![schellman Quality, above all.]

CERTIFICATE OF REGISTRATION
ISO/IEC 27018:2019

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization conforms to the control guidance of ISO/IEC 27018:2019

Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27018:2019 certification covers the control objectives, controls and guidelines for implementing measures to protect personally identifiable information (PII) in accordance with the privacy principles in ISO/IEC 29100 for the cloud computing environment relevant to the information security management system (ISMS) supporting Microsoft Azure, Dynamics 365, and other Online Services that are deployed in Azure Public and Government Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance per the statement of applicability version 2023.01.

which includes the following in-scope location(s) on pages 14 - 19

Certificate Number: **1186580-10**

Authorized by:

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Issue Date	Original Registration Date	Expiration Date	Certificate Version
May 18, 2023	**December 20, 2019**	**December 18, 2025**	**Version 10**

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
AI + Machine Learning	Azure Applied AI Services	✓	✓
	Azure Bot Service	✓	✓
	Azure Open Datasets	✓	-
	Cognitive Services	✓	✓
	Cognitive Services: Anomaly Detector	✓	-
	Cognitive Services: Form Recognizer	✓	✓
	Cognitive Services: Metrics Advisor	✓	-
	Cognitive Services: Computer Vision	✓	✓
	Cognitive Services: Container Platform	✓	✓
	Cognitive Services: Content Moderator	✓	✓
	Cognitive Services: Custom Vision	✓	✓
	Cognitive Services: Cognitive Service Platform	✓	✓
	Cognitive Services: Face	✓	✓
	Cognitive Services: Immersive Reader	✓	-
	Cognitive Services: Personalizer	✓	✓
	Cognitive Services: Text Analytics	✓	✓
	Cognitive Services: Language Understanding	✓	✓
	Cognitive Services: Translator	✓	✓
	Cognitive Services: QnAMaker Service	✓	✓
	Cognitive Services: Speech Services	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
AI + Machine Learning	Cognitive Services: Video Indexer	✓	✓
	Azure Machine Learning	✓	✓
	AI builder	✓	✓
	Machine Learning Studio (Classic)	✓	–
	Microsoft Genomics	✓	–
	Microsoft Autonomous Development Platform	✓	–
	Azure Health Bot	✓	–
	Open AI Enterprise	✓	–
	Azure Singularity	✓	–
Analytics	Azure Analysis Services	✓	✓
	Azure Data Explorer	✓	✓
	Data Factory	✓	✓
	HDInsight	✓	✓
	Azure Stream Analytics	✓	✓
	Data Catalog	✓	–
	Data Lake Analytics	✓	–
	Azure Data Share	✓	✓
	Power BI Embedded	✓	✓
Compute	Cloud Services	✓	✓
	Azure Service Fabric	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Compute	Virtual Machine (VM) Scale Sets	✓	✓
	Virtual Machines	✓	✓
	Batch	✓	✓
	Azure Functions	✓	✓
	App Service	✓	✓
	App Service - Web Apps (including Containers)	✓	✓
	App Service - API Apps	✓	✓
	App Service - Mobile Apps	✓	✓
	App Service - Static Web Apps	✓	✓
	Service Connector	✓	–
	Guest Configuration	✓	✓
	Azure VMware Solution	✓	–
	Planned Maintenance	✓	✓
	Azure Arc enabled Servers	✓	✓
	Azure Spring Apps	✓	–
	Azure VM Image Builder	✓	✓
	Azure Virtual Desktop	✓	✓
	Azure Service Manager (RDFE)	✓	✓
Containers	Azure Kubernetes Service (AKS)	✓	✓
	Azure Arc-enabled Kubernetes	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Databases	Azure Managed Instance for Apache Cassandra	✓	–
Developer Tools	Azure DevTest Labs	✓	✓
	Azure Lab Services	✓	✓
	Azure Load Testing	✓	✓
	Azure for Education	✓	–
	Azure App Configuration	✓	✓
	GitHub AE	✓	✓
Identity	Azure Information Protection	✓	✓
	Azure Active Directory	✓	✓
	Microsoft Accounts	✓	–
	Azure Active Directory B2C	✓	✓
	Azure Active Directory Domain Services	✓	✓
Integration	Logic Apps	✓	✓
	API Management	✓	✓
	Service Bus	✓	✓
Internet of Things	Event Hubs	✓	✓
	Event Grid	✓	✓
	Azure IoT Central	✓	–
	Azure IoT Hub	✓	✓
	Notification Hubs	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	Azure Government
Databases	Azure Managed Instance for Apache Cassandra	✓	–
Developer Tools	Azure DevTest Labs	✓	✓
	Azure Lab Services	✓	✓
	Azure Load Testing	✓	✓
	Azure for Education	✓	–
	Azure App Configuration	✓	✓
	GitHub AE	✓	✓
Identity	Azure Information Protection	✓	✓
	Azure Active Directory	✓	✓
	Microsoft Accounts	✓	–
	Azure Active Directory B2C	✓	✓
	Azure Active Directory Domain Services	✓	✓
Integration	Logic Apps	✓	✓
	API Management	✓	✓
	Service Bus	✓	✓
Internet of Things	Event Hubs	✓	✓
	Event Grid	✓	✓
	Azure IoT Central	✓	–
	Azure IoT Hub	✓	✓
	Notification Hubs	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Internet of Things	Device Update for IoT Hub	✓	–
	Azure Sphere	✓	–
	Azure Time Series Insights	✓	–
	Windows 10 IoT Core Services	✓	–
	Azure Defender for IoT	✓	✓
	Azure Digital Twins	✓	–
	Microsoft Cloud for Sustainability	✓	–
Management and Governance	Application Change Analysis	✓	✓
	Azure Resource Manager (ARM)	✓	✓
	Automation	✓	✓
	Azure Advisor	✓	✓
	Azure Lighthouse	✓	✓
	Azure Managed Applications	✓	✓
	Azure Managed Grafana	✓	–
	Azure Migrate	✓	✓
	Azure Monitor	✓	✓
	Azure Policy	✓	✓
	Azure Resource Graph	✓	✓
	Cloud Shell	✓	✓
	Microsoft Azure Portal	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Management and Governance	Azure Blueprints	✓	–
	Cost Management	✓	✓
	Azure Signup Portal	✓	✓
	Resource Move	✓	✓
	Quota+ Usage blade	✓	✓
	Microsoft Purview (formerly Azure Purview)	✓	–
Media	Azure Media Services	✓	✓
Mixed Reality	Azure Spatial Anchors	✓	–
	Azure Remote Rendering	✓	–
Networking	Application Gateway	✓	✓
	Load Balancer	✓	✓
	Microsoft Azure Peering Service	✓	✓
	Azure ExpressRoute	✓	✓
	Virtual Network	✓	✓
	VPN Gateway	✓	✓
	Azure Bastion	✓	✓
	Azure DDoS Protection	✓	✓
	Azure DNS	✓	✓
	Azure Firewall	✓	✓
	Azure Firewall Manager	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Networking	Azure Front Door	✓	✓
	Azure Internet Analyzer	✓	–
	Azure Private Link	✓	✓
	Azure Web Application Firewall	✓	✓
	Content Delivery Network	✓	✓
	Network Watcher	✓	✓
	Traffic Manager	✓	✓
	Virtual WAN	✓	✓
	Azure Public IP	✓	✓
	Virtual Network NAT	✓	✓
	Azure Network Function Manager	✓	–
	Azure Route Server	✓	✓
	Azure Virtual Network Manager	✓	–
Security	Key Vault	✓	✓
	Azure Payment HSM	✓	–
	Multi-Factor Authentication	✓	✓
	Azure Dedicated HSM	✓	✓
	Customer Lockbox for Microsoft Azure	✓	✓
	Microsoft Sentinel (formerly Azure Sentinel)	✓	✓
	Microsoft Defender for Cloud (formerly Security Center)	✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Security	Microsoft Azure Attestation	✓	–
	Trusted Hardware Identity Management	✓	–
Storage	Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables, Azure Disk Storage) including Cool and Premium	✓	✓
	Azure Archive Storage	✓	✓
	Azure Data Box	✓	✓
	Azure HPC Cache	✓	✓
	Azure Site Recovery	✓	✓
	StorSimple	✓	✓
	Azure Backup	✓	✓
	Azure File Sync	✓	✓
	Azure NetApp Files	✓	✓
	Azure Data Lake Storage Gen 1	✓	–
Web	Azure Cognitive Search	✓	✓
	Azure Fluid Relay	✓	–
	Azure Maps	✓	✓
	Azure SignalR Service	✓	✓
	Azure Web PubSub	✓	✓
Supporting Infrastructure and Platform Services		✓	✓

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Microsoft Online Services			
	Appsource	✓	–
	Intelligent Recommendations	✓	–
	Microsoft Intune	✓	✓
	Microsoft Defender for Cloud Apps	✓	✓
	Microsoft Graph	✓	✓
	Microsoft Managed Desktop	✓	–
	Microsoft Stream	✓	✓
	Power Apps	✓	✓
	Power Automate	✓	✓
	Power BI	✓	✓
	Azure Public MEC	✓	–
	Power Virtual Agents	✓	✓
	Microsoft Threat Experts	✓	–
	Nomination Portal	✓	✓
	Microsoft 365 Defender	✓	✓
	Microsoft Defender for Endpoint	✓	✓
	Microsoft Defender for Identity	✓	✓
	Microsoft Bing for Commerce	✓	–
	Universal Print	✓	–

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Microsoft Online Services			
	Universal Compliance	✓	-
	Azure Managed Experience	✓	-
	Windows Autopatch	✓	-
Microsoft Dynamics 365			
	Dynamics 365 Customer Service	✓	✓
	Dynamics 365 Customer Insights Engagement Insights	✓	-
	Dynamic 365 Customer Voice	✓	✓
	Dynamics 365 Field Service	✓	✓
	Dynamics 365 Sales	✓	✓
	Dynamics 365 Sales Professional	✓	-
	Dynamics 365 Sales Insights	✓	-
	Dynamics 365 AI Customer Insights	✓	✓
	Dynamics 365 Business Central	✓	-
	Dynamics 365 Finance	✓	✓
	Dynamics 365 Fraud Protection	✓	-
	Dynamics 365 Marketing	✓	-
	Power Pages	✓	✓
	Dynamics 365 Project Service Automation	✓	✓
	Dynamics 365 Project Operations	✓	-

Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope	
		Azure	**Azure Government**
Microsoft Dynamics 365			
	Dynamics 365 Retail	✓	–
	Dynamics 365 Supply Chain Management	✓	–
	Dynamics 365 Commerce	✓	–
	Dynamics 365 Human Resources	✓	–
	Dynamics 365 Intelligent Order Management	✓	–
	Chat for Dynamics 365	✓	✓
	Dynamics 365 – Data Export Service	✓	–
	Dynamics 365 Athena – CDS to Azure Data Lake	✓	✓
	Dynamics 365 Guides	✓	–
	Dynamics 365 Business Q&A	✓	–
	Dynamics 365 Remote Assist	✓	✓
	Business 360 AI Platform	✓	–
	Dataverse	✓	✓
Microsoft Cloud for Financial Services			
	Unified Customer Profile	✓	–
	Collaboration Manager	✓	–
	Customer Onboarding	✓	–

In-Scope Location(s)

Main Location of the ISMS

Redmond, Washington	One Microsoft Way Redmond, Washington 98052 United States

Microsoft Azure Domestic Datacenters

West US	Santa Clara, CA (BY1/3/4/5/21/22/24/30) San Jose, CA (SJC20/21/22/31)
West US 2	Quincy, WA (CO1/2/6, MWH01/02/03/04/05/06/20/21)
West US 3	Phoenix, AZ (PHX10/70/80)
West Central US	Cheyenne, WY (CYS01/04/05/08)
Central US	Des Moines, IA (DM1/2/3/4, DSM05/06/07/08/09/10)
North Central US	Chicago, IL (CH1/2/4, CHI20/21/23/25)
South Central US	San Antonio, TX (SN1/2/3/4/6/7, SAT09/10/11/12/20)
East US	Bristow, VA (BLU) Reston, VA (BL4) Sterling, VA (BL20) Ashburn, VA (BL2/3/5/6/7/21/22/23/24/30/31) Manassas, VA (MNZ20/22/26) Dulles, VA (IAD01/20) Lawrenceville, GA (LVL03/08)
East US 2	Boydton, VA (BN1/3/4/6/7/8/9/10/13/14, LVL01/02)
US GOV Iowa	Des Moines, IA (DM2)
US GOV Arizona	Phoenix, AZ (PHX20/21/22/23)
US GOV Texas	San Antonio, TX (SN5/SAT21)
US GOV Virginia	Boydton, VA (BN1/11/12)

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain conformance with ISO 27018:2019 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27018:2019 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract.

In-Scope Location(s)

Microsoft Azure Domestic Datacenters	
US GOV Wyoming	Cheyenne, WY (CYS01)

Microsoft Azure International Datacenters	
Canada East	Quebec, Canada (YQB20)
Canada Central	Toronto, Canada (YTO20/21/22/23/24)
Brazil South	Campinas, Brazil (CPQ01/02/20/21/22/23/24/25)
	Sao Paulo, Brazil (GRU)
Brazil Southeast	Rio de Janeiro, Brazil (RIO01/20)
West Europe	Amsterdam, Netherlands (AM3, AMS04/05/06/07/08/09/11/12/20/21/22/23/24/25)
North Europe	Dublin, Ireland (DB3/4/5, DUB06/07/08/09/10/12/13/20/21/24/25/26/31)
UK South	London, United Kingdom (LON21/22/23/24/25/26/27/28)
UK West	Cardiff, United Kingdom (CWL20)
France Central	Paris, France (PAR20/21/22/23/24/25/27)
France South	Marseille, France (MRS20/21)
Germany North	Berlin, Germany (BER20/21)
Germany West Central	Frankfurt, Germany (FRA21/22/23)
Germany Central	Frankfurt, Germany (FRA20)
Sweden Central	Gavleborg, Sweden (GVX01/02/11/21)
Sweden South	Malmo, Sweden (MMA01)
Switzerland West	Geneva, Switzerland (GVA20)
Switzerland North	Zurich, Switzerland (ZRH20/21/22)
East Asia	Hong Kong (HK2, HKG20/21/22/23)
Southeast Asia	Singapore (SG2/3, SIN06/20/21/22)

In-Scope Location(s)

Microsoft Azure International Datacenters	
West India	Mumbai, India (BOM01)
Central India	Dighi, India (PNQ01/20/21/22)
South India	Ambattur, India (MAA01, MAA20)
Jio India Central	Nagpur, India (NAG20)
Jio India West	Jamnagar, India (JGA20)
Japan West	Osaka, Japan (OSA01/02/20/21/22/23)
Japan East	Tokyo, Japan (TYO01/20/21/22/23/31)
Korea South	Busan, South Korea (PUS04/20)
Korea Central	Seoul, South Korea (SEL20/21/22)
UAE Central	Abu Dhabi (AUH20)
UAE North	Dubai (DXB20/21/22/23)
Australia East	Macquarie Park, Australia (SYD03)
	Sydney, Australia (SYD21/22/23/24/25/26/27/28)
Australia Southeast	Melbourne, Australia (MEL01/20/21/23/24)
Australia Central	Canberra, Australia (CBR20/22)
Australia Central 2	Canberra, Australia (CBR21/23)
South Africa North	Johannesburg, South Africa (JNB20/21/22/23)
South Africa West	Cape Town, South Africa (CPT20/21)
Norway East	Oslo, Norway (OSL20/21/22/23/24)
Norway West	Stavanger, Norway (SVG20)
Qatar Central	Doha, Qatar (DOH20/21/22/23)
Israel Central	Tel Aviv-Yafo, Israel (TLV20)

In-Scope Location(s)

Additional Microsoft Online Services Datacenters

Southeast Asia 2	Cyberjaya, Malaysia (KUL01/JHB20)
Korea South 2	Busan, South Korea (PUS01)
Brazil Northeast	Fortaleza, Brazil (FOR01)
Chile Central	Santiago, Chile (SCL01/20/21)
East Europe	Vienna, Austria (VIE/VIE20)
North Europe 2	Vantaa, Finland (HEL01)

Edge Sites

Ashburn, VA (ASH)	Manila, Philippines (MNL30)
Athens, Greece (ATH01)	Memphis, TN (MEM30)
Atlanta, GA (ATA)	Minneapolis, MN (MSP30)
Auckland, New Zealand (AKL30)	Miami, FL (MIA)
Bangkok, Thailand (BKK30)	Milan, Italy (MIL30)
Barcelona, Spain (BCN30)	Montreal, Canada (YMQ01)
Barueri, Brazil (GRU30)	Moscow Russia (MOW30)
Berlin, Germany (BER30)	Mumbai, India (BOM02)
Bogota, Columbia (BOG30)	Munich, Germany (MUC30)
Boston, MA (BOS31)	Nairobi, Kenya (NBO30)
Brisbane, Australia (BNE01)	Nashville, TN (BNA30)
Brussels, Belgium (BRU30)	New Delhi, India (DEL01)
Bucharest, Romania (BUH01)	New York City, NY (NYC)
Budapest, Hungary (BUD01)	Newark, NJ (EWR30)
Buenos Aires, Argentina (BUE30)	Osaka, Japan (OSA30/31)

In-Scope Location(s)

Edge Sites

Busan, South Korea (PUS03)	Oslo, Norway (OSL30)
Cairo, Egypt (CAI30)	Palo Alto, CA (PAO)
Cape Town, South Africa (CPT02)	Paris, France (PAR02/PRA)
Chennai, India (MAA02)	Perth, Australia (PER01/30)
Chicago, IL (CHG/CHI30)	Philadelphia, PA (PHL30)
Cincinnati, OH (CVG30)	Phoenix, AZ (PHX31)
Copenhagen, Denmark (CPH30)	Portland, OR (PDX31)
Dallas, TX (DAL, DFW30)	Prague, Czech Republic (PRG01)
Denver, CO (DNA)	Pune, India (PNQ30)
Doha, Qatar (DOH30/31)	Queretaro, Mexico (MEX30/31)
Dubai, United Arab Emirates (DXB30)	Rabat, Morocco (RBA30)
Dusseldorf, Germany (DUS30)	Rio De Janeiro, Brazil (RIO02/03)
Frankfurt, Germany (FRA31)	Rome, Italy (ROM30)
Geneva, Switzerland (GVA30)	Salt Lake City, UT (SLC31)
Helsinki, Finland (HEL02/03)	Sao Paulo, Brazil (SAO03/31)
Ho Chi Minh, Vietnam (SGN30)	San Diego, California (SAN30)
Hong Kong (HKB/HKG30)	San Jose, CA (SJC)
Honolulu, HI (HNL01)	Santiago, Chile (SCL30)
Houston, TX (HOU01)	Seattle, WA (STB/WST)
Hyderabad, India (HYD30)	Seoul, South Korea (SLA)
Istanbul, Turkey (IST30)	Singapore (SGE, SG1, SIN30)
Jacksonville, FL (JAX30)	Sofia, Bulgaria (SOF01)

In-Scope Location(s)

Edge Sites

Jakarta, Indonesia (JKT30)	Stockholm, Sweden (STO)
Johannesburg, South Africa (JNB02)	Taipei, Taiwan (TPE30/31)
Kiev, Ukraine (IEV30)	Tampa, FL (TPA30)
Kuala Lumpur, Malaysia (KUL02/30)	Tel Aviv, Israel (TLV30)
Las Vegas, NV (LAS01/30)	Teterboro, NJ (TEB31)
Lisbon, Portugal (LIS01)	Tokyo, Japan (TYA/TYB)
Los Angeles, CA (LAX)	Toronto, Canada (YTO01/30)
Lagos, Nigeria (LOS30)	Vancouver, Canada (YVR30)
London, United Kingdom (LON04, LTS)	Warsaw, Poland (WAW01)
Luanda, Angola (LAD30)	Zagreb, Croatia (ZAG30)
Madrid, Spain (MAD30)	Zurich, Switzerland (ZRH)
Manchester, United Kingdom (MAN30)	