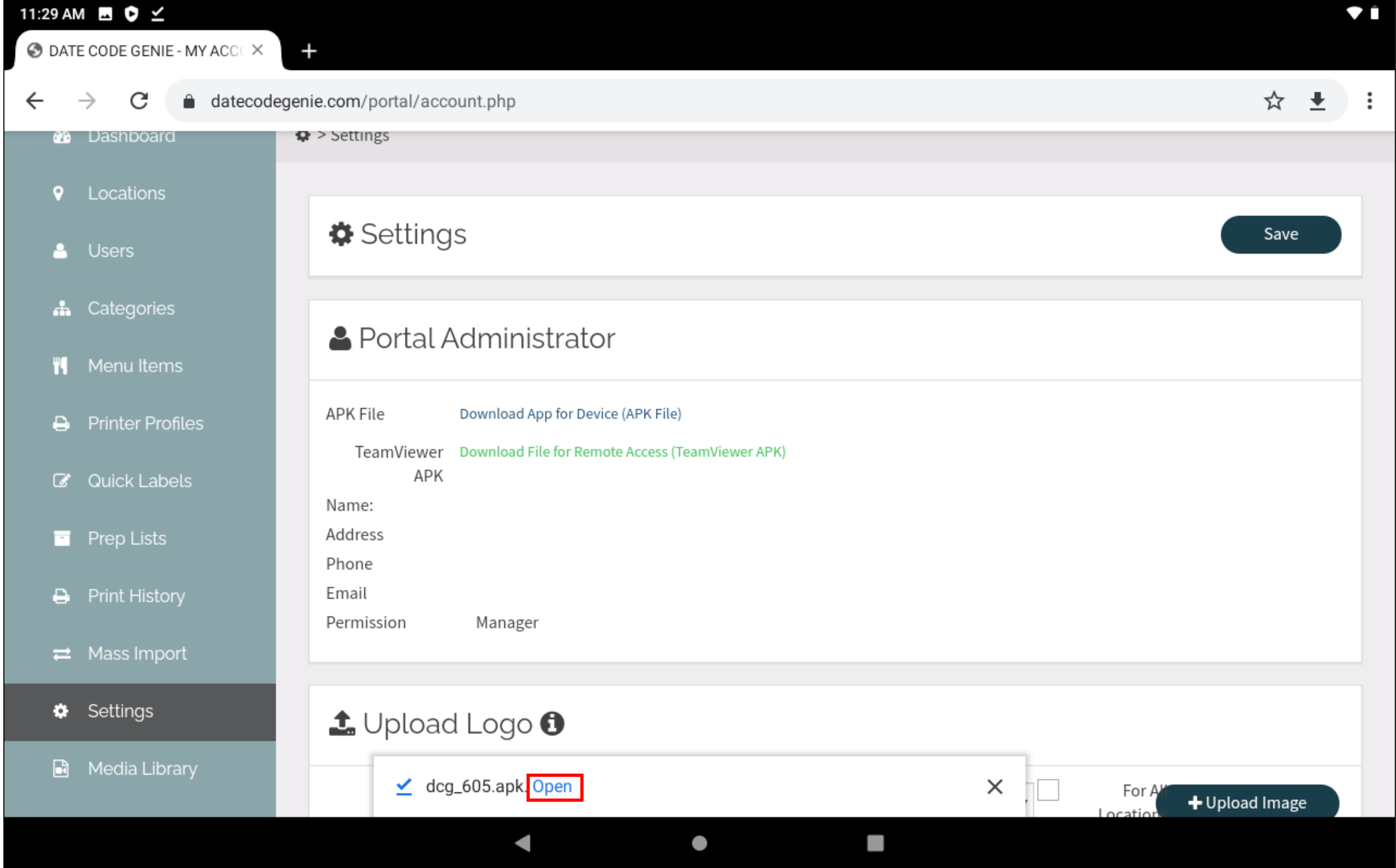


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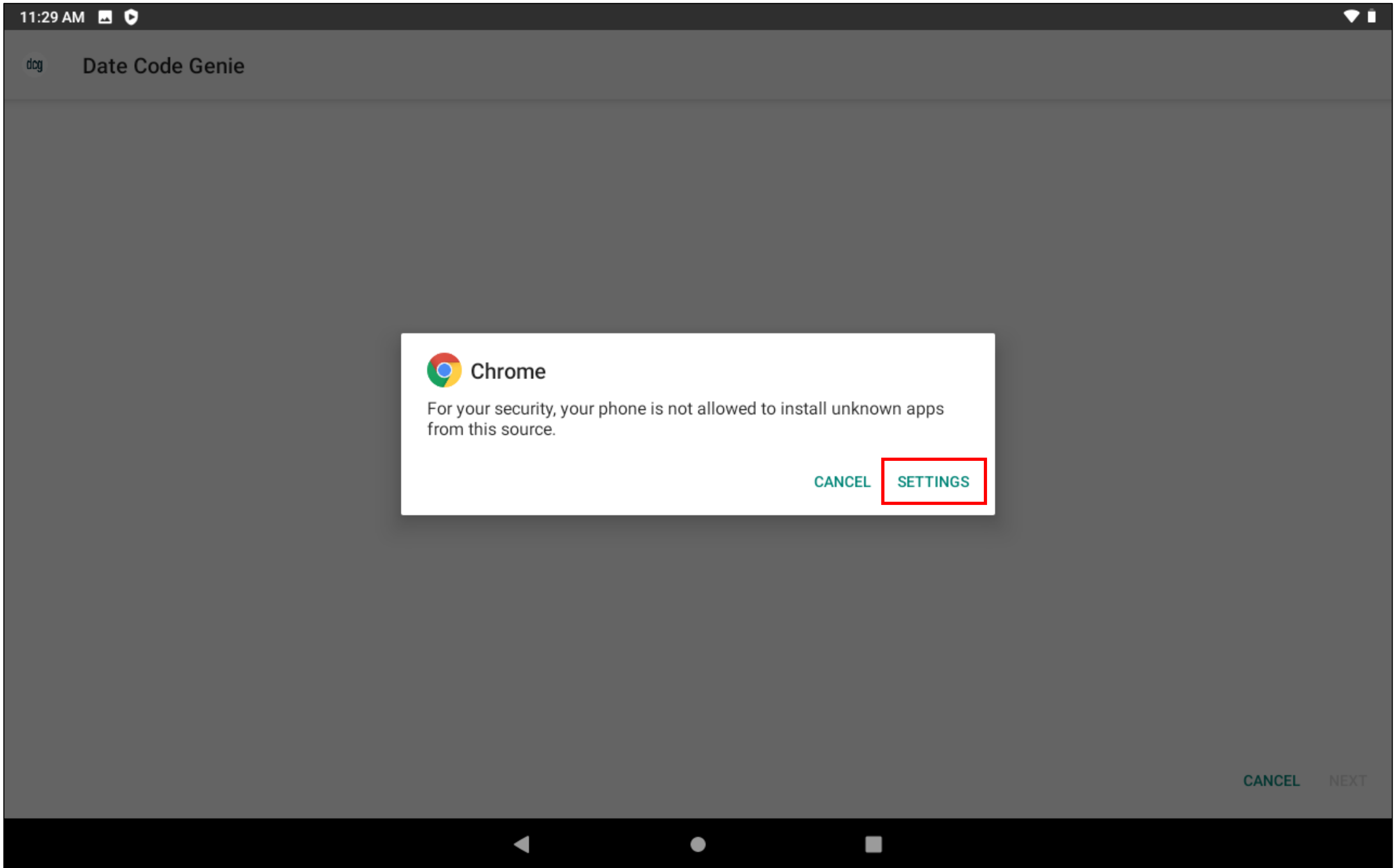




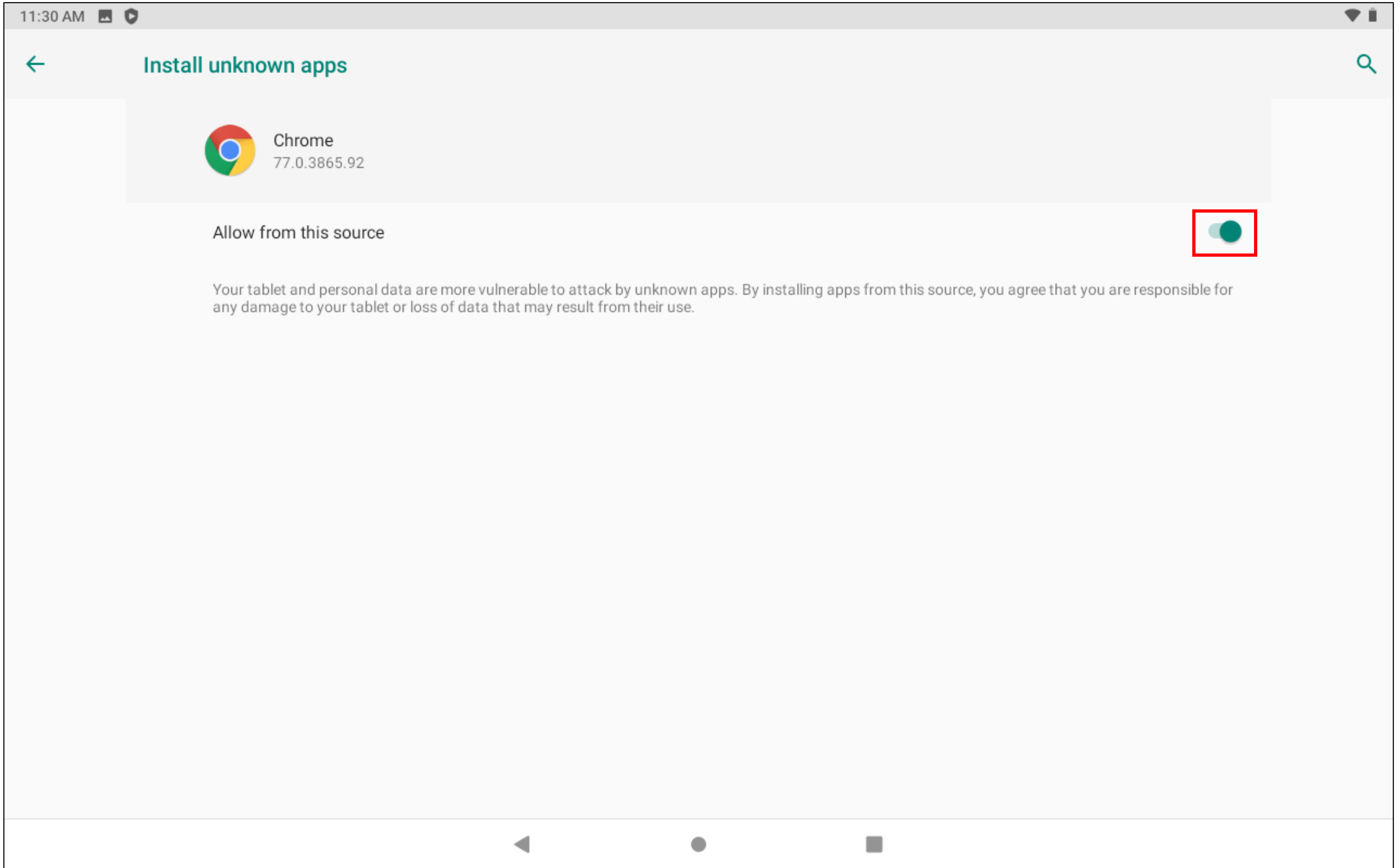
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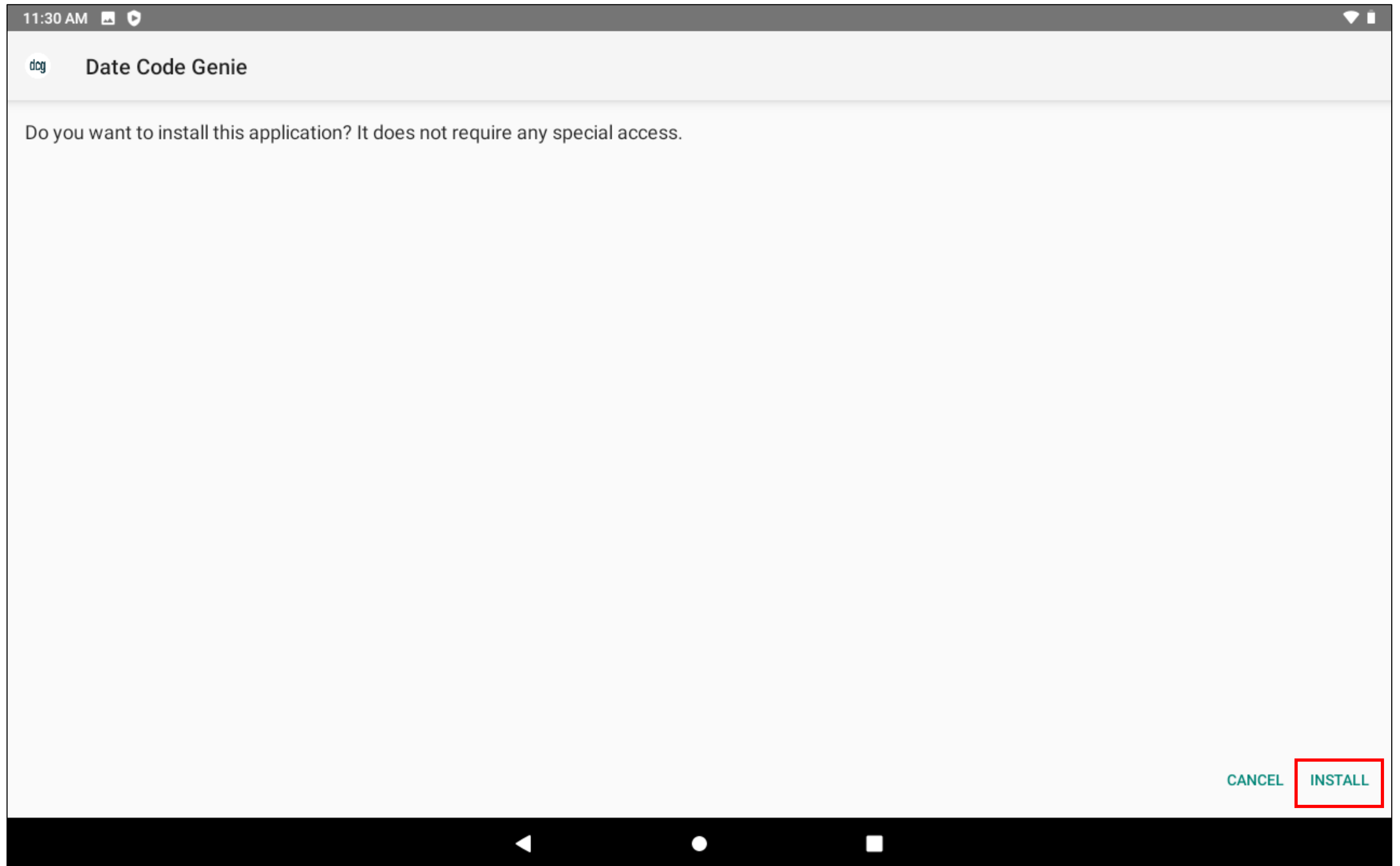
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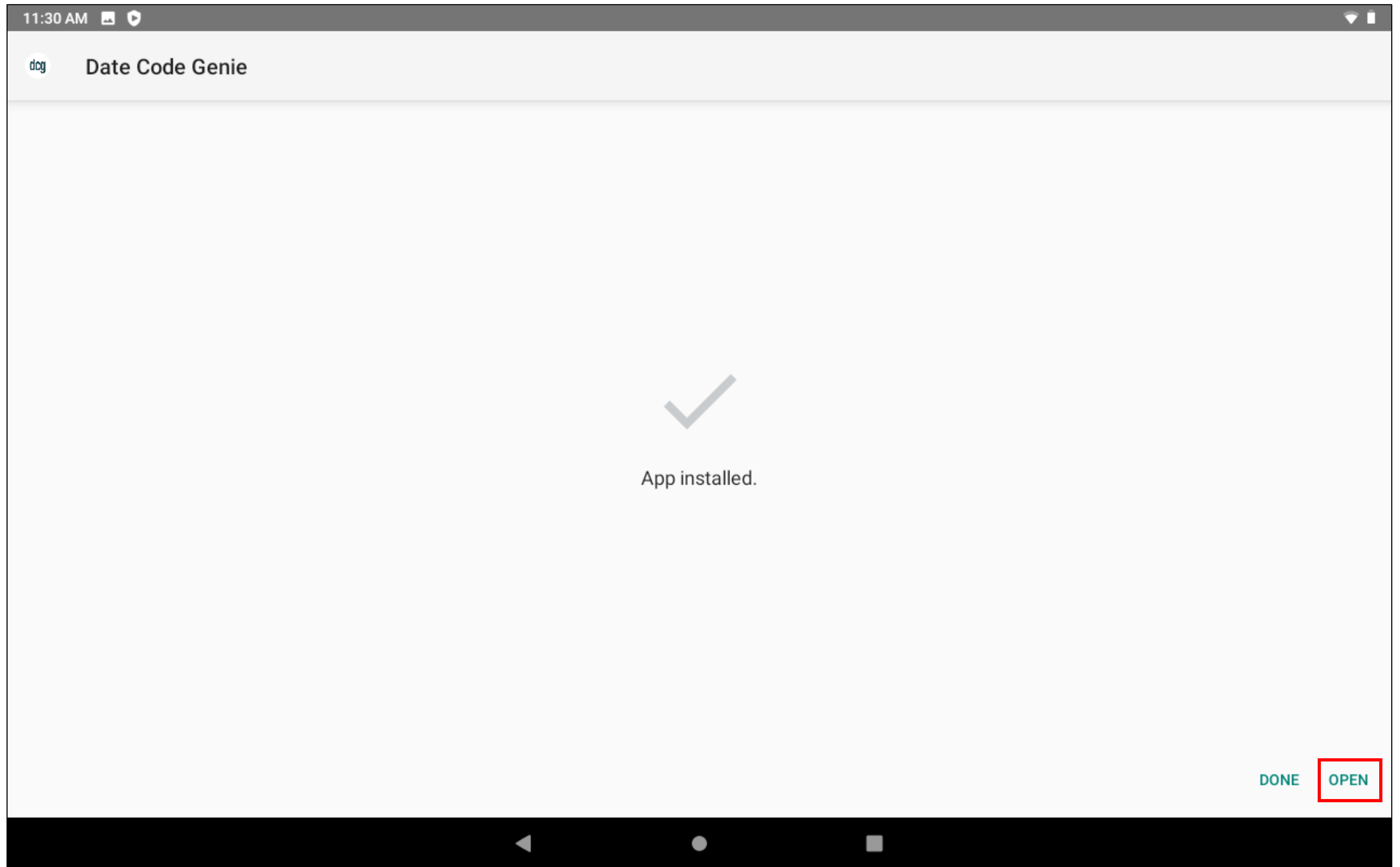
27.



28.



29.




datecodegenie®

Welcome!

Username or Email

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Password 

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Enter UDID

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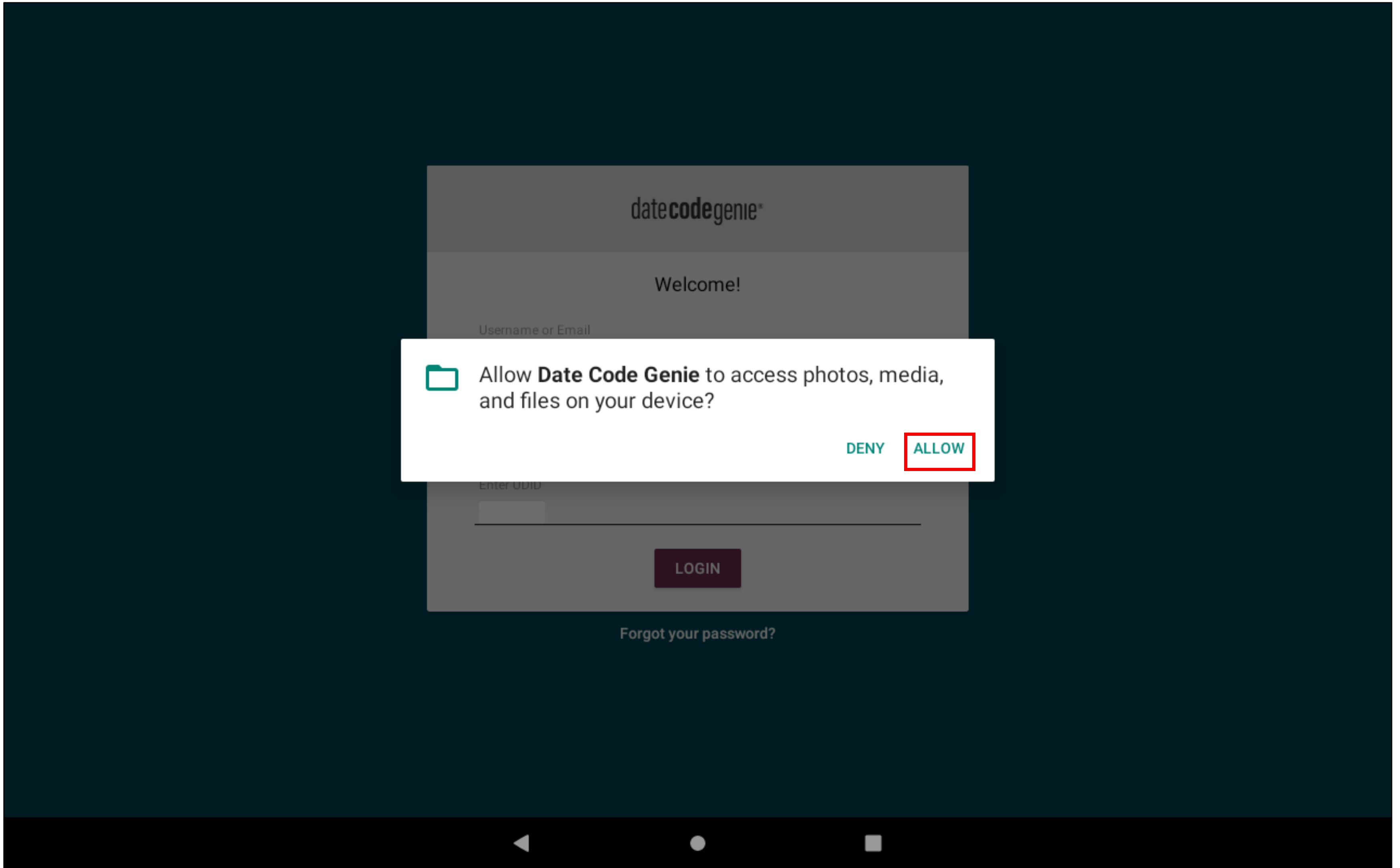
**LOGIN**

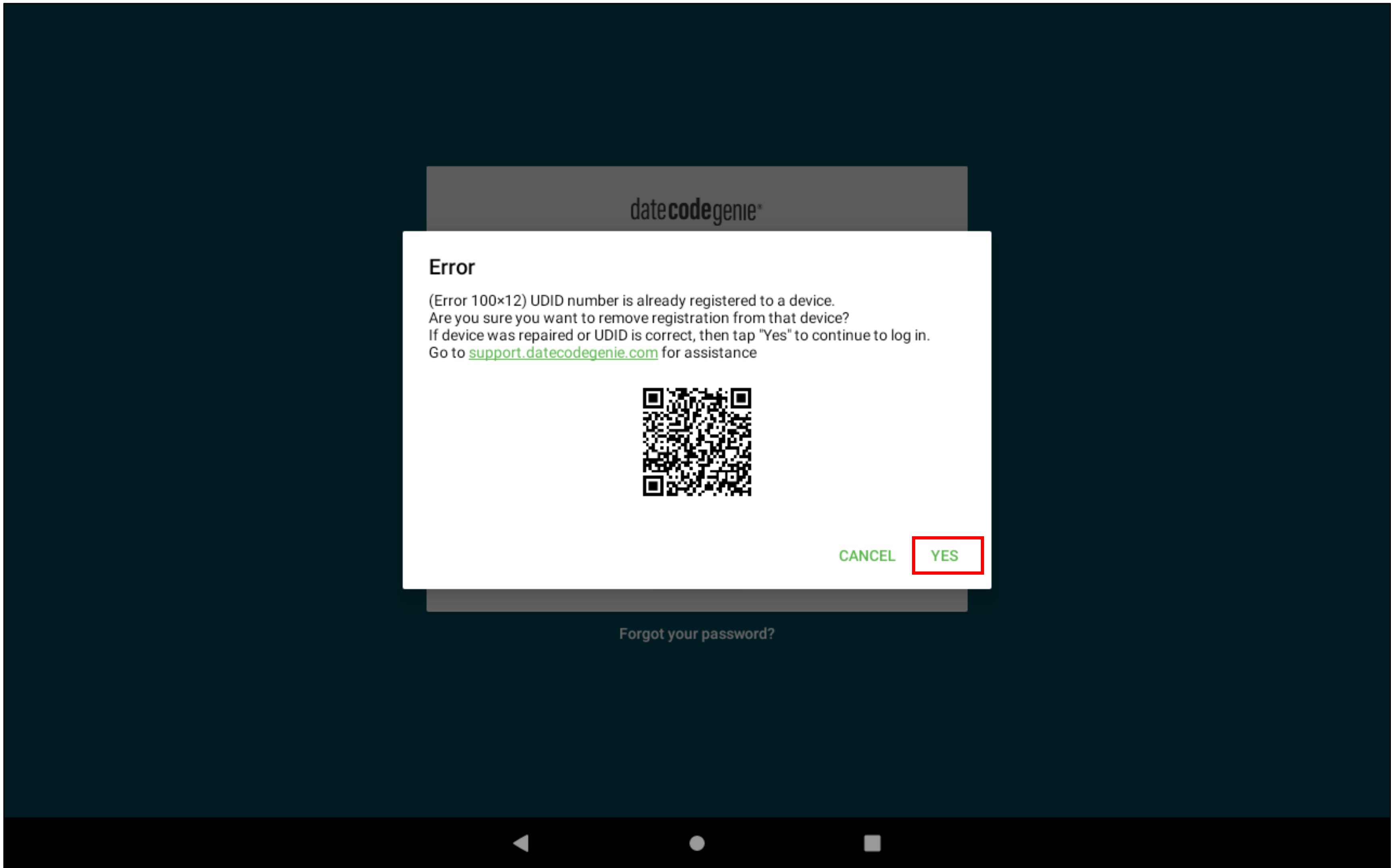
[Forgot your password?](#)

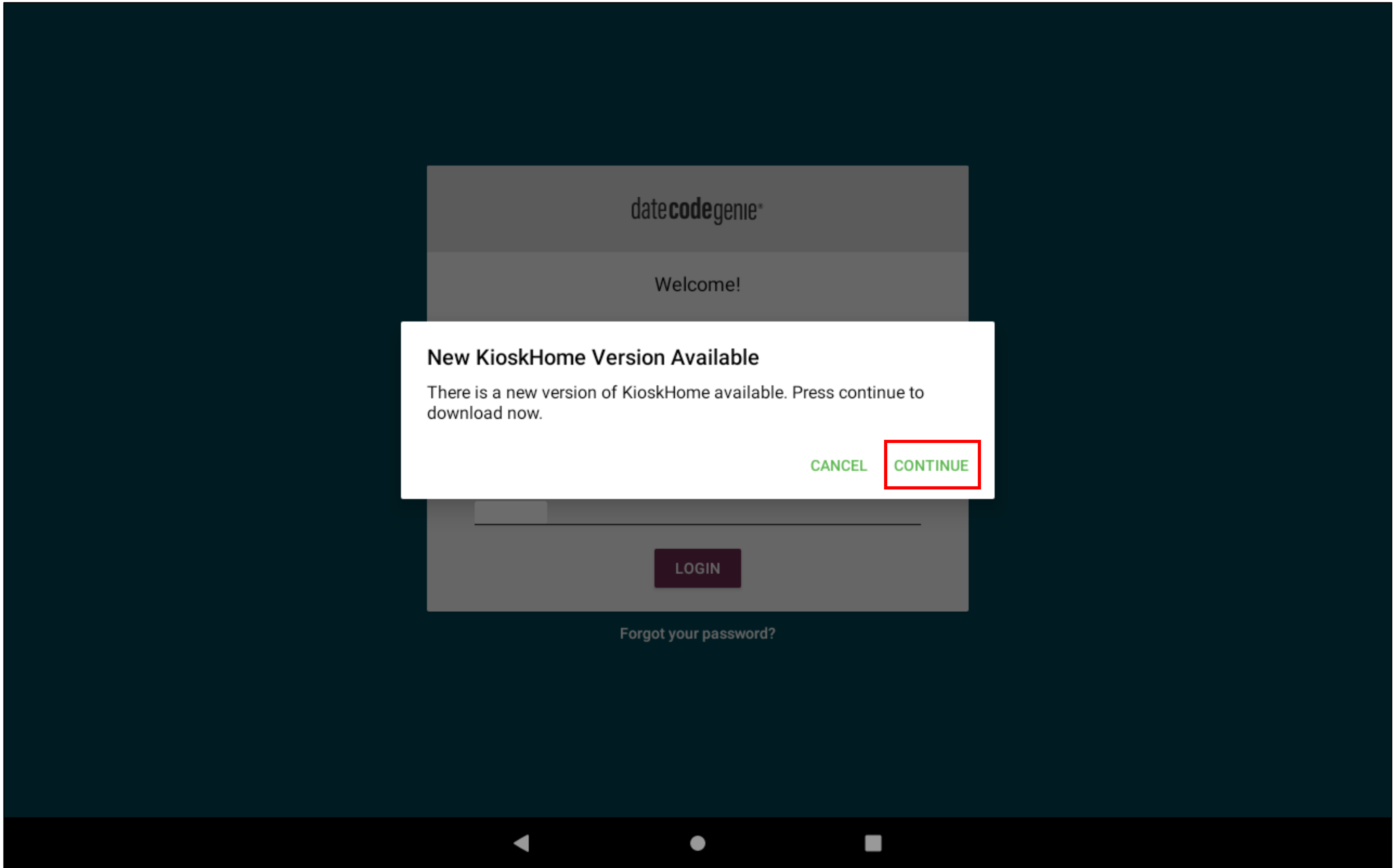


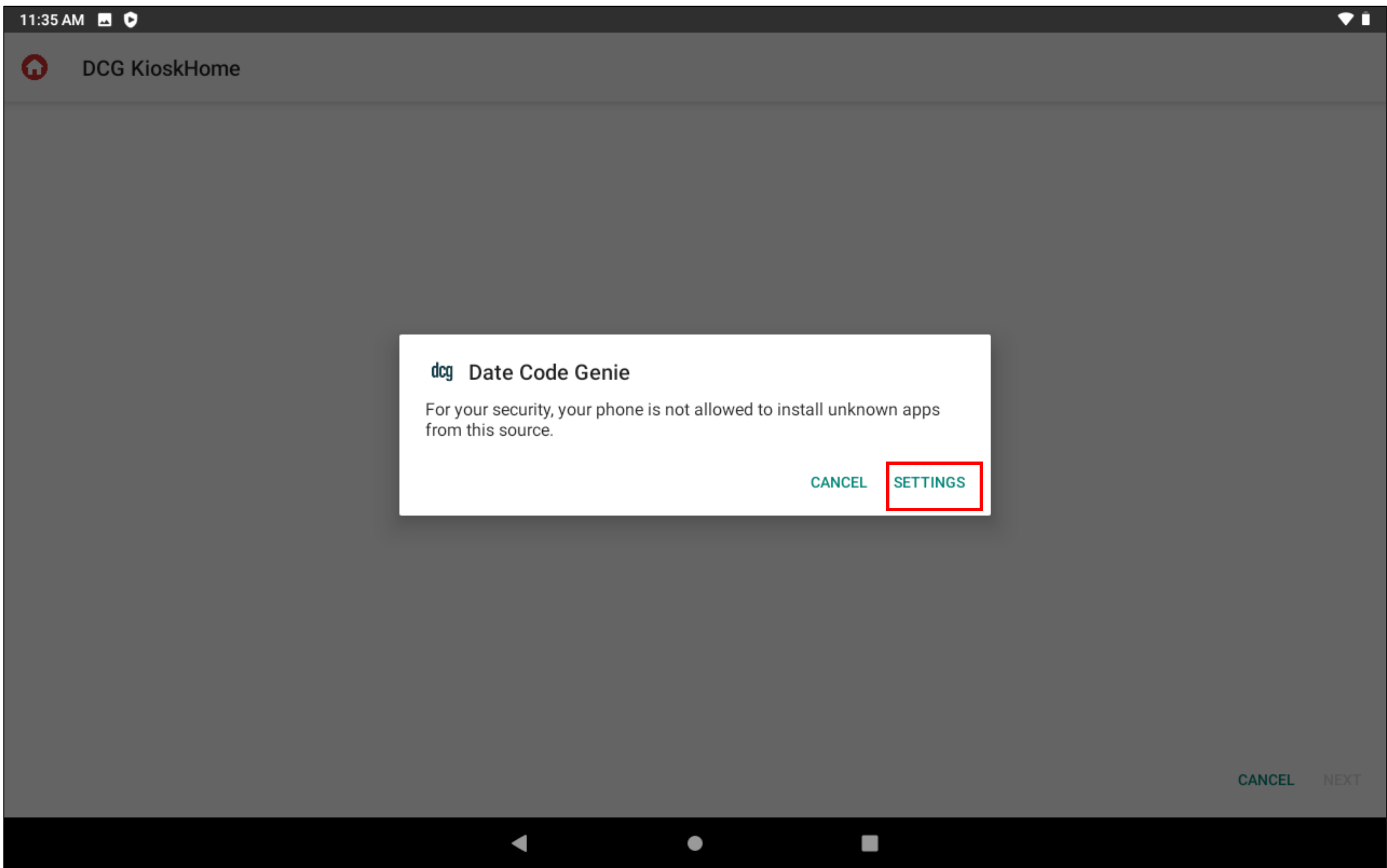


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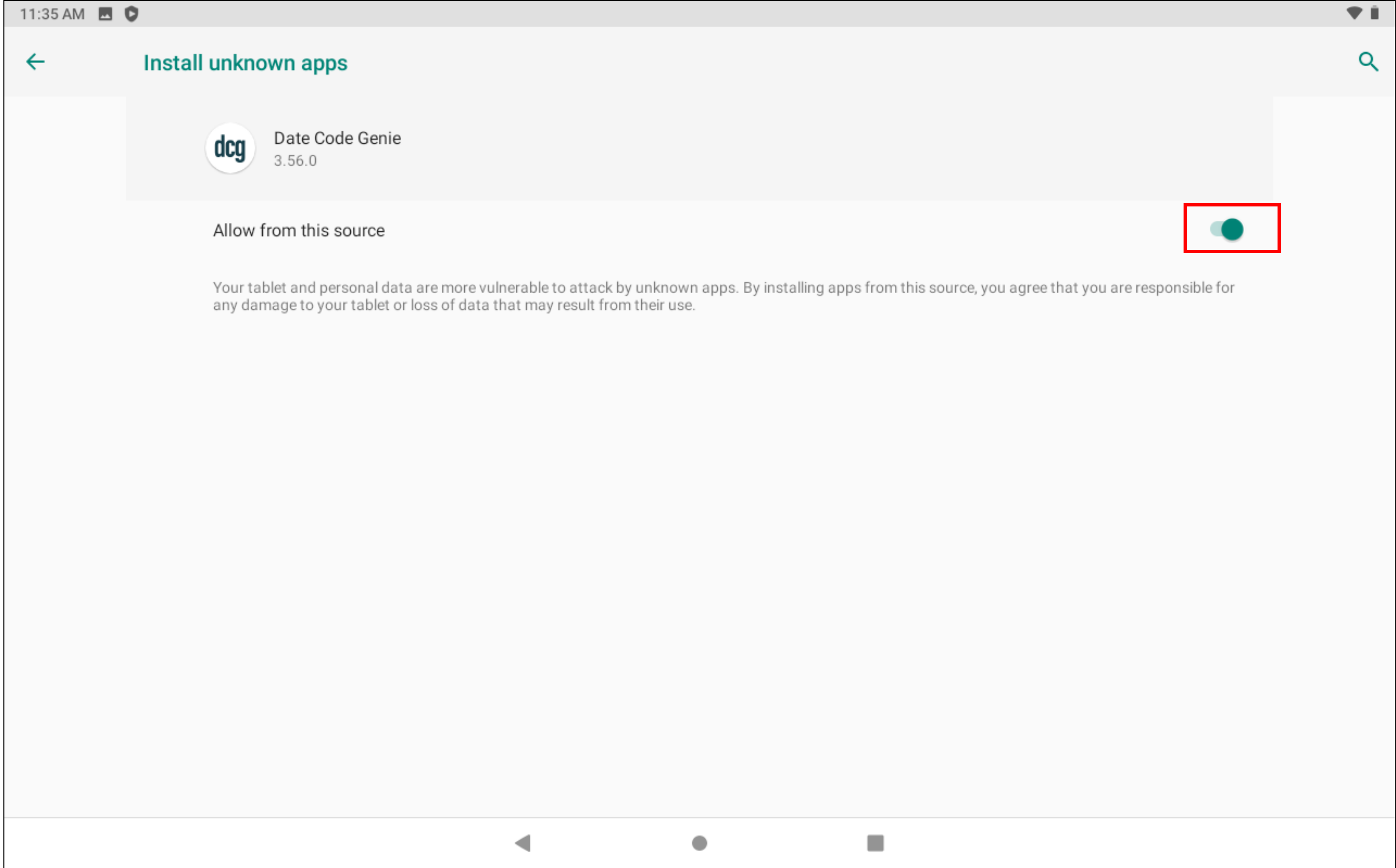




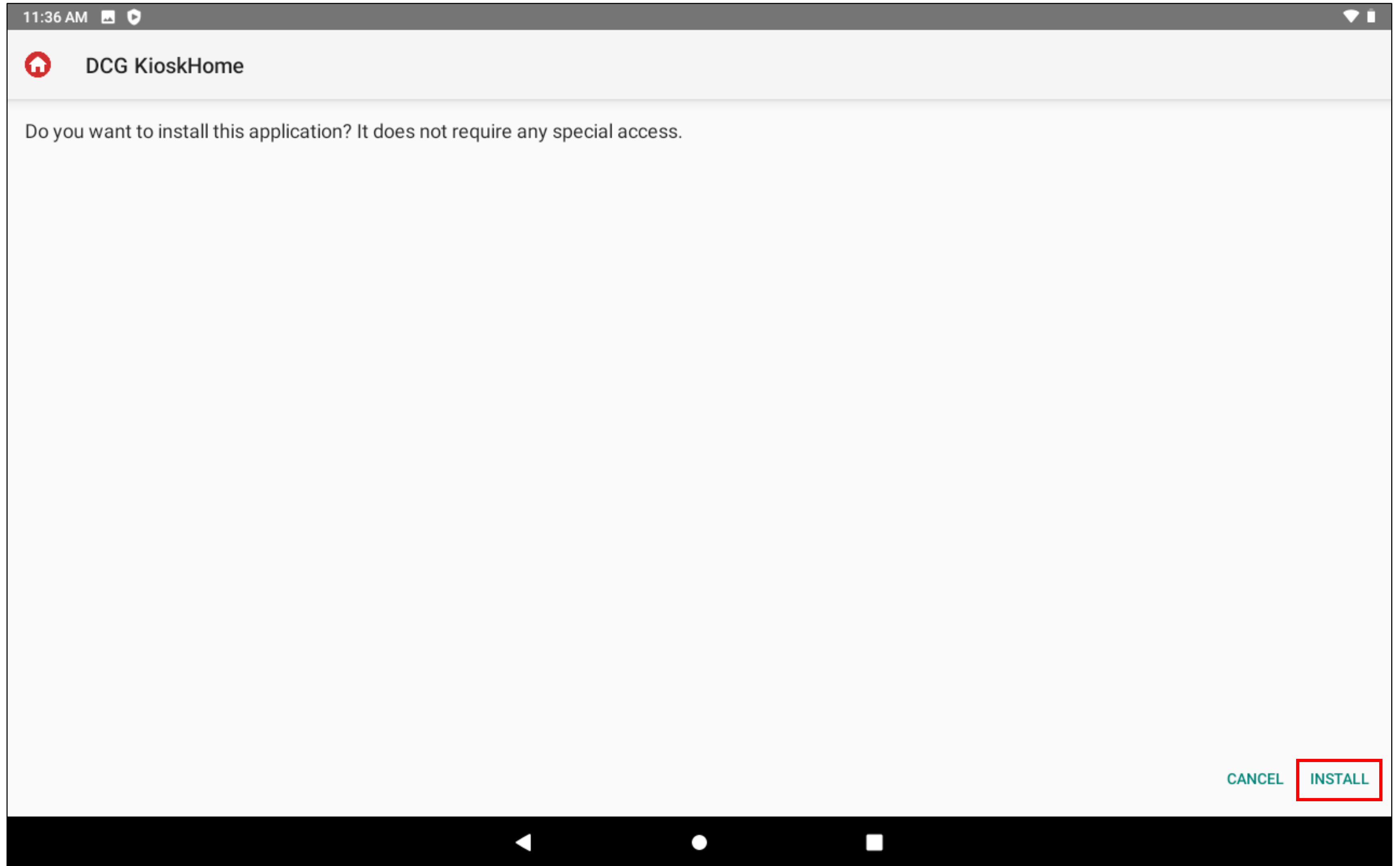




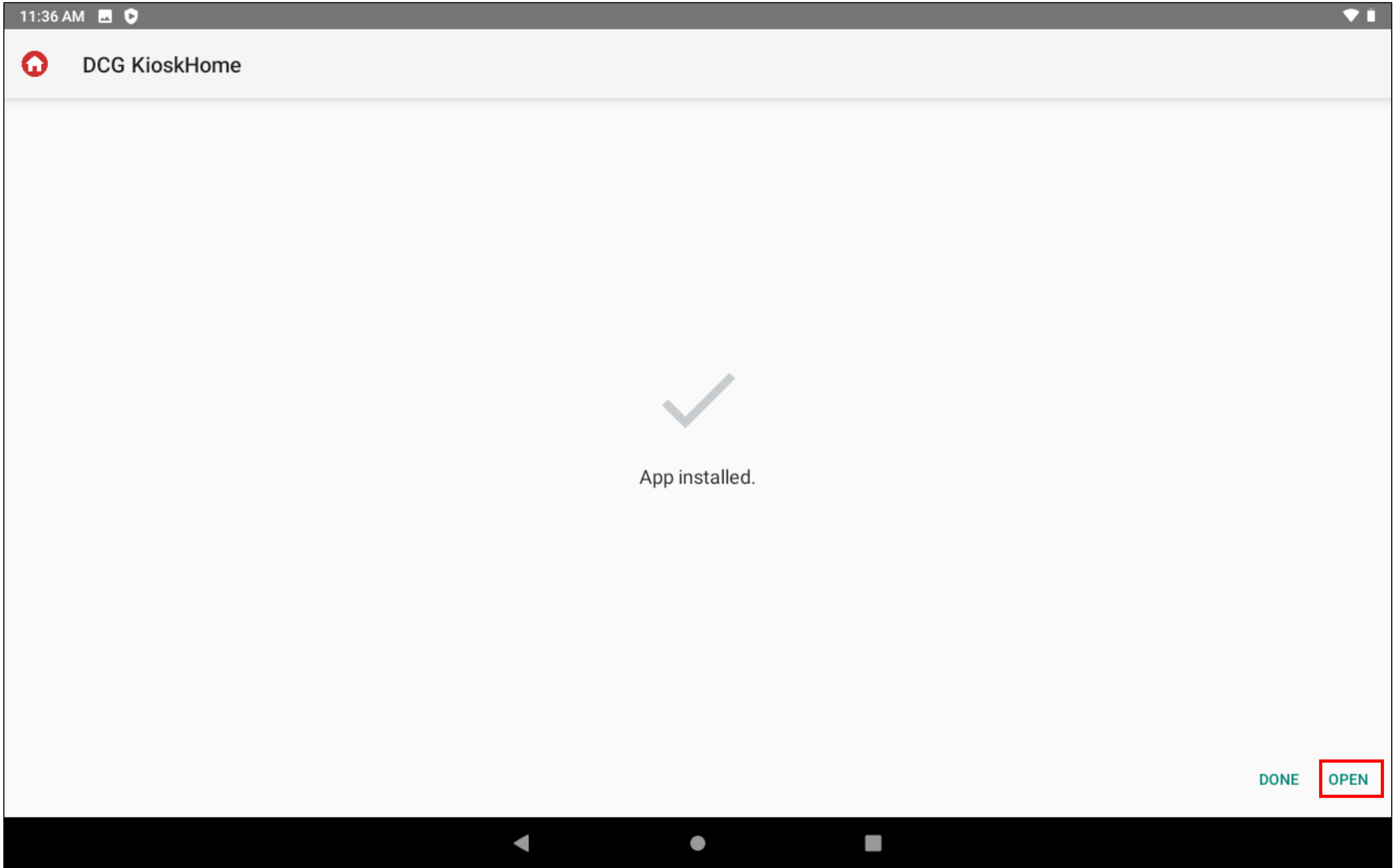
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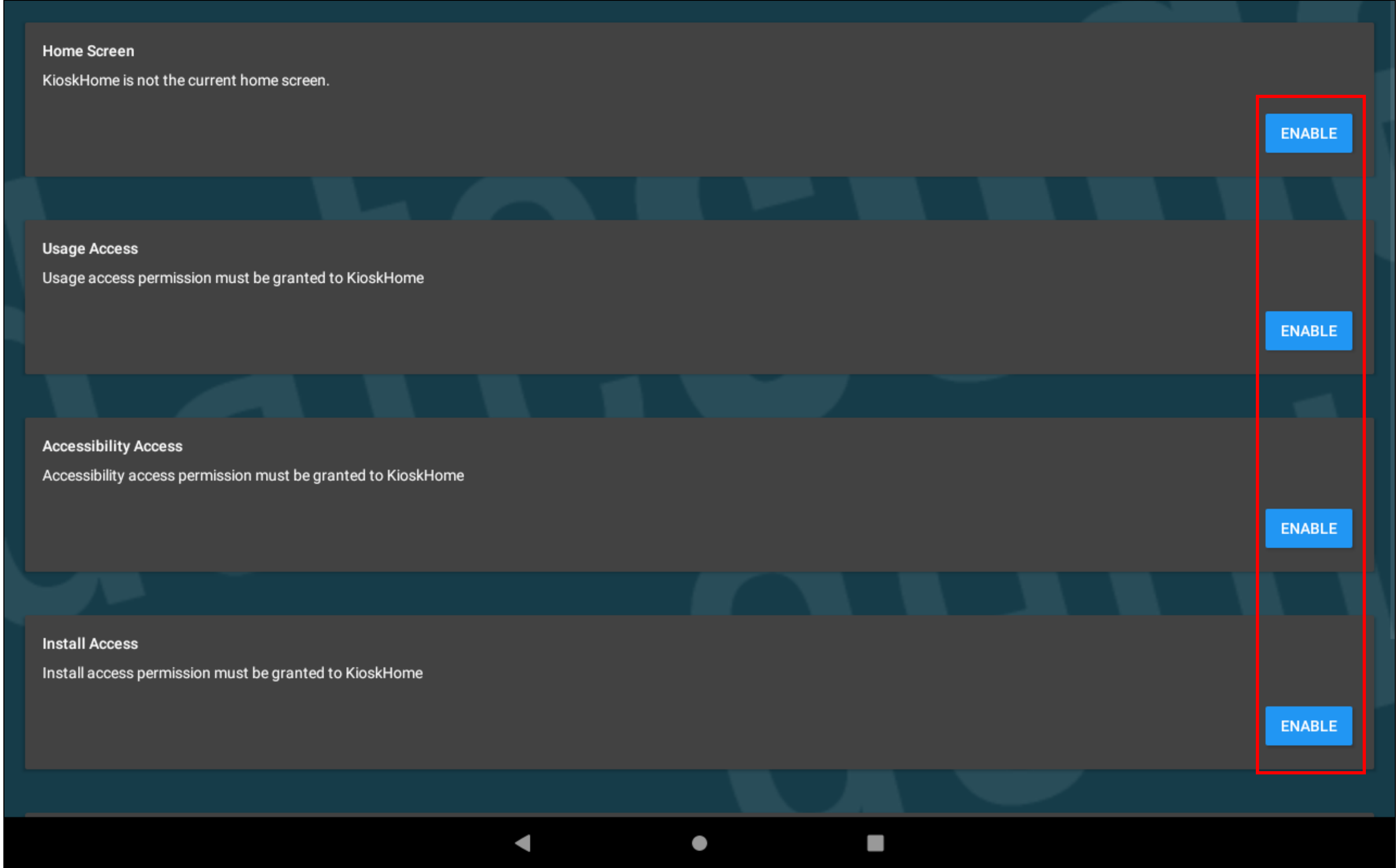
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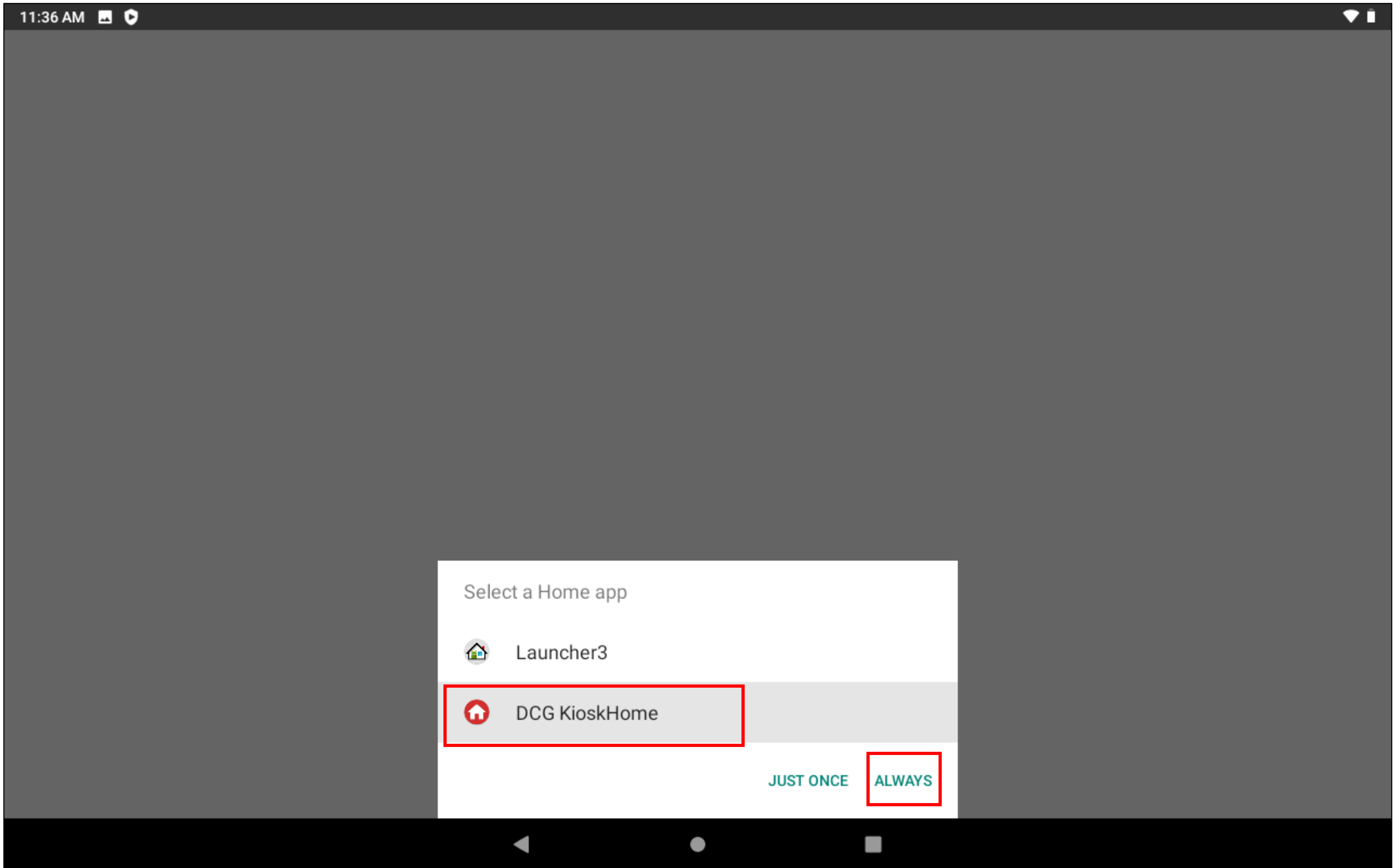


**38.** Tap each blue button, following screenshots show each step.





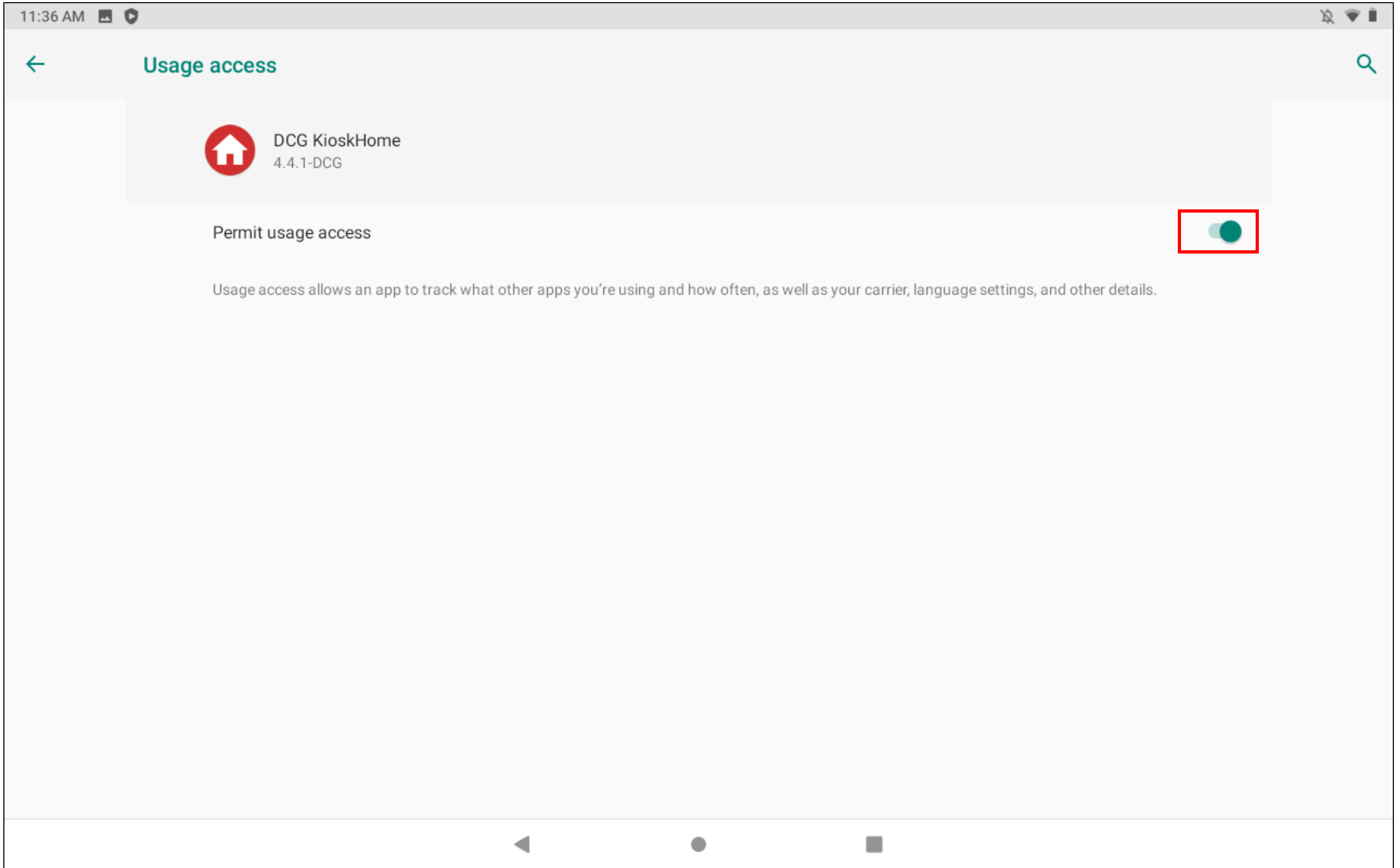
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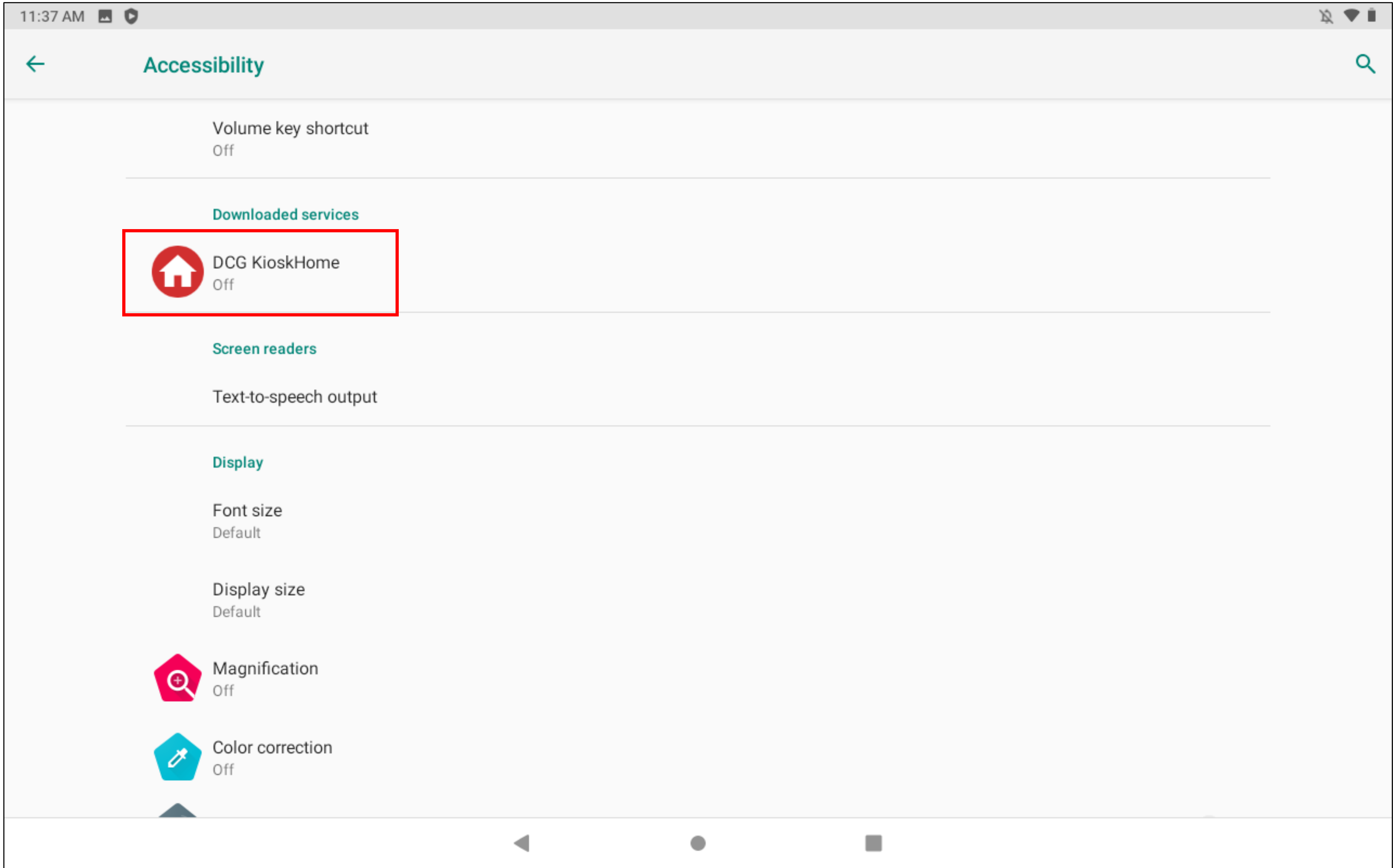


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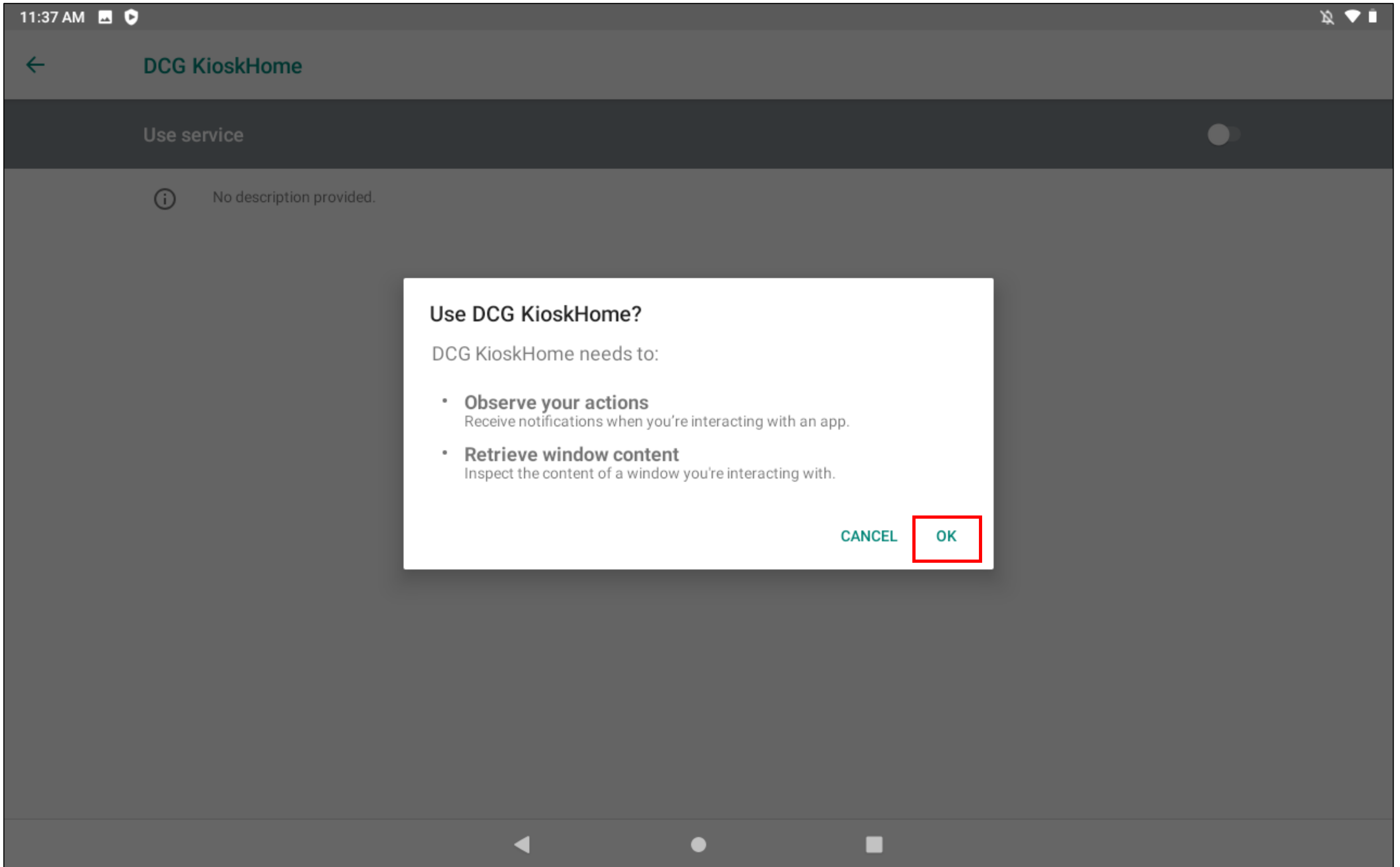


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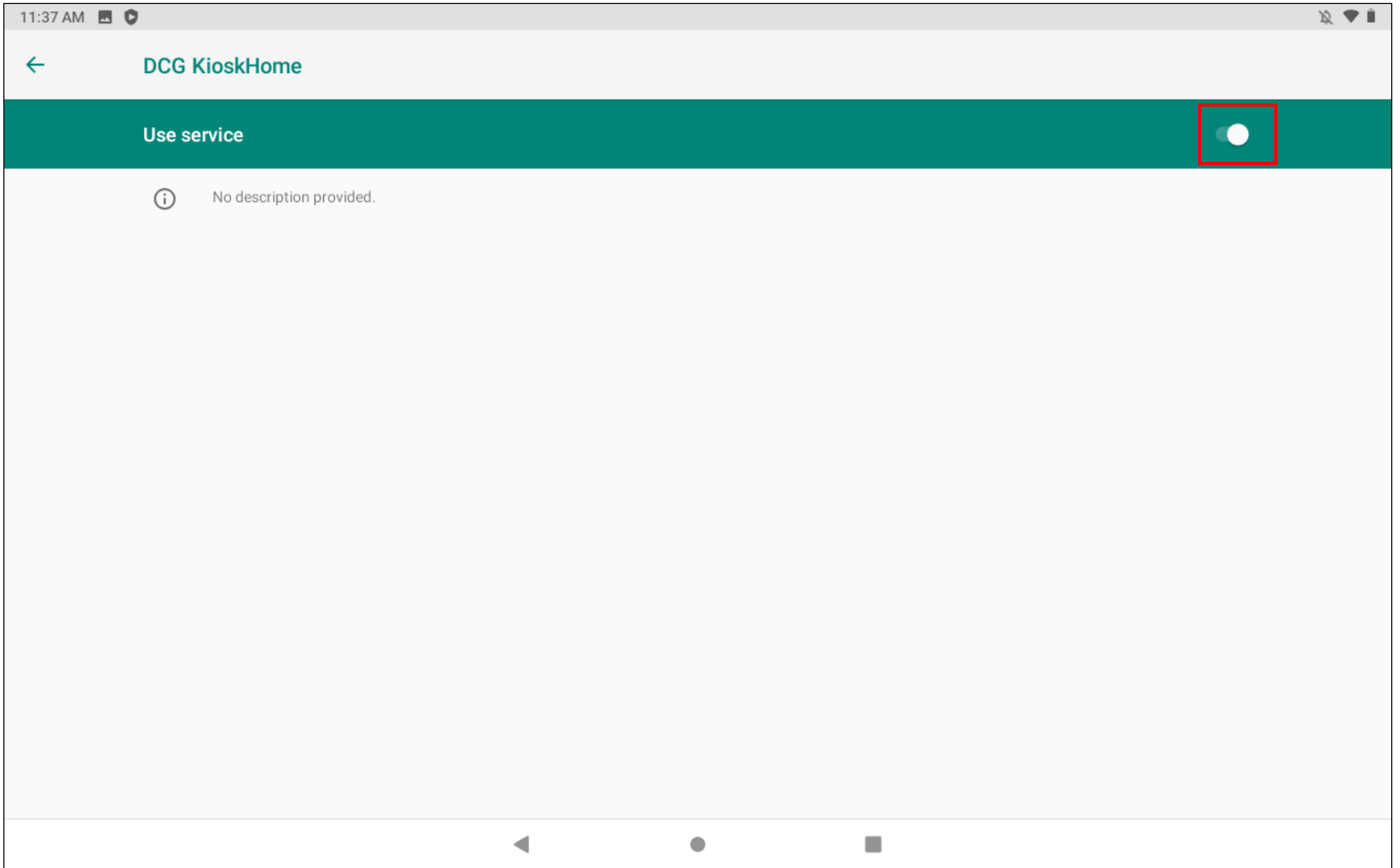




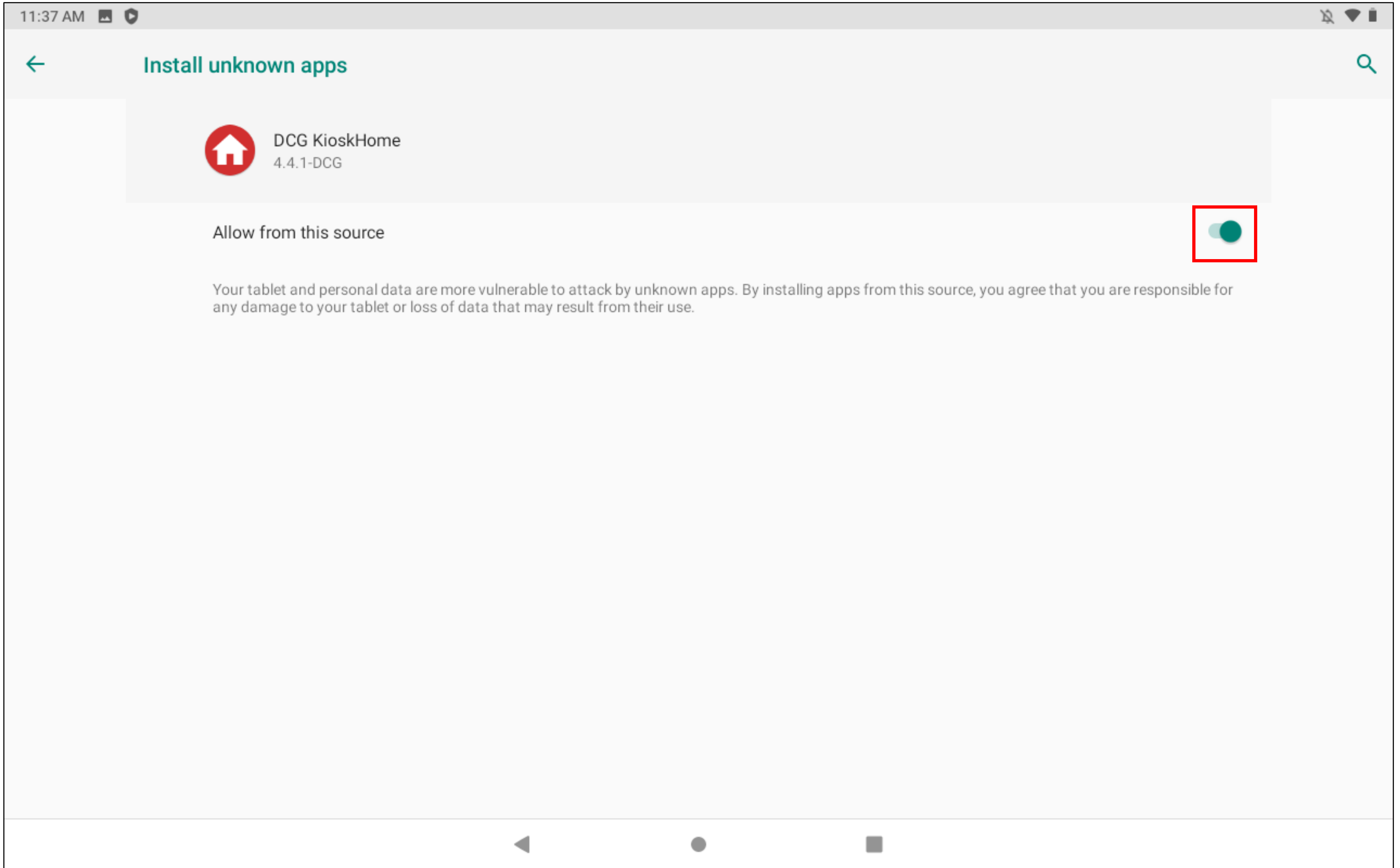
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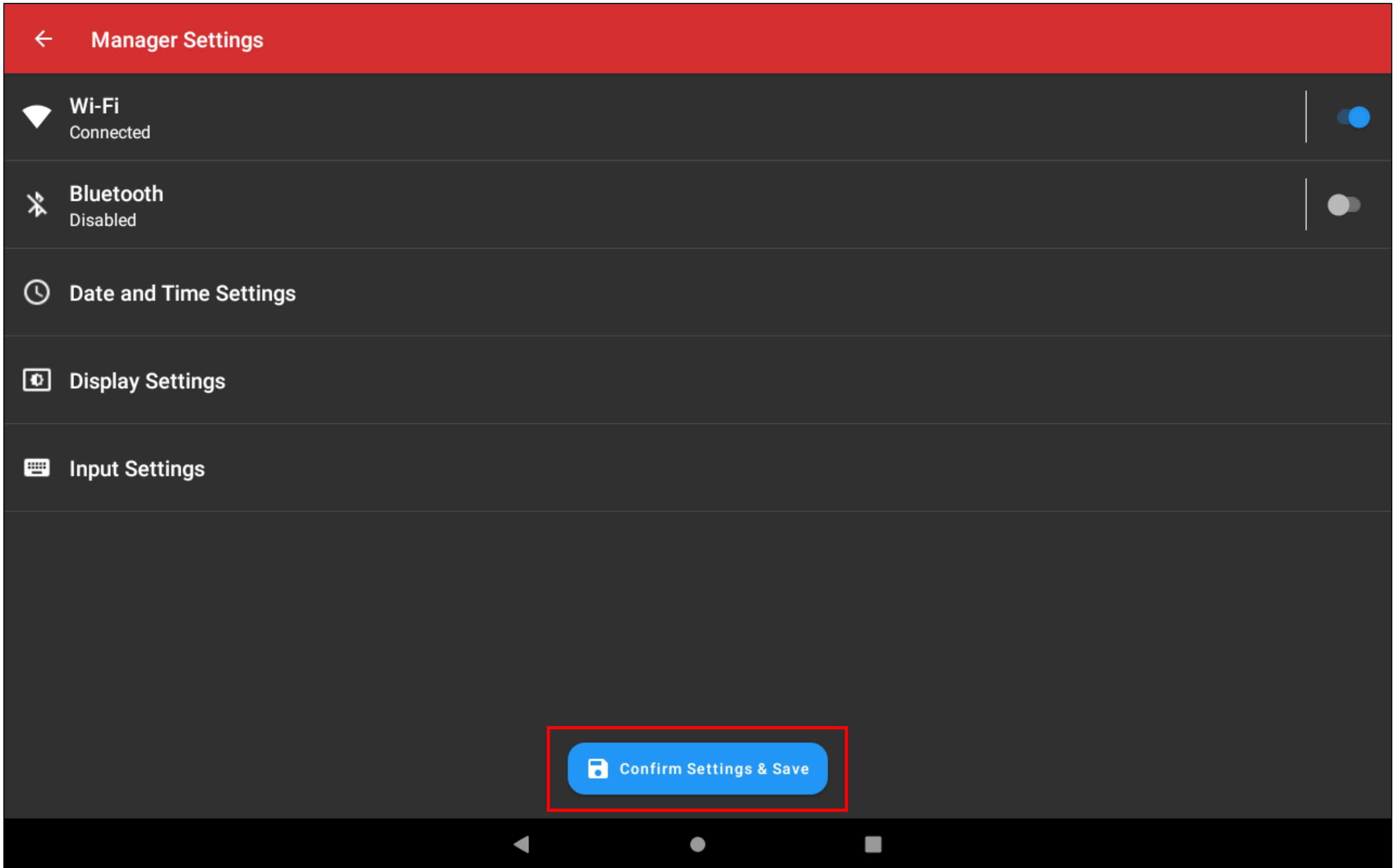
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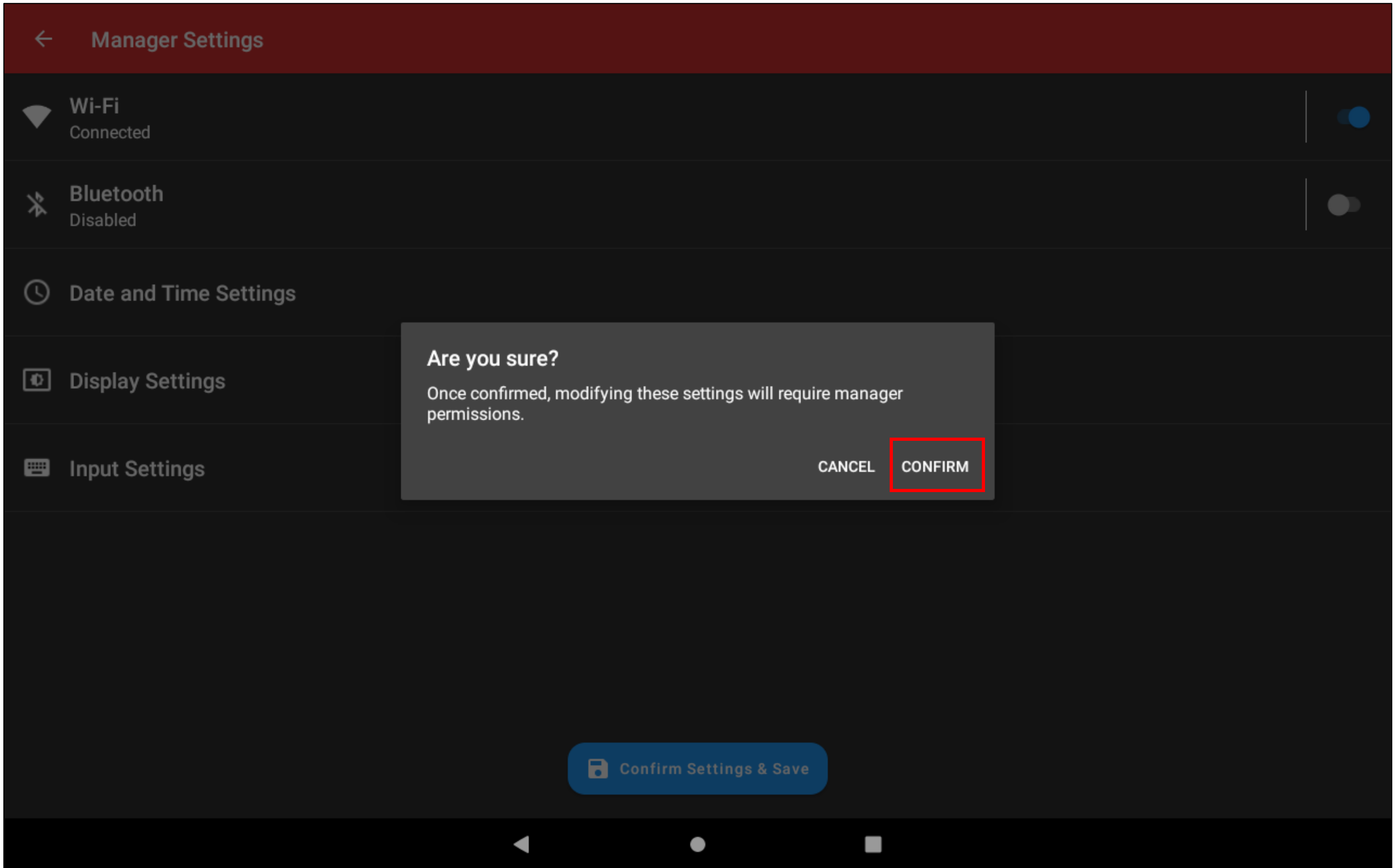


46.





47.

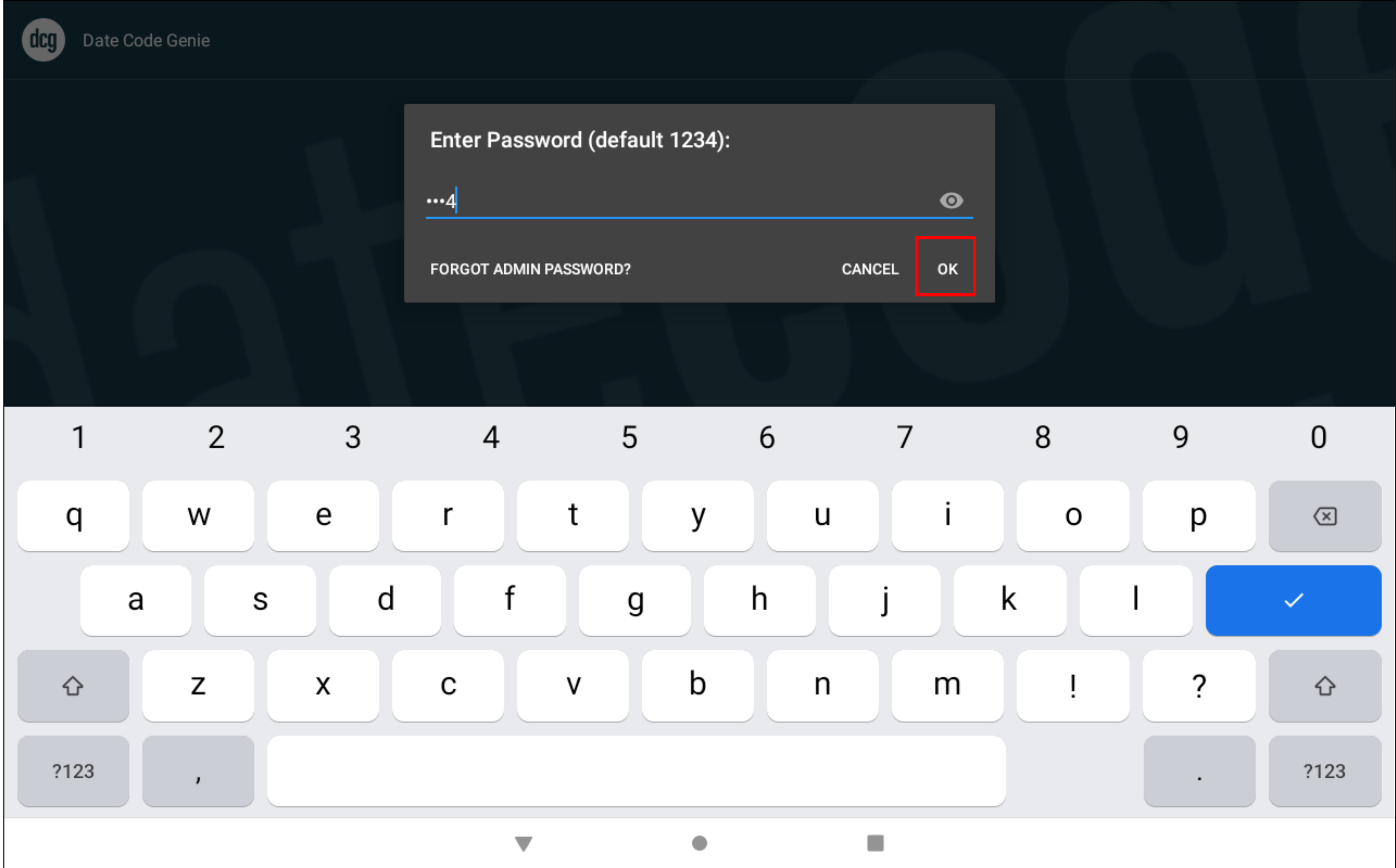


**48.** Tap on Optional Settings to add other apps.





50. Enter the password as 1234 and tap OK.



51.



**52.** Tap the DateCodeGenie app box to checkmark, then tap any other app needing to be on your home screen. Then tap the blue circle at bottom right corner.



53.



**Need  
Assistance?**

## **Technical Support**

dcgsupport@ncco.com

800.774.0478 x 3

