



NRP 7th Edition Quick Tip: How to Reset Your HealthStream ID or Password

We've heard it can be tricky remembering your HealthStream ID and Password but no worries, we've got you covered! Here is a refresher on how to reset your information.

- 1 Log on as a student
- 2 Click Profile < Resuscitation Cards < Manage HealthStream ID
- 3 Under Manage ID you can change your personal email address, which is your HealthStream ID.

Manage Your HealthStream ID

[What is a HealthStream ID?](#)

This HealthStream ID is pending confirmation. To link this ID to another HealthStream account, this one must first be confirmed. You can resend the confirmation email below.

First Name
Allison

Last Name
Training

Personal Email Address
This will be your HealthStream ID.
test@noreply.com

Confirm Personal Email Address
test@noreply.com

- 4 Under Manage Password you can create a new password.

Manage Your HealthStream ID Password

This HealthStream ID is pending confirmation. To link this ID to another HealthStream account, this one must first be confirmed. You can resend the confirmation email below.

Password Requirements:

- Must be at least 8 characters
- Cannot contain your username
- Must contain 3 of the 4 following elements
 1. Lowercase letters
 2. Uppercase letters
 3. Numbers
 4. Special characters (!, @, #, *, %, &, etc.)

[Hide password requirements](#) ▲

New Password

Confirm New Password

Remember your HealthStream ID is what you use to link your HealthStream accounts together. It's different from your HealthStream logins which are used when you want to do things like take a course or manage an event.

Questions?
Contact the NRP Program at
lifesupport@aap.org or 800/433-9016, ext. 4798

Contact HealthStream at
customer.service@healthstream.com or 800/521-0574

