

## Guidance Notes for ESM Strata - Strata Managers

### Landgate Notice 367: Strata Guidance – New Direct Phone Number

There is a new way for strata customers to contact Landgate.

Landgate has deployed a direct number **(08) 9273 7047** where customers can receive support from Strata experts.

Through our phone, webchat and email channels, customers can access guidance in relation to strata documentation and information to assist strata participants understanding their rights, responsibilities and obligations, as well as any restrictions with respect to strata schemes and lots.

**Landgate's strata reform website** continues to provide materials to assist strata participants with understanding their roles and responsibilities and support available to make the most informed decisions.

**To access the strata forms and guides select from these links below:**

- **Strata Guides** | Guides to support industry and community with the changes brought about by WA strata reform.
- **Strata Forms** | Outlining which forms are to be used in a given scenario and any supporting evidence required.
- **Strata and community titles acts, regulations and presentations** | To assist in completing the required forms.

Please call **(08) 9273 7047** for Strata related queries or Landgate Customer Service **(08) 9273 7373** for all other enquiries.

For further information and resources on strata and the introduction of community titles to Western Australia, please visit **[strata.wa.gov.au](http://strata.wa.gov.au)**.