



# **BIGJOE Basic Warranty**

## **Standard Warranty 6 Months / 180 Days**

All BIG JOE Series Lift Trucks are warranted for six (6) months from the date of installation to the first original end user for parts and labor, exclusions to this warranty are listed below. BIG JOE warrant's the new equipment shall be free from defects in material and/or workmanship when purchased directly through your authorized Big Lift Distributor.

**ALL FRAME, TRANSMISSION AND WELDMENTS WILL BE WARRANTED FOR TWELVE (12) MONTHS / 365 DAYS FROM THE DATE OF INSTALLATION TO THE FIRST ORIGINAL END USER.**

## **Warranty Coverage**

One (1) Year / 365 Days All Frame / Transmission and Weldment

Explanation of six (6) month / 180 Day Warranty Coverage

First Three (3) Months / 1<sup>st</sup> Day to 90<sup>th</sup> Days– Parts and Labor Warranty Covered.  
Second Three (3) Months / 91<sup>st</sup> Day to 180<sup>th</sup> Day – Parts Warranty Only.

## **Battery and Charger Coverage**

Steel Clad industrial batteries are warranted for sixty (60) months from date of shipment to the first original end user against defects in material or workmanship. The first thirty-six (36) months of warranty are unconditional; the following twenty-four (24) months are pro-rated. Pick up & delivery of battery is not covered under warranty.

Polycase wet batteries, Absorbed Glass Mat (AGM) and Gel Cell (GC) maintenance free batteries and chargers will be covered for (12) months / 365 days from the date of shipment to the original first end user against defects in material or workmanship.

Warranty does not apply to other than Big Joe attachments. All other attachments installed are covered by the manufacturer of those products.

## **Coverage**

Big Lift, LLC will repair or at its sole option, substitute with new or re-manufactured parts any item that may have failed due to a defect in material and / or workmanship that is covered under this warranty. All parts replaced under warranty must be Big Joe OEM replacement parts. All warranty work must be performed by an Authorized Big Lift, LLC distributor during normal business hours.

Defective parts removed under this warranty period are the property of Big Lift, LLC warranty issues / claims will not be authorized if required parts are not returned or pictures are not submitted as written in the Big Lift, LLC Warranty Policy & Procedure Manual. Warranty is void if equipment is used in brine, corrosive conditions or excessive moisture conditions.

## **Limitations**

The warranties contained herein shall not apply to or include: (a) periodic and / or normal maintenance outlined in the Operational and Service Maintenance Manual including but not limited to filters, adjustments or lubricants. (b) normal wear items including but not limited to hoses, bearings, leaks, seals and O-rings and tires. (c) accidents and abuse including but not limited to storage and fire. (d) excessive exposure to salt, brine, acid, heat, cold, excessive moisture and other adverse environmental conditions. (e) improper maintenance, alterations or modifications not approved in writing by Big Lift, LLC. (f) warranty work performed by a non-authorized Big Lift, LLC distributor- tor. (g) non-OEM Big Joe parts installed during the warranty period. (h) this warranty does not apply to attachments not manufactured by Big Lift, LLC. The warranties herein shall be void if (a) the hour meter or data plate has been altered or tampered with. (b) the equipment is not serviced according to the maintenance schedule found in the Operation and Service Manual.

**BEFORE WARRANTY CAN BE CONSIDERED, A WARRANTY REGISTRATION AND INSTALLATION REPORT MUST BE COMPLETED AND SUBMITTED TO BIG LIFT LLC**

## **Limited Remedy**

The remedy under the warranties herein is limited solely to the repair of defects in material and / or workmanship by an authorized Big Lift, LLC distributor. Big Lift, LLC is not responsible for rentals, loaners, overtime or cartage of equipment. Big Lift, LLC will not be liable for incidental or consequential damage such as the inconvenience or loss of use of the Big Joe trucks to the user resulting from the breach of written warranty or any implied warranty.

**THE WARRANTIES CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. INCLUDING WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND OF ANY OTHER OBLIGATION OR LIABILITY ON THE PART OF BIG LIFT, LLC, INCLUDING EXPENSE, LOSS OR DAMAGE WHETHER DIRECT, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY, ARISING IN CONNECTION WITH THE SALE OR USE OR INABILITY TO USE THE BIG JOE TRUCK FOR ANY PURPOSE.**



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