



To Whom It May Concern,

Shipt is a technology platform that provides an essential need to the residents of your community by facilitating the same-day delivery of grocery and other vital items (e.g., toiletries, cleaning supplies, over-the-counter medication). These services are “essential” right now given the need for most residents to stay at home, particularly those who are elderly or otherwise immunocompromised. States and municipalities around the country have recognized as much and specifically permitted this “essential” same-day delivery of food and other critical items to continue.

The individual bearing this letter is an independent contractor “Shopper” with the Shipt platform who helps provide these essential same-day delivery services to your community. Shoppers travel to a resident’s designated grocery/retail store, obtain the resident’s requested items, and deliver the items to the resident’s home. If additional verification of a Shopper’s work on the Shipt platform is required, we respectfully request you allow the Shopper to show their Shipt Shopper App and recent delivery history.

To protect Shoppers and residents, Shipt has implemented “no-contact” deliveries where Shoppers leave items at a secure spot at a resident’s door. Shipt has likewise provided Shoppers with CDC guidance on COVID-19, including hygiene-related best practices.

Thank you for supporting Shipt’s efforts to provide essential food and personal care items to members of your community. If you have any questions, please contact our support line at (205) 502-2500.

Best Regards,

*David Toomey*

David Toomey

Head of Legal