

## Winter 2023 Updates Webinar Outline (12/12/23)

All examples are on the Demo Training Site (please call client services if you need access).

### Activities and Registrations

- Registration Payment Plans- APP vs RPP quick review. Check KB for video, and articles.

### Accounts

- Public side: Added the Coach/Instructor Schedule link to the mobile view Account Calendar.
- Reduced the number of steps to email and update a temporary password for a management user to send a customer.
- Users can choose from 'All', 'Male', 'Female', or 'Custom Gender' when creating or editing an Account question.

### Facilities

- A limit has been set on facility or facility area exclusion dates, as to not overload the system.

### Reports

- Edit All Feature on the Questions Answers Report.

### Email & Text Blasts

- There is now the ability to email a group of Instructors/Coaches, with filter.
- There is now an email blast option for those households with account credits.
- Ability to email those with a Balance Due by Account now has a third option to choose more than one, but not all, accounts.
- Ability to text blast by Advanced Activity that includes a date range for the user to choose dates, between which the recipients will be registered for the advanced activity.
- Updates to the Email Blast by Reservation include a date range and an Exclude Canceled Reservation Dates checkbox.

- Accounts that contain a shared member now receive text blasts for items in which the shared member is registered. This was already true in email blasts.

### Misc

- Add Department ID to Contact Info Pop Up
- Add a Q mark to explain that the Publish Date is used, after order #, to determine the order in which news stories show on the public side.
- Added the View System Updates link under the Misc. tab on the management homepage.
- Information for formatting pictures before uploading have been added to the photo pool and photo gallery.
- The Analytics v4 Code field has been moved to Department Settings from Advanced Settings. Departments will now be in control of their analytics. Check out the guide in KB.

### Reminders:

- Membership Cards- [Order them!](#) New Vendor- quicker turnaround time/ cheaper
- Check the Updates for the newest functionality weekly.
- Sign up for our Monthly Newsletter (check your spam folder).
- Attend quarterly live webinars.
- See what we're working on from Misc > Upcoming Changes.
- Ask what others are doing in Misc > Discussion Board.
- Our [Knowledge Base](#) is here to help! Check the question mark at the top of the page, in each nav area, or below the management home page quick utilities.
- Check us out on [Instagram](#), [Twitter](#), [Facebook](#) and [Linked in](#).