

## Session 4: Chief Complaint Macro Review

# Chief Complaint:

### Set up

#### Adding a New Chief Complaint

**Step 1:** Click on the Chief C button on the patient's dashboard. The chief complaint tab is only used for set up and staff members to record the HPI, it is not meant to start the note. Only a yellow template can be used to start a note.



Complaint(s)

Existing Complaints:

Calcaneal Fracture	2011/11/04	Plantar aspect of the
Plantar Fasciitis	2012/05/31	Under the left heel

Patient Complaint(s)

Abscess  
Achilles Tendonitis  
Ankle Pain  
Ankle Sprain  
Bromhidrosis  
Bunion  
Bursitis  
Calcaneal Fracture  
Callous  
Capsulitis  
Cavus Foot  
Cracked Heels  
Dermatitis  
Gout  
Hammer toe  
Heel Fissures  
Hyperhidrosis  
Ingrowing nail  
Morton's Neuroma  
Osteomyelitis  
Pain on the toe  
Plantar Fasciitis  
PT Tendon Dysfunction

Add New View Exams Close

Edit Remove Facility Notes

Previous  
Complaint  
window

Add or edit a  
new Chief  
Complaint

View the  
H&P Bar

View  
Previous  
Notes

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**Step 2:** Click Add New

**Step 3:** Place clinical text. Clinical text could be many different things, it can be a diagnosis like ingrown nail, or a chief complaint like toe pain. This list can be either complaint based or diagnosis based depending on how your practice works and how you would create your notes.

**Step 4:** Layman's text would be something the patient would say like: "pain on my toe"

**Step 5:** Select the Perspective and View type.

**Step 6:** Select the appropriate diagnosis by clicking on the Select Diagnoses green bar. These diagnoses will pop up at you in the assessment area of the note.

*Step 6a:* Type next to the GO button a word or diagnosis code and press Go. Then select the diagnosis codes you want and click Continue. You can also Load All Dx to get the entire ICD-9 library or add a code on your own by clicking the Manual Add button.

**Step 7:** Select the appropriate plans. These are your favorite plans for your complaint. Click on the green Use selected plans button.

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### Modifying a Chief Complaint

**Step 1:** Click on the Chief C button on the patient's dashboard.

**Step 2:** Single Click on a current chief complaint.

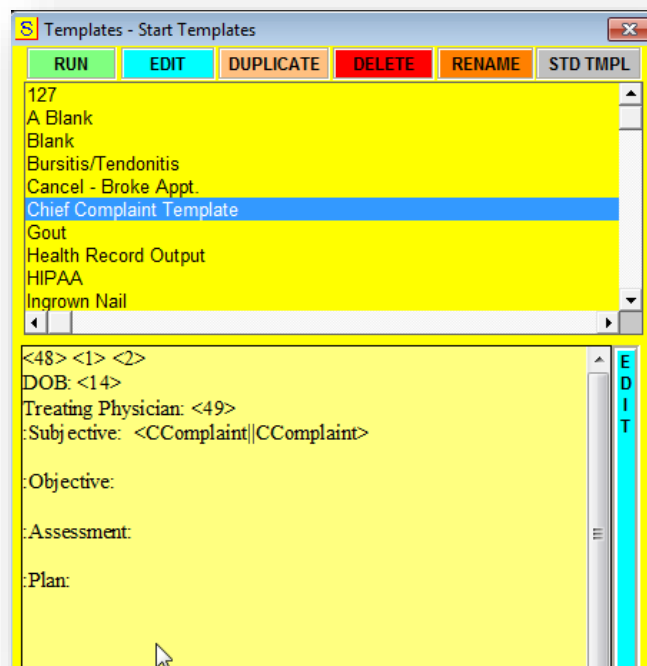
**Step 3:** Click Edit.

**Step 4:** Make any changes as necessary.

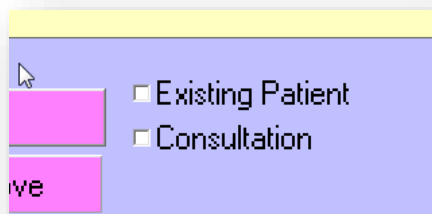
### Utilization of the Chief Complaint Template

**Step 1:** Double click on the yellow template (usually named Chief Complaint Template).

**If you are doing a note that contains RFC or Mycotic Nails as well as another chief complaint, do the other chief complaint first (utilizing the chief complaint template) then insert the Mycotic or RFC super macro into the note by clicking on the RFC or Mycotic tab.**



**Step 2:** Check off if this is consult or an existing patient (for those clients that have a conversion from a previous system). This will change the subjective text to read appropriately for the patient.



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**Step 3:** Double Click on a previous chief complaint or double click on a new chief complaint.

*The previous chief complaint will remember the HPI section of the note.*

**Step 4:** Document/Update the History of the Present Illness (HPI).

Complaint(s)

Existing Complaints:

Calcaneal Fr 2011/11/04 Plantar aspect of the right heel  
Plantar Fasc 2012/05/31 Under the left heel

• |

Abscess  
Achilles Tendonitis  
Ankle Pain  
Ankle Sprain  
Bromhidrosis  
Bunion  
Bursitis  
Calcaneal Fracture  
Callous  
Capsulitis  
Cavus Foot  
Cracked Heels  
Dermatitis  
Gout  
Hammertoe  
Heel Fissures  
Hyperhidrosis  
Ingrowing nail  
Morton's Neuroma  
Osteomyelitis  
Pain on the toe  
Plantar Fasciitis  
PT Tendon Dysfunction

### HPI

The history of present illness is another area that your staff can enter (along with the subjective section)

*Hint: Utilize the Sammy intake forms.*

Complaint in words: This area will show you the layman text (previously set up in the setup area)

Location: Select the location. It will default to the Subjective view (what the patient would say).

If you want Sammy to default to the clinical location, change flag CC default view surface to a N.

History Of Present Illness - HPI

Complaint: Morton's Neuroma

Complaint In Words

my foot hurts

(Change) Location

(Change) Duration

(Change) Quality

(Change) Severity

(Change) Timing

(Change) Context

(Change) Modifying Factors

(Change) Associated Signs and Symptoms

(Change) Clinical Location

Continue Cancel HPI Bull

Finished

R L

Clear Selected

R L B/L S/S

Dorsal Medial Bones Toes Ligament Arteries Show All

Plantar Lateral Surface Muscles Joints Veins

Body Nails Sheaths Subject Nerves Edit Sites

Select All & Continue

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### Duration:

Click on how long the issue has been occurring. Click on the number and then the amount of time.

Quality: Describe the quality of the pain. Double click if there is only one quality. Single click on each quality that you would like to incorporate into the note. You can either double click on the last one or click the next button. You can Add New choices here and these choices will be remembered for all patients.

Duration

1	2	3
4	5	6
7	8	9
10	11	12
Many	Several	Today
Hour	Hours	
Day	Days	
Week	Weeks	
Month	Months	
Year	Years	

Quality

burning
constant
crushing
disabling
dull
dull ache
gone
horrible
improving
inconsistent
itching
localized
pressure
radiating
sharp
shooting
stabbing
throbbing
tingling
tolerable

Next Add New Remove Choice

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Severity: Pain Level indicator

State no pain, or select a level and click Next

☐ No Pain

PAIN SCALE: 

1	2	3	4	5	6	7	8	9	10
---	---	---	---	---	---	---	---	---	----

Next

Timing: When does it occur, add choices here as you go.

Context: Previous treatment. Add choices here but remember it **must be in a sentence format!!!**

Modifying Factors: What causes the symptoms to improve or worsen. Add choices here as you go.

Associated Signs and Symptoms: Any associated Signs and symptoms.

Click Continue to go to the next section. Sammy will count the bullets for the HPI.

**Complaint: Morton's Neuroma**

**Complaint In Words**  
my foot hurts

**(Change) Location**  
The ball of the left foot

**(Change) Duration**  
The duration, as stated by the patient, is 8 days.

**(Change) Quality**  
The quality is improving, inconsistent and pressure.

**(Change) Severity**  
Pain Scale: (1-10) = 4.

**(Change) Timing**  
The pain gets worse unable to bear weight.

**(Change) Context**  
The patient denies having previous treatment or related trauma for this problem.

**(Change) Modifying Factors**  
The patient indicates heat doesn't change condition.

**(Change) Associated Signs and Symptoms**  
Foot numbness.

**(Change) Clinical Location**

Continue Cancel HPI Bullets = 8

After clicking continue you will see a preview box on the right showing you a preview of the note/assessment. This preview box will show you the note as it's being constructed.

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Now you can also add another chief complaint for those patients that are coming to your office with more than one problem. Follow the steps from 3 and on.

Bunion	4 Codes
<p>Ellen Thompson is a 78 year old female returning and complaining of there is a bump on my foot. She is a diabetic under the care of Pankaj Mamtara MD.</p> <p>Location: right foot</p> <p>Duration: The duration, as stated by the patient, is 8 days.</p> <p>Quality: The quality is dull ache and pressure.</p> <p>Severity: Pain Scale: (0-10) = 7.</p> <p>Assessment: M20.11 Hallux valgus (acquired), right foot, M79.671 Pain in right foot, M20.31 Hallux varus (acquired), right foot, M20.21 Hallux rigidus, right foot.</p>	
<input type="checkbox"/> Use Templated Chief Complaint	
No Subjective Hx	Subj All
No Objective Ex	Obj All
4 Assessments/Dx.	
Plan For Bunion	
Finished, Continue to Note	
Notes	

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### Step 5:

#### Subjective Hx

Subj All: Click this to automatically import all the subjective information from the H&P bar.

Subj All

No Subjective Hx: Click this button to decide which subjective exams you want to include, change or add.

No Subjective Hx

Subjective History

Medical Hx	<input type="checkbox"/> Incl View	Medical History: Amputee, not foot 1956 2000. Anemia, Sickle cell. Asthma, Occupational.		Manage T
Meds Hx	<input checked="" type="checkbox"/> Incl View Set	Medications: Augmentin Cipro Lopressor		Manage T
Social Hx	<input checked="" type="checkbox"/> Incl View	Social History: Smoker -Current Smoker, 1 pack per day. Alternative medicine use, Tobacco use.	Diabetic Patient	Manage T
Surgical Hx	<input type="checkbox"/> Incl View	Surgical History: Angioplasty, Angioplasty, Appendectomy 10/2010, Emergency, Colonoscopy.		Manage T
Family Hx	<input checked="" type="checkbox"/> Incl View	Family History: Father Arthritis, High blood pressure, Living.		Manage T
Allergy Hx	<input checked="" type="checkbox"/> Incl View	Allergies: Nuts Pennsald		Manage T
ROS Hx	<input type="checkbox"/> Incl View		Diabetic Patient Obj Gout	Manage T

Notes De-Select Select Objective Continue HPI Bullets =

Click the View button to access that exam

Manage T allows you to add in add on templates to an exam (See next page)