

Patient guide

Connecting your KardiaMobile 6L device to your Video Call using an iPhone or iPad

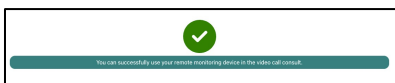
Please note: the screenshots below are a guide for **iPhone and iPad (iOS) users** and may differ slightly depending on your device or screen orientation. For other devices (Android, Windows, Mac) please see separate instructions.

1. When using an iPhone or iPad for a Video Call with your KardiaMobile device, please use the free **Bluefy browser**. This browser may come pre-loaded on the iOS device but if not use the QR code below to download and install it:



The Bluefy browser allows your medical device to connect to the call using Bluetooth.

2. Before your appointment, do a **Pre-call check**:
 - Turn on **Bluetooth** on your iPhone/iPad (link for more information at bottom left of flyer)
 - Activate your KardiaMobile device, resting it on the skin of your knee or ankle
 - Use the QR code below to do a **pre-call check** using the **Bluefy browser**:



3. On appointment day, ensure Bluetooth is turned on and start the Video Call using the **Bluefy link for iPhone/iPad**, provided by your doctor. The link will look similar to this example:

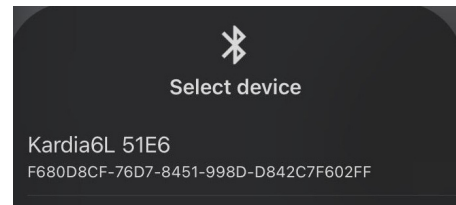
If you are using an iOS device (iPhone or iPad) for the consultation, please use this link:
<bluefy://open?url=videoconsult.direct/acmehealth>

4. When your doctor joins, they will give you instructions about how to hold the KardiaMobile device correctly and pair it into the Video Call.

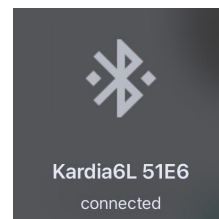
5. Click on **Click here to connect to your medical device** when you see it on your screen:



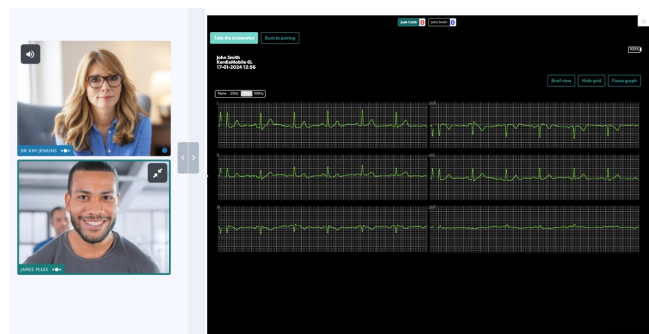
5. A pop-up will appear with the name of your medical device. Click on the device name - **Kardia 6L**.



6. A confirmation of the pairing will display.



7. Your readings will display on the screen and the consultation continues.



For more information, click the link below:
https://help.vcc.healthdirect.org.au/en_US/patient-remote-monitoring or scan the QR code.



Need more help?

Phone: 1800 580 771

Email: videocallsupport@healthdirect.org.au