Video Call Update   7th June, 2023

Please find information updates below regarding the healthdirect Video Call platform and Resource Centre.

Dark background option for the Video Call Screen
We have introduced an option to apply a **Dark background** for the Video Call screen at the clinic level. Clinic administrators can go to **Configure > Call Interface** and **Choose a background colour.** There are four background colours available, including the default option. Please note, the background colour selected will apply to all Video Calls in the clinic.

Click here for more information about configuring the Clinic **Call Interface.** For more information about the **Video Call Screen**, click here.

This image shows an example of the Dark background in the Video Call Screen.
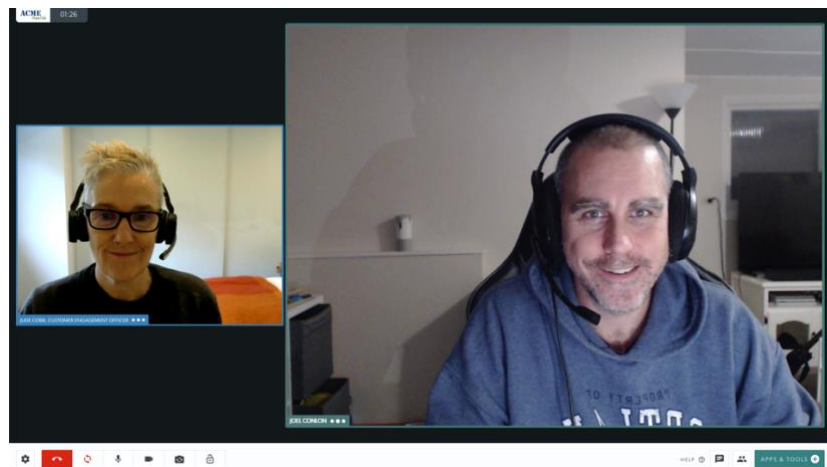
New icon for clinic LHS collapsible menu
The icon for collapsing and expanding the left hand side (LHS) clinic menu has been updated. There is a small arrow pointing in the direction for collapsing or expanding the LHS menu. Collapsing this menu allows more room for the central section of the screen.

This image shows the updated design of the collapse/expand icon for the clinic LHS menu.
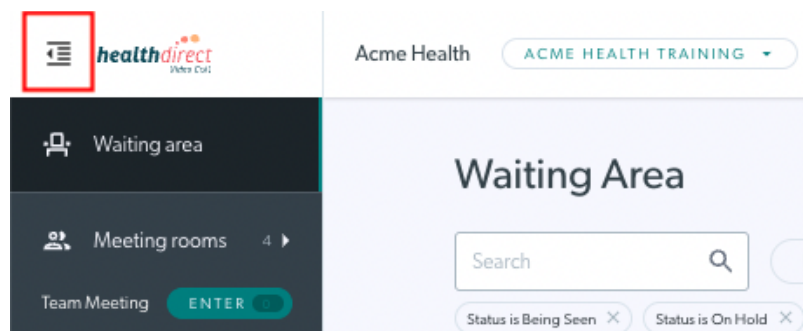
Reminder: Video Call App Marketplace
Organisation and Clinic Administrators can browse the Video Call App Marketplace and request additional apps they would like to be added to their clinic/s. Apps are optional modules that can be added to clinics to extend the functionality and workflow capabilities of the clinic, if desired. New Apps are added to the marketplace as they become available.

Healthdirect Video Call Training
The healthdirect Video Call team delivers free training sessions for all Video Call users, including health service providers and clinic administrators. We also provide free RACGP accredited training for GPs that attracts CPD points.

- For more information and to register for a session please visit our Training page.
- Or speak to us today about how we can work with you to support Video Call training and access for your organisation.

Development priorities and upcoming features
You can visit the healthdirect Video Call priorities page to see our top ten development priorities, upcoming and completed features. Our Coming Soon page provides an overview of upcoming functionality and features. You can also check our Known issues and limitations page before making a support request, if you are experiencing any issues.

Regards,

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