Hi <Patient Name>,

Confirming the details of your video telehealth appointment with <Doctor's name> as below:

Appointment Date: <xx/yy/zzzz>

Appointment Time: <xx:yy AM/PM>

Clinic Virtual Waiting Area: https://videocall.direct/<clinicname>

How to get ready for your appointment:

- Prior to your appointment please conduct a pre-call test to check your computer or device and your internet connection are ready to make Video Calls. Please click on this link to start the test: https://videocall.direct/precall
- You can use a computer or mobile phone with any modern internet browser including Chrome, Microsoft Edge, Safari and Firefox.
- Please enter the Clinic Virtual Waiting Area 5 minutes prior to your appointment time by clicking on the 'Start the call' button below.
- If you have any issues, please email us or call on <phone no.>