





After You Enroll

After you enroll in healthcare coverage through Access Health CT, you'll receive additional materials from us and from your insurance company (materials may vary depending on the plan you choose). To stay organized, check off each item below as you receive it from us.

Learn more about managing your account after enrollment at AccessHealthCT.com/manage-your-account

	What	When	From
<input type="checkbox"/>	 Confirmation Letter	about 3 days after enrolling	Access Health CT and your insurance company will each mail you a separate letter.
<input type="checkbox"/>	 First Bill	about 5–10 days after enrolling	Your insurance company will send you a bill with directions on when your first payment is due and how to pay it.
<input type="checkbox"/>	 ID Card	about 1–2 weeks after you pay your first bill	Your insurance company; they can help you find in-network pharmacies, primary care physicians, specialists, and hospitals to help save money.
<input type="checkbox"/>	 Pharmacy and Doctor Directories	available any day, 24/7	Your insurance company's website: Anthem.com ConnectiCare.com HuskyHealthCT.org

Important note: You may be asked to provide proof of your income (such as a recent pay stub), identity (such as a driver's license or passport), and immigration status (such as visa documents)

Questions about your coverage?

Always contact your insurance company for information about your plan benefits or bill payments; Access Health CT does not have access to that information.

Anthem:
1-855-738-6644
Anthem.com

ConnectiCare Benefits, Inc. &
ConnectiCare Insurance Company, Inc.:
1-800-251-7722
ConnectiCare.com

Department of Social Services,
Husky Health Member Services:
1-800-859-9889
HuskyHealthCT.org

Get the most from your healthcare coverage

Start by choosing a primary care doctor from your insurance company's provider directory, and schedule your annual checkup. Make sure you:

- Take advantage of key in-network preventive care visits, which are covered 100% and can help you stay healthy
- Use in-network providers and benefits whenever possible
- Save money with generic drugs and mail-order programs if offered
- Call your insurance company directly with questions or to learn more about resources available to you
- Always pay your premiums on time to avoid coverage delays or lapses