

TELECOMMUNICATION SERVICES ORDER PRICE LIST

SERVICE OFFERINGS [TELECOMMUNICATION SERVICES ORDER]

| ITEM | UNIT OF MEASUREMENT | PRICE |
|---|---------------------|-------------|
| Telephone Line – Local Access Only – Free Local Call [^] [Up to 7 Days] | Per Line | \$200.00 |
| Telephone Line – Local & IDD Access Only – IDD Usage is Chargeable [^] [Up to 7 Days] | Per Line | \$250.00 |
| Telephone Surcharge – Build-up Period [Less than 48 Hours Notice] | Per Requirement | \$100.00 |
| Telephone Surcharge – Show Day [Less than 12 Hours Notice] | Per Requirement | \$200.00 |
| Telephone Relocation Charge [Per Line] | Per Requirement | \$60.00 |
| Telephone Extension [Within Booth Area] | Per Requirement | \$90.00 |
| Telephone Fault Rectifying [3rd Party Issue] | Per Requirement | \$60.00 |
| Broadband – 6Mb Broadband Internet with DHCP [#] [Up to 7 Days] | Per Circuit | \$1,700.00 |
| Broadband – 8Mb Broadband Internet with DHCP [#] [Up to 7 Days] | Per Circuit | \$2,250.00 |
| Broadband – 10Mb Broadband Internet with DHCP [#] [Up to 7 Days] | Per Circuit | \$2,800.00 |
| Broadband – 20Mb Broadband Internet with DHCP [#] [Up to 7 Days] | Per Circuit | \$5,100.00 |
| Broadband – Surcharge – Buildup Period [Less than 48 Hours Notice] | Per Requirement | \$1,200.00 |
| Broadband – Surcharge – Show Day [Less than 12 Hours Notice] | Per Requirement | \$2,400.00 |
| Broadband Relocation Charge [Per Circuit] | Per Requirement | \$300.00 |
| Ethernet Leased Line – 10ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$7,800.00 |
| Ethernet Leased Line – 20ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$9,800.00 |
| Ethernet Leased Line – 30ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$11,700.00 |
| Ethernet Leased Line – 40ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$13,150.00 |
| Ethernet Leased Line – 50ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$15,600.00 |
| Ethernet Leased Line – 100ELL [16 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$19,500.00 |
| Switched Ethernet – 10Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$4,700.00 |
| Switched Ethernet – 20Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$5,900.00 |
| Switched Ethernet – 30Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$7,500.00 |
| Switched Ethernet – 40Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$8,900.00 |
| Switched Ethernet – 50Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$11,000.00 |
| Switched Ethernet – 100Mb SWE [8 Static IP, With Internet Access] [Dedicated, Up to 7 Days] | Per Circuit | \$16,800.00 |
| Equipment Rental & Cabling – CAT-3 Cable [For Telephone Line] | Per Item | \$200.00 |
| Equipment Rental & Cabling – CAT-5 UTP Cable [For Data/Lease Line] | Per Item | \$400.00 |
| Equipment Rental & Cabling – CAT-5 UTP Network Cabling Outlet [Within the Same Booth] | Per Item | \$150.00 |
| Equipment Rental & Cabling – CAT-6 UTP | Per Item | \$535.00 |
| Equipment Rental & Cabling – Wireless Access Point | Per Item | \$825.00 |

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Important Information to Note:

1. All charges stated above are exclusive of the 7% GST.
2. Starhub is strictly on prepayment term; kindly ensure that all payment is received by Starhub before events commence.
3. "A" Telephone set(s) and telephone cord(s) are excluded.
4. "#" Hub(s)/switch(s) and internal cabling are excluded.
5. "Build up Period" refers to the set up period of the exhibition as informed by the organizer of the exhibition to StarHub in writing.
6. "Show Day" refers to the day upon which Customer requests for the Equipment and/or Services to be provisioned on eventdays.
7. Switched Ethernet (SWE) and Ethernet Leased Line (ELL) orders requires a standard lead time of 18 working days for order to be processed. Orders which come in later requiring express charges will be reviewed before order can be committed.
8. Broadband (ADSL), Switched Ethernet (SWE) and Ethernet Leased Line (ELL) orders' bandwidth are as per circuit, and bandwidth subscribed will be shared among all devices connected.
9. Lead time to provide onsite orders is estimated at 4 hours, and subject to site condition and organizer approval
10. Overnight charge is applicable for any installation done between 00:00 and 07:59.
 - a. 1 – 10 Circuits = \$300.00
 - b. 11 – 50 Circuits = \$500.00
 - c. More than 50 circuits = \$900.00
11. Payment milestones: The One Time Charges (OTC) for the equipment shall be paid in the following manner, unless otherwise agreed by us in writing:
 - a. Upon your signing of this quotation: 100% of the total sales order.
12. In the event of a termination of the contract by customer during the contract period or in the event StarHub terminates the contract due to the customer's default, customer shall pay StarHub the following:
 - a. any and all outstanding charges;
 - b. the specified cancellation fee;
 - c. StarHub's early termination charge which is equivalent to the monthly recurring charges for the rest of the remaining contract period;
 - d. any and all damages or losses which StarHub may suffer as a result of and/or in connection with the termination, for example, without limitation, non-refundable deposit paid by StarHub, cancellation fees imposed by a third party on StarHub, early termination fees imposed by a third party on StarHub.
13. Subject to the foregoing clause 12, a cancellation fee amounting to 75% of total sales order value shall be imposed on customer in the event customer cancels the order before StarHub orders the equipment. A cancellation fee amounting to 80% of total sales order value shall be imposed on customer in the event customer cancels the order after StarHub orders the equipment.
14. All VLAN configuration and setup does not belong to StarHub. Do communicate with Suntec for more details