



ALDER

Alder + Skybell DOORBELL CAMERA

Installation Guide

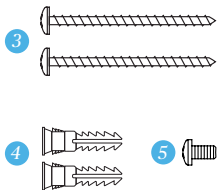
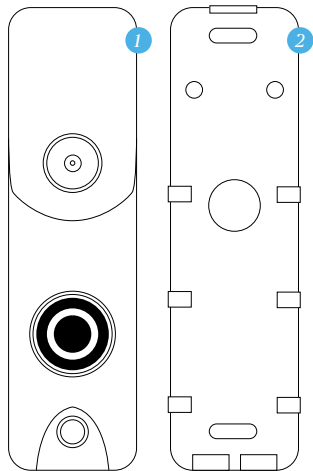
GET STARTED



How To Install Your Skybell Doorbell Camera

Included:

- 1 Doorbell Camera
- 2 Wall Mounting Bracket
- 3 Wall Screws (2)
- 4 Wall Anchors (2)
- 5 Set Screw



Pre-Install Checklist

Working Doorbell Check

First, check that the existing wired doorbell is working. If the indoor chime does not ring after pressing the existing doorbell button, there is likely a power-supply problem that must be solved before installing the Skybell Doorbell Camera.

Wired Doorbell Check

Remove the existing doorbell button from its mounting location to inspect for wires. Next, check the chime. A chime that plugs into a power outlet instead of being hardwired into the home might be incompatible with Skybell.
(See pg. 6 for more information on the chime type)

WiFi and WiFi Password

A home's internet service must include WiFi with upload speeds of 5 mbps and a strong enough signal to reach the doorbell location. The WiFi password is needed to complete the installation.

Mounting Hardware

Skybell uses the existing doorbell wiring and comes with a mounting plate and hardware to attach it to a flat surface. Installing the mounting plate may require a power drill.

Mobile App Login

You must download and log in to the Alder app to complete installation.

Complete the pre-install checklist before installing the Skybell Doorbell Camera.

Doorbell Chime Type

Before installing the Skybell Doorbell Camera, confirm that your home's existing doorbell components are compatible.

Mechanical Chime

If the chime has metal bars and a striker pin, it is mechanical and will work without special hardware.

Digital Chime

If the chime has a speaker that plays a digital tone, it is not currently supported on the Alder system.

Tube Chime

If the chime has a series of tubular bells, it is a tube chime and is incompatible with the Skybell Doorbell Camera.

Intercom System

If the doorbell button fixture includes a speaker, it is an intercom system and is incompatible with the Skybell Doorbell Camera.

No Chime

Installing Skybell Doorbell Camera to work without a chime is a configuration that is not currently supported on the Alder system.

Installation Steps

Remember to switch off the doorbell circuit breaker before installing the Skybell Doorbell Camera.

1. Remove the existing doorbell button from its mounting.
Disconnect the wires. Leave them exposed but separated.
2. Determine where new mounting screws will go.
Use the Skybell mounting plate to locate where new screw holes (if any) will be placed. Mark the location(s).

**This step is not necessary if the existing screw holes already line up*

3. Attach Doorbell Camera mounting bracket.
Feed the existing doorbell wires through the hole in the center of the Skybell mounting bracket. Then, attach the bracket to the wall by driving the provided screws through the brackets' top and bottom holes.

**A power drill and special bit will be needed if installing into concrete, brick or stucco.*

**Use a screwdriver and the provided screws if installing into wood.*

**Use the provided wall anchors for a secure fit if the drill holes are too large*

4. Connect power wires to the mounting bracket.
Loosen the terminal screws and wrap the bare ends of the doorbell wires around the screw shafts below the head. Then, tighten the screws.

Installation Steps (Continued)

- Attach the Doorbell Camera to the mounting bracket.
Press the Skybell body over the mounting bracket until it sits snugly in place. Use a small screwdriver (not a power tool) to tighten the set screw on the bottom of the Doorbell Camera body.
- Switch the circuit breaker back on.
With power back on, You should see Skybell's LEDs flashing a timed sequence of color-coded signals in the following order.

RED/BLUE (alternating) 30–60 seconds = The internal backup battery is charging.

YELLOW (solid) 20 seconds = Skybell system is starting up.

RED/GREEN (alternating) = Ready to sync with your Alder Security System.

**Once the backup battery is fully charged, Skybell will boot up, then display Red/Green flashing lights.*

With Skybell's LEDs flashing Red/Green, follow the steps to sync your new doorbell camera with your Alder Home Security account.

Find installation videos, FAQs, and product specs online at:
support.alder.com/cameras

Syncing To The Alder App

- Open the Alder app and log into your account.
- Tap the camera icon in the lower right corner of the home screen.
**This will take you to the Add Cameras screen.*
- Tap the + button on the Add Cameras screen.
**This will show you a menu of camera options.*
- Tap the Skybell image from the camera options menu.
**Then you'll be asked to name your new Skybell.*
- After typing your Skybell's new name, tap Continue.
**This will take you to the screen where you add Skybell to your system.*
- Tap Begin on the Add a Skybell screen to start syncing.
**It may take a couple of minutes to boot up and enter Sync Mode.*
- While Skybell is still in Sync Mode, click Continue.
**Red/Green flashing lights indicate Sync Mode.*
- Navigate to the WiFi settings in your phone.
**Select Skybell HD network, then return to the Alder app.*
- Grant the Alder app permission to connect to your network.
**A prompt should pop up on your smartphone screen asking for permission.*
- Connect Skybell to your home WiFi network.
**In the WiFi networks menu, choose your home network, enter your password, and press Connect.*
**When the light turns solid green, Skybell is ready to use.*

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Blue | Flashing

Skybell Doorbell Camera is charging.

Blue | Solid

Skybell Doorbell Camera is booting.

Orange | Rapid Double-Flash

No WiFi or lost WiFi connection.

**Change the Skybell Doorbell Camera to AP mode by pressing the main button until it flashes green, then release. Skybell will scan WiFi networks while the button continues flashing green. After scanning a couple of minutes, Skybell should sync to your WiFi network in standard mode and begin flashing an alternating pattern of red and green lights.*

Green | Flashing

Skybell Doorbell Camera is entering troubleshooting mode.

Red & Green | Alternating Flashing

Skybell Doorbell Camera is in standard WiFi syncing mode (AP mode).

Blue & Green | Alternating Flashing

Connected to WiFi but waiting for server connection.

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Green | Solid

Skybell Doorbell Camera is ready to use.

White | Solid

"In call" mode or motion was detected by the camera.

Blue | Flashing

Skybell Doorbell Camera is in Power Cycle. Hold the button about two minutes until the LED flashes blue.

Yellow | Flashing


Factory Reset: Hold the button for about two minutes until the LED flashes yellow.

*After Factory Reset, Skybell Doorbell Camera will need to be re-synced to the Alder security app.

Blue | Rapid Double-Flash

A problem with the Power  supply is detected.

Blue & Yellow | Alternating Flashing

A Firmware update is in progress. 

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