# for decorating retailers DecorFusion Intuitive POS software. Naturally happier customers.

# **CUSTOMER PORTAL/VENDOR EDI**

Version 1.2.9 Release Date 11/6/2017

# **Release Overview**

This major release introduces a series of new features including support for a new WEB Portal for your contractors and ability to send Purchase Orders directly to suppliers with automated confirmations of receipt using standard ANSI X12 Data Exchange formats.

# **New Features**

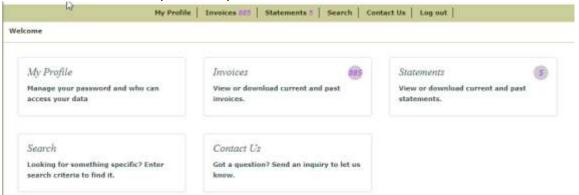
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Issue ID	Description
ENT-2560	Customer Portal
ENT-4473	To assist Retailers in competing against Sherwin Williams, Release 1.2.9 introduces a new Customer Portal
ENT-4457	for your contractors to provide them with a self-service website to access their invoices and statements.
	While targeted for your Contractor clients, portal access can be provided to any of your customers. When the customer portal feature is turned on in Fusion you'll receive a unique retailer ID and portal website path which you can link to your own website. On Fusion's customer maintenance tab a new properties section becomes available where (subject to security) you can provide a contractor portal access by indicating that portal is active and putting in their email address as their Portal Logon. Overnight their historical data will be uploaded from your system to a CBC cloud server and an email will be sent to your contractor with the portal web link (address) and their password for access. Simple as that your contractors have 24/7 access to their invoices and statements. Not only that, you have not opened your server and database to direct access and potential security issues. Only the invoices and statements for individual contractors are uploaded to a secure Microsoft Azure cloud server and even the upload of data is done using an encrypted connection.
	Statement
	Invoice Duplicates   V
	Taxes
	Salesperson(s)/Commission
	Miscellaneous
	Customer Portal ^
	Portal Active
	Portal is a Division ?
	Portal Logon steves@greatlakespaint.com

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## **New Features (continued)**

This is 'Phase 1' of CBC's planned Portal Development. In this first phase contractors will be able to search/view and print invoices and statements. Additionally they can export invoice data to Excel and search invoice lines in the same manner as Fusion's History Search. In phase 2 we are working on the ability to allow contractors to pay their invoices on line and feed payments back to your system. Portal development will be a major focus of CBC's development team for the next few years. We have currently planned 6 phases of development but this is likely to change as we receive feedback from both our Retailers and their contractors.

Below is a sample of the contractor portal screen. CBC has developed several 'themes' from which you can choose one which most closely resembles you current website.



The Customer Portal is an 'add-on' product for Fusion and requires additional licensing. Contact Mac McKenzie or Reggie Bowles at CBC for details.

#### ENT-2434

#### Customer Email Statements – Allow attaching of flyer to be emailed with customer statements

A single file (generally a PDF although any document type is acceptable) can now be attached when generating and sending email statements. File will be received by customer with their other statement attachments.

## **New Features (continued)**

### ENT-3806 ENT-4452

#### Vendor EDI (Phase 3)

Prior to 1.2.9, Vendor EDI capabilities have only been available for cloud retailers. Phase 3 of our EDI development extends support to all Decor Fusion retailers. Vendor EDI works by exchanging data through private Value Added Networks (VANs). CBC has developed EDI capabilities so that all Fusion Retailers transmit their documents under CBC's VAN Trading Partner ID. CBC's EDI services identify individual retailers and forward appropriate documents. This eliminates the need (and cost) for each Retailer in having to set up and pay for their own VAN Trading Partner account. CBC will be covering the costs of EDI under your existing support/subscription accounts.

When EDI is active, new tabs appear on the Vendor Maintenance screen (EDI and EDI History) for configuration of trading partner information. Once defined a new button will appear on the Purchase Order screen allowing you to send Purchase Orders by EDI.



Advantages of using EDI instead of email/fax include:

- Vendor order desk staff do not have to re-key in your order saving time and improving accuracy.
   Orders are directly loaded into Vendor systems.
- Within a short time (generally <1 hour) an EDI confirmation document is sent back acknowledging
  receipt of order and identifying any product number issues. Fusion has a new Alert which will let
  you know if a Purchase Order has not been acknowledged by the Vendor within 4 hours (default
  period which can be over-ridden)</li>

Currently EDI is only available for Vendors listed below (CBC has standard EDI documents available to share with other vendors as they request). Each Vendor has their own 'boarding' procedure and data requirements for bringing Retailers on line. Please contact the CBC Technical Support team for further information or to begin your EDI set up.

- Benjamin Moore
- PPG
- Lancaster
- pacoa

## **New Features (continued)**

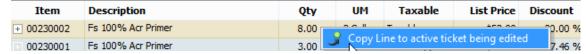
#### ENT-4489 **Point of Sale – New Copy Order ability**

When you recall a saved ticket, the F5 Save button will change to F5 Copy and become enabled. Selecting this will bring up a new dialog box requesting POS code (with will be attached as 'order clerk' for newly copied ticket). Clerk must have ability to process ticket type being copied (i.e. if Clerk is not allowed to process quotes then they will not be allowed to copy a quote).



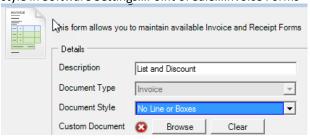
#### ENT-4505 | Point of Sale – New Copy line from Historical ticket ability

Right click on a ticket line in history and a new menu will be displayed giving you the option to copy the line with all attached prompts and color information to the current Point of Sale ticket being edited. Current pricing and costs will be calculated and assigned as the historical ticket line is copied. For Benjamin Moore cloud users if historical line is attached to a ColoRx formula then the new ticket line will be generated with a new formula number which may be recalled and tinted from the order line formula bar code.



#### ENT-4504 Point of Sale – New invoice document format without lines

A new built in invoice document format is available which is more tailored for special order handling. Document prints your user defined Order Type in the top right while printing the order status in the middle above the customer's name and address. You can try out the new format by selecting the new document style in Software Settings...Point of Sale...Invoice Forms



#### ENT-4504 Inventory Bar Code Labels – New label format available

A new built in bar code label format is available which prints min/max stock levels and primary vendor name. Try out the new format by selecting 'Avery 05160 Min/Max' when printing labels.



# **Improvements**

Issue ID	Description
ENT-4230	Price Import/Export – Include support for adding new Alternate Units of Measure via Excel
LIVI 4230	A new 'Conversion Factor Column' is added to export format. With the additional column new alternate
	units can be added as separate rows in Excel. This greatly assists in rapid set up of flooring products which
	are often sold in square feet but stocked in lineal feet (roll width).
ENT-3946	Customer Statements – Increase Dunning Message sizes
ENT-3580	Running statement message sizes have been increased from 50 characters to 100 characters. Bug in
	software settings statement form corrected which allowed more than the maximum number of characters
	to be entered on form.
ENT-4356	Excel Grid Export – Add support for newer 'data aware' format
ENT-4341	When you right-click to export a grid there are now two Excel options
ENT-4338	Excel Document (default)
	Excel Document (data aware)
	Data aware export automatically puts filters on column headings and groups data in Excel to match grid
	data groupings
ENT-3861	Physical Inventory – Excel template cannot be created as Excel is not licensed in cloud
	Template generation reprogrammed to not use Excel automation but use Microsoft's OpenXML toolkit.
ENT-4500	Improve POS cost behavior on Sundry Items and Non Inventory items
	Show new display only field in prompt window for Gross Margin % (subject to security)
	If Sundry item/Non-Inventory department has default gross margin, calculate cost first time when list price
	is entered, after that if list price is edited update discount field.
NT-4488	POS toggle special order messages to 'red' color on items which need to be ordered
	Enhance message display in lower left of POS screen
ENT-4327	POS Screen - When Opening an Existing Order, Put Focus to Customer in the Order Header Grid
	Reduces accidental changes to 'order type' on recall if user starts typing
ENT-4220	Inventory Maintenance UPC Validation
	If UPC length is 12 characters (all numeric), then perform UPCA check digit calculation and display warning
	icon on UPC field if check digit is invalid. Perform check on entry/edit and recall of saved items.
	Price Import/Export also enhanced to do same check digit calculation.
ENT-4503	A/P Export - Add PO Number to end of sage 300 export rows
ENT-3460	Customer, Job and Inventory Merges, check for orders currently being edited before allowing merge
ENT-880	Orders, Purchase Orders and Transfers which are being actively edited are checked before allowing merge
ENT-3368	so that active transactions are not written back to tables with pre-merged ID.
ENT-3550	GL Export do not close form after export if exporting less than one week of data
	Some retailers export each day individually but for an extended period of time (i.e. export two weeks of g/l
	transactions in one session but daily files for bank reconciliation). Enhancement will keep G/L
	Report/Export screen open so that only the from and to dates need to be changed when exporting the next
	day.
ENT-4490	Inventory Maintenance - Change label on 'Commissionable' to 'Commissionable/Spiffable'
	Since flag also controls if clerk spiffs are also paid out on item
ENT-4502	Benjamin Moore - Locked Master items, better locked message
	Currently on Benjamin Moore Cloud version, if retailer tabs through UPC on a 'Master' item they get a
	warning dialog. With improvement no dialog is displayed and field is locked/read only preventing any

# **Improvements (continued)**

ENT-4501	Benjamin Moore CCP Back Cost Update support new format
	Support for current format (pipe delimiter surrounded by quotes) maintained and new support for
	importing pipe delimited file (without quotes) added.
ENT-4312	Offline Synchronization
ENT-4311	Improve performance by not synchronizing unnecessary entries from various tables:
	<ul> <li>company store (gl_export_path, gl_closed_thru, etc)</li> </ul>
	<ul> <li>company software settings (next CF number)</li> </ul>
ENT-2614	Offline Synchronization
	Allow sites to be set for initialization when they have pending transactions, force pending transactions to synchronize before initializing offline site.
ENT-3050	Offline Synchronization
	Allow database updates to occur on launch of offline if they didn't occur during daily synchronization
	process.
ENT-4484	Inventory Transfer Document – Support printing of weight/volume/on hand
ENT-3622	Additional information made available for custom Transfer documents
ENT-4033	Restoring/Moving Database automatic SQL security recovery
	Initial/first user login will come up with dialog stating it has rebuilt missing SQL security and will correct all
	user accounts defined in Decor database. From that point all other users SQL security will be set up. This
	eliminates the need during restore of a SQL database to run CBC 'fixlogins' script.
ENT-4003	Excel Export – On cloud redirect file save dialog to start on client workstation
	Default for cloud clients is now \\tsclient\c
ENT-4337	Benjamin Moore EDI – Validate data before allowing to be sent using EDI
	Benjamin Moore requires UPC number and non-zero line quantity.
ENT-4151	PACOA EDI – Validate data before allowing to be sent using EDI
	PACOA requires vendor part number.
ENT-4317	Customer History Search – If searching (ALL time period) check for record count before executing
	New software setting (98) introduced to control maximum rows returned to history search screen when
	searching 'ALL' dates, default is 10,000 but can be overridden.
ENT-4533	POS – Show Customer discount card in top of screen
	To assist clerks when offering promotions to retail customers.
ENT-4519	OLAP – expand gallon calculation for other units of measure
	Handle 25 gallon, 15 gallon, 3.5 gallon, 3.0 gallon and 2.5 gallon sizes

# **Bug Fixes**

Issue ID	Description
ENT-4485	Promotional Discount Cards – Update all saved tickets on change
ENT-4489	When a customer attached discount card is updated in customer maintenance any open (saved) tickets are
2141 -7723	automatically updated with the new card. Additionally, updating a save ticket will now affect all other
	saved tickets as well as the customer master. This only applies to discount cards which are permanently
	attached to customers.
ENT-4477	Point of Sale – RDP CPU spikes on disconnect of Logitech display poles
EN1-44//	In conjunction with a new software setting (097) a background thread can be activated to continually
	monitor a workstation's RDP connection to Logitech USB display poles. When an RDP connection is broken
	background thread will disconnect from virtual display pole to prevent RDP CPU usage from spiking.
	Currently only impacts multi-store clients with Logitech USB display poles.
ENT-4488	Point of Sale – Same ticket can be opened on multiple screens on single workstation
EN1-4488	By scanning ticket bar code number or typing in ticket number at POS clerk code prompt, a single ticket
	can be opened on separate screens for simultaneous edit resulting in error that 'order is no longer locked'.
ENT-4436	Only impacts users where security allows for multiple POS screens.  Point of Sale – Predefined zero price list still requires security override
EIN1-4450	Rare event when security set to only allow clerks to pick prices from defined price lists. If a defined price
ENT 4245	list was for \$0 clerk could select but would still request override authorization.
ENT-4345	Promotional Discount Cards – If attached to 'CASH' customer gets applied on all future tickets
ENT-4405	If a discount card is put on 'CASH' customer, all POS customers after that point pick up same discount card.  Price Update Wizard – Percent from Current price not working with gross margin priced items
EIN1-4403	
ENT-4321	Only a problem where current gross margin price is Null (no override margin on the price level)
EIN1-4321	Point of Sale – Expand prompt field size from 50 to 75 characters  To accommodate new Benjamin Moore formulas which can contain 6 tints (ColoRx integration)
ENT-4300	
EN1-4300	Inventory Maintenance – Optional 'Other Standard Cost' changes no longer tracked in cost history  Only impacts clients running with optional second standard cost active (normally called 'DO Cost')
ENT-4139	Only impacts clients running with optional second standard cost active (normally called 'PO Cost')  Inventory Bar Code Labels – Errors when trying to print 12 character bar codes with alpha characters
EIN1-4159	Correction prints these as Code 3of9 formats instead of attempting to encode as UPCA bar codes
ENT-3885	Customer Statements – Not properly handling special order deposits canceled as store credit
EIN1-3003	Rare event where a special order deposit is refunded but not as original tender method but as a credit on
	the customer's account and later applied to a future purchase. In the one month a customer statement
	will be generated showing that the customer owes the refunded deposit amount.
ENT-4312	Point of Sale – Saved Orders can be lost when running with multiple POS screens
LIVI-4312	Rare event with security setting on to allow multiple POS screens
ENT-4231	Inventory Transfers – Allows transfers of inactive items
EIN1-4231	inventory transfers – Allows transfers of mactive items
ENT-4418	Inventory Maintenance – Cost History building records for non-costing stores
	Unnecessary data, all zero values never visible to users. Previously created records deleted during upgrade
	to 1.2.9
ENT-4406	Price Import/Export – Import compares prices to wrong store if running multiple pricing stores
	Rare event, multiple pricing stores rarely active.
ENT-4346	Software Settings – Remove inactive security settings
ENT-4357	and the same of th
ENT-2547	Offline Synchronization – Can fail getting next offline ticket numbers with large databases
	New fields introduced to maintain next offline ticket and credit card trace values in online database.
ENT-4407	Purchase Order – prompts for Vendor item number on new line if quantity entered first
	Occurs if quantity is entered before the item number. Inconsistent with behavior if item is entered first
	followed by quantity,
ENT-4326	Purchase Order – Received by clerk not correct
	Was recording session sign in clerk not clerk associated with POS code during receiving action.
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# **Bug Fixes (continued)**

ENT 4266	Inventory Transactions Shows inactive stores
ENT-4266	Inventory Transactions – Shows inactive stores
ENT 4207	Inactive stores should not be selectable for inventory transactions
ENT-4297	Physical Inventory – Can import physical counts to inactive items
ENT-4187	Customer Maintenance – Shows inactive customer types
	Inactive customer types should not be selectable in customer maintenance
ENT-4212	Invoice History – Job Contact and Address lost if job made inactive
	Rare event. Workaround make job active
ENT-4398	Customer Statement – spelling mistake on email attachment from aging screen
	If statement emailed from single customer aging screen, attachment filename had statement spelt
	incorrectly
ENT-4414	Splash Screen – on launch version number displayed over logo writing and can't be made out
	Workaround, go to HelpAbout
ENT-4205	Price Import/Export – Can time out on larger databases
	Increase time out allowed, can occur when exporting contract matrix pricing and analyzing corresponding
	sales data. Timeout also increased on user queries.
ENT-4147	Cloud log naming between Fusion Mail and Fusion HandHeld Service can collide
	Change naming convention to handle 8 character limitation
ENT-4041	Cloud log entries logging UTC times
ENT-3881	Should be logging in client aware time zone. Logging in Fusion Mail service enhanced for troubleshooting.
ENT-4273	Inventory Bar Code Labels – Custom labels not printing vendor information
ENT-3874	Offline Synchronization – Can error with inserting duplicate customer number message
ENT-3875	Rare event when multiple renumbers and merges are done to a single customer
ENT-3691	Inventory Merge – Can fail when retailer has inactive stores
	Rare event when inactive store is missing an inventorystore table record
ENT-3821	Offline Synchronization – Problem updating SignetPlus.ddl file on offline sites
	Problem with version number/date handling on dll file from Topaz
ENT-4517	Topaz Signature Pads – Only allow troubleshoot logging on one workstation at a time
	Improve for CBC technical support team usage
ENT-4428	Software Settings – Tax Jurisdictions when manually adding multiple zip code an exception is thrown
	Rare event. Retailers using this feature generally import updates to tax tables and zip codes externally.
ENT-4479	Monthly Rollup Invoices – Duplicates can be generated if user cancels generation in progress
	Automatic recovery/undo code corrected
ENT-4410	Monthly Rollup Invoices – Can appear on statement as both packing slip and rolled up invoice
	Rare case, occurred when customer had statement date set to end of month but was rolling up contractor
	invoices on the 25th and generating statement for the 25th. Invoices from the previous month 26, 27, 28,
	29, 30 appeared on statement as packing slips with amount and also in rolled up invoices for the current
	month
ENT-4349	Price Import/Export – Allows new items to be built with item number = UPC number
	Also prevent new items being built with cross reference = UPC number
ENT-4183	POS – Adding customer on-the-fly doesn't format phone number properly
	Inconsistent with customer maintenance screen
ENT-4521	Till Currency Counter list has Nickels spelt incorrectly