



**Suntec**  
SINGAPORE  
Convention & Exhibition Centre

The Preferred Place To Meet

# FREE WIFI NO LIMITS

Having reliable connectivity has become indispensable for visitors and a key requirement for event organisers. As one of the most digitalised convention centres in the region, Suntec Singapore leads with providing free and reliable high-speed WiFi to all our visitors. Visitors can access our WiFi anywhere in our Centre and enjoy an unrestricted service whether they are using bandwidth-heavy applications such as video streaming and video calls or browsing the internet and sending emails.





## FACTS ABOUT OUR FREE WIFI

- Up to 8,000 devices can be connected simultaneously throughout our Centre
- No password required
- Optical fibre cabling, connected to Singapore's Next Generation Nationwide Broadband Network
- 345 high performance access points installed at multiple locations on every floor of the Centre
- High-Availability design with hardware and software redundancy that ensures effective fail-safe medium
- Wireless standard 802.11ac compatible with a/b/g/n/ac devices

## HOW TO CONNECT

- 1** Go to the location on your smart phone or computer where you connect to WIFI services
- 2** Click on "FREE\_WiFi@SuntecSingapore" in the list of connection choices
- 3** Click on the "Continue" button.

Our free unrestricted high-speed WiFi service allows event organisers to incorporate event apps to enhance the quality of experience for delegates, provide more connected services and interactive capabilities such as streaming of high-definition video content during their events.

### **World Congress of Dermatology (WCD), 2024**

As the region's leading dermatology event attracting over 12,000 delegates, a key requirement was the availability of a robust WiFi service that would work in a high-usage environment to support both physical and digital audiences. Suntec Singapore's free high-speed WiFi provided seamless connectivity, allowing access to both the event app and event website, which were heavily accessed by our delegates for information including event programmes, speaker profiles and presentation materials. In addition, Suntec's robust WiFi supported exhibitors, who were able to conduct live demonstrations using cloud-based services via their mobile devices, tablets and laptops.

### **World Conference on Lung Cancer (WCLC), 2024**

With almost 5,000 international in-person attendees, a hybrid set up, and the use of a virtual platform / mobile app that enabled delegates to stream sessions, watch recordings of sessions, as well as to download presentation slides, a reliable and robust WiFi network was key for the success of the conference. The WiFi was easily accessible from all areas of Suntec and could even be used in committee meeting rooms or offices to easily conduct meetings with remote participation.

