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This publication is available in other formats that can be requested at any time.



Government of **Western Australia**  
Department of **Communities**

## Department of Communities offices\*

**Head Office**  
189 Royal Street  
East Perth 6004  
Tel: (08) 6217 6888  
Toll free: 1800 176 888

### Metropolitan Offices

**Armadale**  
Shop 2, Armadale Shopping Centre  
Cnr Commerce Ave & Jull Street  
Armadale 6112  
Tel: (08) 9391 1600

**Cannington**  
17 Manning Road  
Cannington 6107  
Tel: (08) 9350 3244

**City Office**  
605 Wellington Street  
Perth 6000  
Tel: (08) 9476 2444

**Fremantle**  
42 Queen Street  
Fremantle 6160  
Tel: (08) 9432 5300

**Joondalup**  
Unit 4, 7 Wise Street  
Joondalup 6027  
Tel: (08) 9404 3300

**Kwinana**  
2 Stidworthy Way  
Kwinana 6167  
Tel: (08) 9411 9500

**Mandurah**  
Unit 1, 17 Sholl Street  
Mandurah 6210  
Tel: (08) 9583 6100

**Midland**  
21 Old Great Northern Highway  
Midland 6056  
Tel: (08) 9250 9191

**Mirrabeeka**  
5 Milldale Way  
Mirrabeeka 6061  
Tel: (08) 9345 9655

**Victoria Park**  
269 Albany Highway  
Victoria Park 6100  
Tel: (08) 9350 3700

### Great Southern

**Albany**  
131 Aberdeen Street  
Albany 6330  
Tel: (08) 9845 7144

**Katanning**  
6 Daping Street  
Katanning 6317  
Tel: (08) 9891 1800

### South West

**Bunbury**  
22 Forrest Avenue  
Bunbury 6230  
Tel: (08) 9792 2111

**Busselton**  
Suite 1A, 9 Harris Road  
Busselton 6280  
Tel: (08) 9781 1300

**Manjimup**  
Unit 10,  
30-32 Rose Street  
Manjimup 6258  
Tel: (08) 9771 7800

### Goldfields

**Esperance**  
92 Dempster Street  
Esperance 6450  
Tel: (08) 9072 3000

**Kalgoorlie**  
Unit 1-2,  
84-90 Brookman Street  
Kalgoorlie 6430  
Tel: (08) 9093 5200

### Mid West

**Carnarvon**  
30 Robinson Street  
Carnarvon 6701  
Tel: (08) 9941 6500

**Geraldton**  
201 Marine Terrace  
Geraldton 6530  
Tel: (08) 9923 4444

**Meekatharra**  
14 Main Street  
Meekatharra 6642  
Tel: (08) 9956 5000

### Pilbara

**Karratha**  
The Quarter HQ  
Level 2, 20 Sharpe Ave  
Karratha 6714  
Tel: (08) 9159 1700

**South Hedland**  
Cnr Brand & Tonkin Sts  
South Hedland 6722  
Tel: (08) 9160 2800

### West Kimberley

**Broome**  
30 Frederick Street  
Broome 6725  
Tel: (08) 9158 3600

**Derby**  
West Kimberley House  
16-22 Loch Street  
Derby 6728  
Tel: (08) 9158 4000

### East Kimberley

**Halls Creek**  
Lot 72-73  
Great Northern Hwy  
Halls Creek 6770  
Tel: (08) 9168 9300

**Kununurra**  
16 Coolibah Drive  
Kununurra 6743  
Tel: (08) 9166 5100

### Wheatbelt

**Merredin**  
27 Mitchell Street  
Merredin 6415  
Tel: (08) 9081 3800

**Narrogin**  
11-13 Park Street  
Narrogin 6312  
Tel: (08) 9881 9400

**Northam**  
5 Elizabeth Place  
Northam 6401  
Tel: (08) 9690 1900

\* For housing related matters

[www.communities.wa.gov.au](http://www.communities.wa.gov.au)

## Other assistance

### Your local council

You can let your local council know about:

- noise (including construction and power tools)
- trees, rubbish or concerns and the condition of your neighbour's property
- issues to do with neighbourhood animals (including noise from barking dogs)
- abandoned vehicles and street parking

Contact details for your local council can be found at [www.dlgsc.wa.gov.au](http://www.dlgsc.wa.gov.au)

### RSPCA

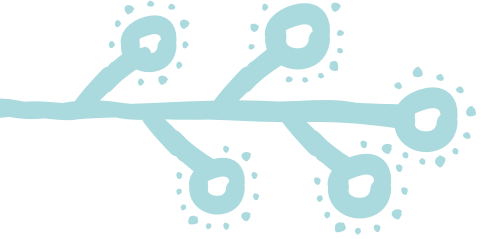
You can report any animal welfare concerns to the RSPCA on 1300 278 3589 or using their online form at [www.rspca.org.au](http://www.rspca.org.au).

The Housing Authority operates within the Department of Communities.

# Dealing with disruption



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## Disruptive behaviour

We all have a right to live in a peaceful neighbourhood. This means you and your neighbours have the right to enjoy and use your property in peace, privacy and comfort without interference. This applies to everyone, whether they own their home, rent privately or are a public housing tenant.

### What is disruptive behaviour?

Disruptive behaviour is anything that unreasonably interferes with the quiet enjoyment of your home. This can include:

- excessive or ongoing noise
- threats, intimidation, offensive behaviour or assault
- trespass
- noise and disturbance from domestic arguments

### Resolving concerns with your neighbours

- The best way to resolve concerns or disagreements is by talking to your neighbours to reach a reasonable compromise that is acceptable to everyone.
- If you cannot reach an agreement with your neighbour, information on your rights and options, where to find help and assistance to help you deal with common problems is available from Legal Aid Western Australia at [www.legalaid.wa.gov.au](http://www.legalaid.wa.gov.au).

## Reporting disruptive behaviour

The Department of Communities can only investigate and take action against tenants at public housing properties if the disruptive behaviour breaches the conditions of their tenancy agreement or the *Residential Tenancies Act 1987*.

Some behaviour and activities may be disruptive or concerning but cannot be investigated by the Department, including:

- unpleasant or annoying neighbours
- personal disputes or disagreements you may have with a neighbour
- noise and activity associated with normal daily life e.g. children playing
- barking dogs
- incidents that take place away from the tenant's property

There are a number of ways to seek assistance with disruption.

To achieve the best outcome, it's important to report issues to the appropriate place.

## WA Police

If you are concerned about your or others' safety, loud music, illegal activity, or parties occurring at the time of calling, please contact:

- 000 for all emergencies
- 131 444 to call WA Police

## Department of Communities

- Disruptive behaviour at public housing properties can be reported [online](#), to the Disruptive Behaviour Reporting Line on 1300 597 076 or in person at your local [housing office](#).
- Rubbish, property condition, parking or dividing fences issues related to a public housing property can be reported to your local [housing office](#).
- Concerns about child welfare to your local [child protection and family support office](#).

