Patient guide
Connecting your monitoring device to your Video Call using Android

Please note: the screenshots below are a guide for **Android** users and may differ slightly depending on your device or screen orientation. For other devices (iphones, iPads, Windows or Mac) please see separate instructions.

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1. When using an **Android** device for a Video Call with your patient monitoring device, use the **Chrome browser.** Use the QR code below to install Chrome, if you do not already have it.

2. Before your appointment, do a *Pre-call check*:
   - Turn on **Bluetooth** on your device
     (link for more information at bottom left of flyer)
   - Turn on your monitoring device
   - Use the link or QR code below to do a *pre-call check:*

   https://pmcheck.videocall.org.au/

3. On appointment day, ensure Bluetooth is turned on and start the Video Call using the link sent by your healthcare provider. Open the link in the **Google Chrome** browser. The link will look similar to this example:
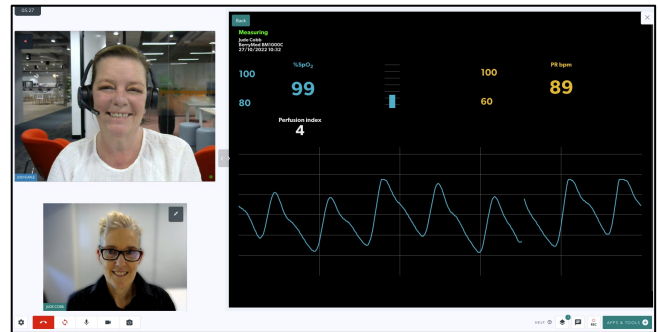
   https://videocall.direct/acme

4. When your doctor joins, they will give you instructions to turn on and pair your monitoring device.

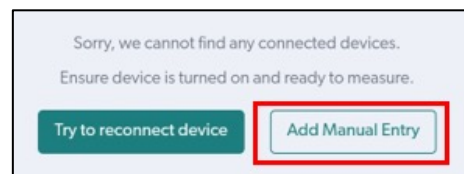5. Click on *Click here to connect to your medical device* when you see it on your screen:

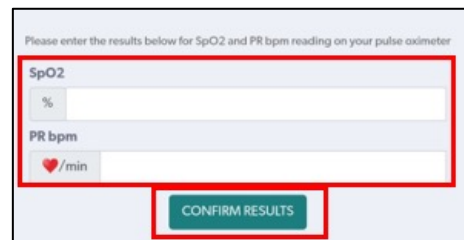6. A pop-up will appear with the name of your monitoring device. Select your device and click on *Pair.*
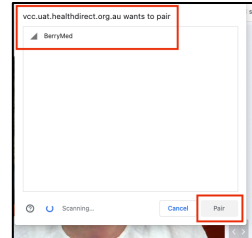
7. Your readings will display on the screen.

8. If your readings do not appear, your doctor may ask you to select *Add Manual Entry* instead:

9. Manually enter your readings and click *Confirm Results*.

10. You will see a confirmation that the results have been sent successfully:

Your results were sent to the clinician

For more information, click the link below:
https://help.vcc.healthdirect.org.au/en_US/patient-remote-monitoring or scan the QR code.

Need more help?
Phone: 1800 580 771
Email: videocallsupport@healthdirect.org.au