Kennebec Behavioral Health

2024 Real World Testing Plan

General Information

Plan Report ID Number:	
Developer Name:	Kennebec Behavioral Health
Product Name(s):	Neo
Version Number(s):	2.1
Certified Health IT Product List (CHPL) ID(s):	15.04.04.1765.Neo1.02.00.1.220906
Developer Real World Testing Page URL:	https://support.kbhmaine.org/en_US/general/real-world-testing

Real World Testing (RWT)

Kennebec Behavioral Health (KBH) has developed this Real World Testing (RWT) plan for the calendar year 2024 as required to maintain its certified status with the ONC. The following criteria fall under this obligation.

- § 170.315(b1)c - Transitions of Care
- § 170.315(b10)c - Electronic Health Information export

The software product Neo was developed and is maintained by an internal software team within KBH. Neo is specifically for use from within KBH and no other entities. The scope of services related to the use of this software is specific to providing ambulatory behavior health services.

Standards Updates (SVAP and USCDI)

Standard (and version)	All standard versions are those specified in USCDI v1.
Date of ONC-ACB notification (SVAP or USCDI)	Not applicable
Date of customer notification (SVAP only)	Not applicable
USCDI-updated criteria	None

§ 170.315(b)(1)c - Transitions of Care

Measurement: Audit sent transition of care/referral summaries for conformance to §170.315 (b)(1)(i).

Description: Clinicians use the Client Chart CDA module after searching for a client. From that module, they can choose between a CCD or Referral for the type of document and also from a known list of providers to send to. Once created and reviewed, users can send or print the Transitions of Care document. A full history of CDAs and their transmission history and status is available from within the CDA module. Incoming transitions of care are collected within the Medical Records module for review and processing.

Relied Upon Software: Microsoft Azure Active Directory

Methodology: Using available reports and logging we will count the number of times a Referral/Transition of Care is sent.

- Metric: The total number of sent will be represented in the denominator and those that were successful will be tallied in the numerator.

Justification: This measure reviews the use of transmitting documents to other providers via the Client Chart CDA module and will monitor their rate of success.

Expected Outcomes: Information being sent with success 90% of the time.

§ 170.315(b)(10)c Electronic Health Information Export

Measurement: Audit creation of a single patient's electronic health information for conformance to §170.315 (b)(10)(i)(A).

Description: Staff use the Medical Records module where they can search for a specific client and choose the option to generate a client's electronic health information export file. A full history of these requests and their resulting export files would be logged.

Methodology: Using available reports and logging we will count the number of times an export file was requested.

- Metric: The total number of export file requests in the denominator and those that were successful will be tallied in the numerator.

Justification: This measure reviews the creation of single patient electronic health information export files from the Medical Records Module.

Expected Outcomes: Export file creation with success 95% of the time.

Timeline / Milestones 2024

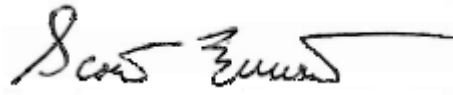|	
1st Week April	Run Quarterly Test for 2024 RWT Plan
1st Week July	Run Quarterly Test for 2024 RWT Plan
1st Week September	Run Quarterly Test for 2024 RWT Plan
September	Develop 2025 RWT Plan
October	Submit 2025 RWT Plan to Drummond
1st Week December	Run Quarterly Test for 2024 RWT Plan
December	Develop a template for 2024 RWT Results

Attestation

This Real World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Authorized Representative Signature:

Date: 10/4/2023