

Video Call: Waiting Area Clinic Administrator view

Annotations:

- Open/close left panel
- Organisation name
- Clinic name
- Filter caller display
- View call participants
- Other added entry fields for your clinic will show here as columns
- Start new Video Call or Group Video Call
- Resource Centre help
- View and edit your profile
- Group call – select participants
- Transfer call
- Join call
- Show/hide Right Hand Column
- Conduct a pre-call test
- Show/Hide caller columns
- Copy clinic link for callers or send an SMS or Email invitation
- View waiting area hours
- Support Contact Details for your organisation/clinic
- Set waiting area Alerts via SMS/Email/Desktop Alerts
- Microphone & Camera Settings
- More caller actions: Notify Participants Activity Edit details End Call
- Caller status and time
- Caller name

Left Panel:

- Go to Clinic Dashboard
- Attend a Waiting Area Consult
- Attend a team meeting
- Group rooms for group calls
- Create Group room
- Run clinic reports
- View and configure available Apps for your clinic
- Configure the clinic to suit your needs

Main Content:

Waiting Area

Search [] FILTERS []

Status filters: Status is Being Seen x Status is On Hold x Status is Waiting x

STATUS	CALLER	PARTICIPANTS	PHONE NUMBER	Actions
WAITING 02:02	Tom Jones	1	+61 0431 234 234	TRANSFER JOIN
ON HOLD 01:25	Sue Smith	1	+61 0431 123 123	TRANSFER JOIN
BEING SEEN 01:16	Janet Evans	2	+61 0431 345 345	TRANSFER JOIN

Right Panel (Waiting Area Settings):

- PERFORM PRE-CALL TEST
- Waiting Area Settings
- Share the link to your Waiting Area
- Waiting Area Hours
- Support Contacts
- Your Settings
- Alerts
- Microphone and Camera