

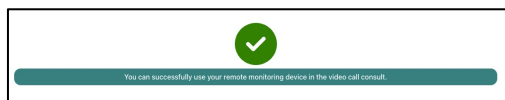
Patient guide

Connecting your monitoring device to your Video Call using Windows or Mac

Please use the **Google Chrome** or **Microsoft Edge** browser for your Video Call. For iPhones and iPads (iOS devices) or Android devices, please use separate instructions provided by your healthcare provider. Please note: The screenshots below are a guide and may differ slightly depending on your device.

- Before your appointment, do a **Pre-call check**:
 - Turn on **Bluetooth** on your computer (link for more information at bottom left of flyer)
 - Turn on your monitoring device
 - Use this link to do a **pre-call check**:

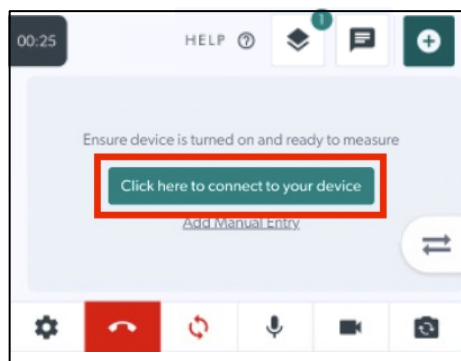
<https://pmcheck.videocall.org.au/>



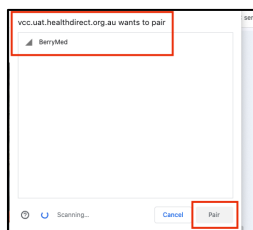
- On appointment day, ensure Bluetooth is turned on and start the Video Call using the link provided by your healthcare provider. Please use the **Google Chrome** or **MS Edge** browser. Ensure the monitoring device is nearby.

- When your clinician joins, you will be given instructions to turn on and pair your monitoring device via Bluetooth.

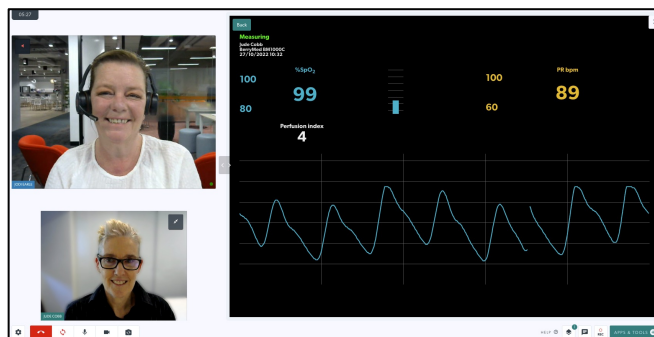
- When you see the green button on the screen to connect to your monitoring device, click on **Click here to connect to your device**.



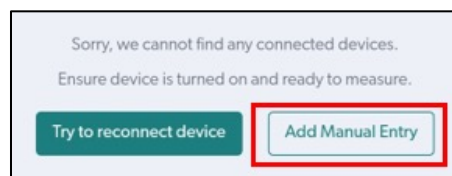
- A pop-up will appear with the name of the monitoring device available to pair. Select your device and click on **Pair**.



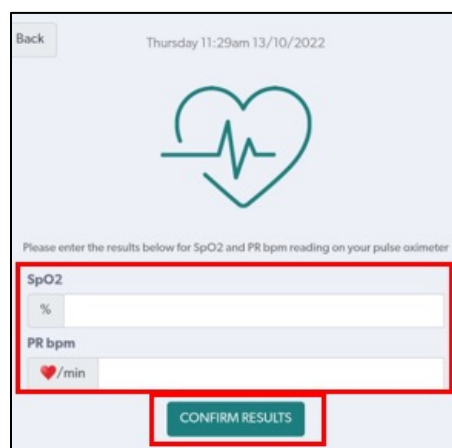
- Your readings should now display on the screen. These may take a moment to appear.



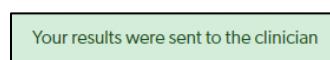
- If your readings do not appear, your doctor may ask you to select **Add Manual Entry** instead.



- To manually enter your results, type the readings displayed on your monitoring device into the fields shown below. Click on **Confirm Results** to send them to your clinician.



- You will see a notification at the top of your screen, confirming the results were successfully sent to your clinician.



For more information, click the link below:
https://help.vcc.healthdirect.org.au/en_US/patient-remote-monitoring

Need more help?
 Phone: 1800 580 771
 Email: videocallsupport@healthdirect.org.au