

# Why you should use video consultations in your practice



healthdirect Video Call is the nationally preferred video consultation service. It is fully funded by the Commonwealth for GPs to support the provision of non-urgent primary care.

## Video consultations are good for patients

### Trust



Helps to build the patient-doctor relationship

### Understanding



Overcomes language barriers via visual signals

### Access



Supports rural and remote communities and vulnerable patients

### COVIDSafe



Reassurance for patients isolating at home and reduce sick people in the waiting room

## Video consultations work in clinical practice

### Safety



Keeps practice staff safe during public health emergencies

### Options



Expands choice of consultation methods with patients

### Holistic



Multi-disciplinary teams can collaborate via a Video Call

### Follow-up



Schedule convenient virtual follow-up appointments

## Video consultations are the future for business

### Permanent



Funding for video-based telehealth is here to stay

### Workflow



Integrated video consultation workflows support day-to-day clinical services

### Lifestyle



Work from any location with good internet connection

### Network



Attract new patients who prefer telehealth options

Get started with healthdirect Video Call and RACGP-accredited training

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