

Numera Libris - Silent Call



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Silent Call Feature

- New Silent Call feature, available on the Libris 2, allows a user to make a discrete call to a central station.
- Lone workers can stay safe and protected in the field.
- Central station can listen in to the user's surroundings and dispatch help as needed.



Silent Call - Description

- No visible LEDs for battery or network
- No audio prompts
- Disabled speaker, so operator is not audible to the user
- Microphone remains enabled so response team can hear the user and their surroundings
- Silent Mode can be easily enabled or disabled by the dealer





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Setting up the Silent Call - Prerequisites

- Realm *must* be configured to allow for this feature.
 - Please contact Numera Technical Support to request this feature.
- The central monitoring station must be trained to accept silent calls.
- Device software must be minimum v2.6.1.

Setting up the Silent Call

- To enable Silent Mode
 - Log in to the Numera Dealer Portal
 - Go to the Device page
 - Go to “Settings” section
 - Select “Silent Mode” – On
- **Note: when Silent Call is ON, Fall Detection is OFF**

Settings 		
GPS Interval	10 minutes	USDEMO.STAGE.DEV
Inactivity Notifications	<input checked="" type="checkbox"/> ON	USDEMO.STAGE.DEV
Inactive In Charger	2 days	USDEMO.STAGE.DEV
Inactive Out of Charger	12 hours	USDEMO.STAGE.DEV
Fall Detection	<input type="checkbox"/> OFF	
Silent Mode	<input checked="" type="checkbox"/> ON 	
Audio Prompt Volume	100 %	
Call Volume	100 %	
Primary Call-in Number	18005240109	
Periodic Indicator Feedback	30 seconds	SYSTEM

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Making a Silent Call

- When the button is pressed to make a call, the user will get a short haptic feedback (buzz) to let them know the button was correctly pressed.
- When the Libris connects to the central station, the user will get two short haptic feedback (buzz) to let the user know the call has been answered.
- There is also haptic feedback (buzz) when the line is disconnected.

NOTE: When the Libris is the charger, the Libris will behave as normal with LEDs and audio. This is to ensure the user can confirm network and battery levels.

Silent Call - FAQs

- Can a non-silent Libris be converted to a Silent Mode Libris?
 - Yes. If all prerequisites are followed, you can convert a regular Libris to Silent Mode by changing the setting on the Device Details page in the Numera Dealer portal.
- Can a silent Libris be converted to a regular Libris?
 - Yes. The Silent Mode settings can be changed to “No” which will re-enable the LEDs, audio prompts, speaker. Fall Detection will need to be re-enabled in the dealer portal Settings.

Silent Call - FAQs

- Can I have a mixed population of silent and non-silent Libris in my realm?
 - Yes. If all prerequisites are followed and you have a business case for a Lone Worker program, you can have a mixed population.
 - Note: it is important to track which devices are silent vs non-silent, especially if devices are being swapped to other users.
- Can a Libris be switched back and forth between silent and regular?
 - Unless the device is being used in a specific Lone Worker-type program, we do not recommend making a device silent for a regular user.

Silent Call - FAQs

- How will the operator know the call is from a silent Libris?
 - The operator screen will identify the call as a Silent Call.

Thank You

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Contact from USA or Canada Toll Free: (800) 421-1587 or Dial: (760) 438-7000

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