

How to unlock WebSMARTT users?



User ID: **websmartt**

Password: **websmartt**

User ID:

Password:

Remember my User ID on this computer

[Login](#)



How to unlock WebSMARTT users?

Notification CLOSE X

The Site has been changed from Central Middle to Central Office.

LOGIN DETAILS

USER / SITE INFO

NAME: webSMARTT

Current Site ID: Central Office

DATE & TIME

Tuesday, August 23, 2022
8:39:27 AM

ANNOUNCEMENTS

SITE CONTACT

Name: Nancy Millspaugh
Address: 1260 N Marr Rd
Columbus, IN 47201

Phone: 812-376-4380
Email:

Current Site ID: Central Office

How to unlock WebSMARTT users?

Inbox (1) - humpfj@bcsc.k12.in.us | Bartholomew Consolidated Scho... | WebSMARTT Home

Admin Tab

Not secure | 10.100.250.131/WebSMARTT/welcome.aspx

WebSMARTT 4

Help | websmartt Central Office | Logout

Customers | Point of Sale | Ordering | Inventory | Menu Planning & Production | Item Management | Accounting | Admin

HOME

Notification CLOSE X

The Site has been changed from Central Middle to Central Office.

LOGIN DETAILS

USER / SITE INFO

Name: websmartt

Current Site ID: Central Office

Make Default Site

Add logo

SITE CONTACT

Name: Nancy Millspaugh
Address: 1260 N Marr Rd
Columbus, IN 47201

Phone: 812-376-4380
Email:

DATE & TIME

Tuesday, August 23, 2022
8:39:27 AM

ANNOUNCEMENTS

62°F Sunny 8:39 AM 8/23/2022

How to unlock WebSMARTT users?

The screenshot shows the WebSMARTT Admin Home page. The browser address bar displays the URL `10.100.250.131/WebSMARTT/Admin/AdminLaunch.aspx`. The page features a navigation menu with tabs for Customers, Point of Sale, Ordering, Inventory, Menu Planning & Production, Item Management, Accounting, and Admin. The Admin tab is selected, and the page title is "ADMIN".

Below the navigation menu, there is a section titled "ADMIN" with a breadcrumb "Home > Admin". A paragraph of instructions follows:

Upload a district logo and add or update WebSMARTT Homepage announcements for all sites using RSS (web) feed technology.
Use Sync Configuration to configure central office connection information and WebSMARTT URLs.
Use Sync Site Manager to configure sites for synchronization.
Sync Site Monitor reports the current status of site synchronization.
Use WebSMARTT Tools.

The main content area is divided into several sections, each with a list of links:

- Customization**: [Add/Edit RSS Feed](#), [District Logo](#), [Report Management](#), [Report Preferences](#)
- WebSMARTT Sync**: [Sync Configuration](#), [Sync Site Manager](#), [Sync Site Monitor](#)
- MeaViewer**: [Status](#), [Connection Settings](#), [Sync Parameters](#), [Manual Sync](#)
- WebSMARTT Scheduler**: [Scheduler Configuration](#)
- Setup**: [Site Groups](#)
- Tools**: [Vendor Export](#)
- Security**: [Preferences](#), [User Management](#), [Role Management](#)
- Reporting**: [Select Reports](#)

The "User Management" link in the Security section is highlighted with a yellow box. To the right of the screenshot, the text "User Management" is written in blue.

The Windows taskbar at the bottom shows the system tray with the date and time: 8:45 AM, 8/23/2022, and weather information: 63°F Mostly sunny.

How to unlock WebSMARTT users?

The screenshot shows the WebSMARTT Admin interface. The browser address bar indicates the URL: `10.100.250.131/WebSMARTT/Admin/Security/UserManagementSearch.aspx?BCPOS=0`. The page title is "WebSMARTT 4" and the user is logged in as "Admin".

The "USER SEARCH" section contains a search form with the following fields:

- Username:
- Authentication Type:
- Status:
- Locked:
- Search button

The search results table is as follows:

Username	Status	Locked	Creation Date	Authentication Type	Edit	Delete
500	Active	No	3/14/2022	Credentials	Edit	X
018	Active	No	3/14/2022	Credentials	Edit	X
test	Active	Yes	3/14/2022	Credentials	Edit	X
354	Active	No	3/14/2022	Credentials	Edit	X
392	Active	No	3/14/2022	Credentials	Edit	X
377	Active	No	3/14/2022	Credentials	Edit	X
375	Active	No	3/14/2022	Credentials	Edit	X
371	Active	No	3/14/2022	Credentials	Edit	X
369	Active	No	3/14/2022	Credentials	Edit	X
366	Active	No	3/14/2022	Credentials	Edit	X

Navigation: 24 result(s) (1/3) | First < Prev 1 2 3 Next: Last

Show records per page

Find Locked User

How to unlock WebSMARTT users?

The screenshot shows the WebSMARTT Admin interface for user search. The search criteria are: Username (empty), Authentication Type: Credentials, Status: Active, and Locked: All. The search results table shows 24 results, with the 'test' user highlighted in yellow. The 'Edit' link for the 'test' user is also highlighted in yellow. A blue text box on the right says 'Edit Locked User'.

WebSMARTT 4

Home > Admin > User Search

Search for users.

SEARCH <<<

Username:

Authentication Type: Credentials

Status: Active

Locked: All

Search

Username	Status	Locked	Creation Date	Authentication Type	Edit	Delete
500	Active	No	3/14/2022	Credentials	Edit	X
018	Active	No	3/14/2022	Credential	Edit	X
test	Active	Yes	3/14/2022	Credential	Edit	X
354	Active	No	3/14/2022	Credential	Edit	X
392	Active	No	3/14/2022	Credentials	Edit	X
377	Active	No	3/14/2022	Credentials	Edit	X
375	Active	No	3/14/2022	Credentials	Edit	X
371	Active	No	3/14/2022	Credentials	Edit	X
369	Active	No	3/14/2022	Credentials	Edit	X
366	Active	No	3/14/2022	Credentials	Edit	X

24 result(s) (1/3)

First < Prev 1 2 3 Next: Last

Show 10 records per page

63°F Mostly sunny 8:55 AM 8/23/2022

How to unlock WebSMARTT users?

The screenshot shows the WebSMARTT Admin interface. The browser address bar indicates the URL is `10.100.250.131/WebSMARTT/Admin/Security/UserManagementEdit.aspx`. The page title is "WebSMARTT 4". The navigation menu includes "Customers", "Point of Sale", "Ordering", "Inventory", "Menu Planning & Production", "Item Management", "Accounting", and "Admin". The "Admin" menu is selected.

The "USER EDIT" section is active, showing the "Add/Edit User" form for a user named "test". The form includes the following fields and options:

- Username:** test
- Email:** [Empty field]
- Change password on next logon:**
- Password:** [Change Password](#)
- Authentication Type:** Credentials
- Creation Date:** 3/14/2022 12:56:16 PM
- Active:**
- Locked:** (highlighted with a yellow box)

At the bottom of the form, there is a "Cancel" button on the left and a "Save" button on the right (highlighted with a yellow box). A note below the form states: "* Indicates required field."

1. Unlock user.

2. Save

How to unlock WebSMARTT users?

The screenshot shows the WebSMARTT Admin interface. At the top, there are browser tabs for 'Inbox (2) - humpfj@bcsc.k12.in.u...', 'Bartholomew Consolidated Scho...', and 'Heartland / WebSMARTT'. The address bar shows the URL '10.100.250.131/WebSMARTT/Admin/Security/UserManagementEdit.aspx'. The WebSMARTT logo and navigation menu are visible, with the 'Admin' tab selected. The main content area is titled 'USER EDIT' and includes a breadcrumb trail: 'Home > Admin > User Search > User Edit'. A green notification box at the top of the form area states 'User saved successfully.' with a 'CLOSE X' button. Below the notification, the 'Add/Edit User' form is displayed. The form has a left sidebar with tabs for 'test', 'DETAILS', 'ROLES', and 'PERMISSIONS'. The 'DETAILS' tab is active, showing the following information:

Username	<input type="text" value="test"/>	Email	<input type="text"/>	Change password on next logon	<input type="checkbox"/>	Password	Change Password
Authentication Type	Credentials	Creation Date	3/14/2022 12:56:16 PM	Active	<input checked="" type="checkbox"/>	Locked	<input type="checkbox"/>

* Indicates required field.

At the bottom of the form, there are 'Cancel' and 'Save' buttons. The footer of the page contains copyright information: '© 2022 Heartland Payment Systems, a Global Payments company', version information: 'Version: 4.6 Build: 44', and links for 'Support Center' and 'Technician Connection'. The system tray at the bottom shows the date and time as '9:00 AM 8/23/2022' and the weather as '63°F Mostly sunny'.