FAQ - Custom Website & Kigo PRO

Question:

Why should I use Kigo Checkout page if I just want to use the API's endpoint?

Answer:

Realpage requests that our customers use both API, Listings API, and Kigo Checkout API, and the Kigo Checkout page to ensure PCI Compliance.

Question:

What should I do if I want to apply filters on my custom website? e.g.: I want to search properties available that have a swimming pool.

Answer:

First, the property information should be stored in your database. Your search engine has to be built in such a way that it queries your database, and not Kigo database. This workflow will allow you to apply the filters as you need, by amenities, by capacity, by proximity, by number of bathrooms, or whatever you want. Also consulting your database directly means a lower time of response since you won't be competing against other Kigo customers who are using our APIs at the same time.

Question:

How do I keep the information updated in my database?

Answer:

To keep the data up to date, you must make calls to the **https://www.kigoapis.com/channels/v2/listings/diff** endpoint which will indicate which listings have undergone changes in pricing, availability, contest, and or/status.

You only have to request the updated information of the listings that have undergone changes or new listings created.

Question:

Can I decide which payment mode is set up on the Kigo Checkout page?

Answer:

Kigo Checkout allows 3 modes: inquiry, credit card, or Paypal.

Question:

There are two endpoints to retrieve updated bookings and listings,
https://www.kigoapis.com/channels/v2/bookings/diff and
https://www.kigoapis.com/channels/v2/listings/diff

Which one should be used?

Answer:

Use **https://www.kigoapis.com/channels/v2/listings/diff** since it includes the all the availability changes, bookings included too.

Question:

How can I detect the removed listings?

Answer:

The endpoint that includes the listings changes is
https://www.kigoapis.com/channels/v2/listings/diff

The status flag = True indicates that the status of a listing has changed, from Activated to Deactivated or vice versa.

You should keep an inventory on your side to identify and compare it every time a change in status is detected.

Question:

What is the difference between
https://www.kigoapis.com/channels/v2/listings/{id}/availability and

https://www.kigoapis.com/channels/v2/listings/{id}/checkavailability endpoints? Which one should I use?

Answer:

The endpoint **https://www.kigoapis.com/channels/v2/listings/{id}/availability** provides the availability day by day for any listing in a range of specific dates while the endpoint **https://www.kigoapis.com/channels/v2/listings/{id}/checkavailability** only provides if the listing is available or not for the specified dates. So, using **https://www.kigoapis.com/channels/v2/listings/{id}/availability** will allow you to suggest alternative dates for the potential guests based on their original input.