

Summer 2024 Updates Webinar Agenda (6/18/24)

All examples are on the Demo Training Site (please call client services if you need access).

Important Note: Our yearly wipe of the Demo site will be on July 1 and rebuilt between July 7-14.

Activities and Registrations

- We added a team info description box that allows you to customize the text below Team Info on the public side.
- We removed the Home Team option from the Practice type when creating a schedule to limit confusion about the fact that only one team can be scheduled for the practice type of schedule in a Team Sport activity.

POS

- We added a setting called Product Page Text to the Dept Info Settings where departments can enter the text that shows on their public Store page.
- We included the amount of scans that a barcoded product started with in the message, "This Barcode has reached it's max scan limit of" when you try to scan a product with 0 scans left in the POS portal.

Facilities and Reservations

- The hours on the customer email receipt for a reservation is shown in HH:MM format. We added verbiage to the q mark on the print/email bill screen and the ** on the printed/emailed bill in regards to billable hours to better explain 15-min increments.
- Musco information now shows on the Facility Info page when you click into a facility that uses Musco.
- On the public side, if hover over the Facilities tab and choose Facility List- notice that Facility Status Notes have been added. If you click on the Facility name, the status notes for the parent facility and areas will show on the Facility Info page.
- We added a reservation maximum hours feature that functions similarly to the current minimum hours function on facility rentals and requests.

Reports

- We added a column that totals the time between Sign In and Sign Out on the Activity Digital Sign In/Sign Out report.
- A new Recurring Issues report for Payment Plans.

Misc

- We added a spot on the management homepage for a link to the Monthly Newsletter.
- Think Tank Updates
 - Under Consideration
 - In Progress - Vote/Comments
- Registration Payment Plans have replaced the Recurring Subscription. Current Recurring Subscriptions will be able to finish out their terms, however, new subscriptions will need to be created in the form of an RPP. We did a special webinar on this for those departments who were utilizing this feature! It is in the Knowledge Base for review.

Reminders:

- Membership Cards- Order them! New Vendor- quicker turnaround time/ cheaper.
- Check the Updates for the newest functionality weekly.
- Sign up for our Monthly Newsletter (check your spam folder).
- Attend quarterly live webinars.
- See what we're working on from Misc > Upcoming Changes.
- Ask what others are doing in Misc > Discussion Board.
- Our Knowledge Base is here to help! Check the question mark at the top of the page, in each nav area, or below the management home page quick utilities.
- Check us out on Facebook, Instagram, Twitter, and Linked in.