Axcient x360Cloud for Microsoft 365 and Google Workspace

Backup. Search. Restore. Audit.



Axcient

Protect business productivity applications with x360Cloud for Microsoft 365 and Google Workspace

Data loss happens, even in the cloud. But can your organization afford to lose important emails, contacts, calendars, and work documents?

Microsoft 365 is the go-to productivity suite for businesses. Unfortunately, user errors including accidental deletion, malware infections, and bad actors such as hackers or malicious employees pose serious risk to your business. The cost to organizations that experience data loss varies depending on industries – but in all cases it is significant. Eliminating user error and other causes of data loss is unlikely. However, it is possible to minimize its cost and disruption to the organization. x360Cloud for Microsoft 365 and Google Workspace ensures that the data used in an organization's instance of Microsoft 365 and Google Workspace is backed up, protected, restorable, and compliant. Axcient is on a mission to cure data loss through x360Cloud backing up Microsoft 365 and Google Workspace data to the Axcient Cloud with Axcient's exclusive AirGap® technology that prevents any data loss.

x360Cloud can be used to automatically discover, backup, audit, search, and then restore critical data in Microsoft 365 (Exchange Mail, Calendar, Contacts, OneDrive, SharePoint, and Teams) and Google Workspace (Gmail, Calendar, Contacts, Drive, Sites, and Shared Drives). Furthermore, organizations can rest assured that all their critical Microsoft 365 and Google Workspace data is backed up to the encrypted, tamper-proof Axcient Cloud. With access verified, logged, and protected through multi-factor authentication, and the inability to delete data from within x360Cloud matched to unlimited storage and unlimited retention (includes Microsoft Exchange shared mailboxes, and unlicensed or deleted users at no additional cost), organizations can rest assured that their data security is paramount at Axcient.

With x360Cloud, all of your Microsoft 365 and Google Workspace data is a click away. Using SmartSearch, an administrator can complete a full-text search (searches within content and even email attachments) on data across all services (such as Exchange online and SharePoint online) and preview and complete a single click restore instantaneously. Administrators can instantly apply rich filtering and select the data to restore or export to a folder to satisfy e-discovery requests or export immutable audit logs and granular backup reports to support third party auditing efforts.

x360Cloud automatically discovers and subsequently backs up (at least three times a day) new containers so that your total cost of ownership is minimal. In addition, x360Cloud provides detailed dashboards, granular reports, immutable audit logs, extensive diagnostic details, best-in-class remediation workflows, intuitive progress and status indicators, and holistic monitoring of all system and user activities, and automated alerting through PSA, that demonstrate how x360Cloud is working to protect your Microsoft 365 and Google Workspace data. As an Axcient partner, you can trust x360Cloud for Microsoft 365 and Google Workspace as a simple set it and forget it tool that empowers you to provide the highest level of service for your clients while generating large profits.

KEY FEATURES:



Automated backup of Microsoft 365 and Google Workspace data with the Axcient Cloud, providing total data protection



Instant full-text search and rich search filtering, ensuring easy and immediate data accessibility



Granular and/or mass restores of archived data into Microsoft 365 and Google Workspace applications



Monitoring and alerting (optionally through PSA) that provides extensive backup diagnostics and intuitive remediation workflows, reducing administrative burden



Transparent and simple automated onboarding experience that helps you gain expectations of data protection timelines for new clients



The most comprehensive and complete regulatory compliance in the industry including military-grade encryption, immutable audit logs, multi-factor authentication, and Axcient's exclusive AirGap® technology curing data loss



Features:

AUTOMATED BACKUP OF CLOUD APPLICATION DATA IN THE AXCIENT CLOUD WITH AIRGAP® TECHNOLOGY:

- Backup Exchange Online, OneDrive, SharePoint, and Teams
- Backup of Google Workspace Contacts, Calendar, Gmail, Sites, Drive, and Shared Drives
- Multiple redundant Amazon S3 storage architecture with server-side encryption
- Automatic discovery and automatic backup of new users, containers, and SharePoint sites
- At least three backups a day maintaining a backup SLA over 99.99%
- Backed up to the Axcient Cloud with the exclusive AirGap® technology curing data loss

GRANULAR AND/OR MASS RESTORE ON FILES, FOLDERS, AND/OR DOCUMENT LIBRARIES IN CLOUD APPLICATIONS:

- Select Microsoft 365 or Google Workspace data to restore or export
- Specific date, time, and version restores
- Unlimited retention and storage including unlicensed and deleted users and shared mailboxes
- Cross-user restore and Microsoft 365 or Google Workspace user account migration and exportation
- View the contents of the email or documents, before the restore

INSTANT FULL-TEXT SEARCH, CROSS-SERVICE SEARCH, AND RICH FILTERING

- Instant full-text search of Microsoft 365 and Google Workspace data
- Search across historical snapshots and version history
- Search across multiple services simultaneously
- Rich document search filtering, including title, owner, created date, modified date, and folder
- Rich email search filtering, including sent date, received date, label, sender, recipients, subject line, keyword, attachment names, and within attachments

COMPREHENSIVE OVERVIEW OF X360CLOUD DATA BACKUP

- Detailed dashboards, reports, and monitoring of all system, user, and backup activities
- Active response and customized notifications with detailed backup diagnostics and intuitive remediation workflows
- License management, configuration monitoring, and export monitoring
- User privilege and restriction setting

MILITARY-GRADE ENCRYPTION

- Data transferred over Secure Sockets Layer (SSL) encrypted connections
- HTTPS stand-alone processes running behind a firewall
- Server Side Encryption (SSE), using 128-bit Secure Sockets Layer (128-bit SSL) in transit and 256-bit Advanced Encryption Standard (256-bit AES) at rest
- Stored items only accessed by Microsoft 365 and Google Workspace applications from behind a firewall
- TRUSTe privacy and security seals
- Compliance with EU Privacy Directive

COMPLIANCE

- Multi-factor authentication governing all users
- Inability to delete/purge data from within x360Cloud
- Immutable audit logs for user, system, and backup activity
- The most comprehensive and complete regulatory compliance in the industry including:
 - HIPAA
 - SOC-2
 - GDPR

ABOUT AXCIENT:

Axcient x360 is the proven business continuity and cloud migration solution for Managed Service Providers (MSPs). The Axcient x360 platform includes Replibit, BRC, CloudFinder, Anchor, Fusion, and the Axcient Cloud. MSPs and their clients depend on us to protect their data and ensure business continuity in the event of security breaches, human error, and natural disasters. Our focus on partner experience has resulted in more than 3,000 MSP customers throughout the world.

CONTACT:







